

## Artificial Intelligence

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Lecture 5

### Introduction

- Knowledge is defined as:
  - Facts, information, and skills acquired through experience or education; the theoretical or practical understanding of a subject.
  - In order to solve the complex problems encountered in AI, one generally needs a large amount of knowledge, and suitable mechanisms for representing and manipulating all that knowledge.

## Knowledge?

Knowledge can take many forms. Some simple examples are:

John has an umbrella

It is raining

An umbrella stops you getting wet when it's raining
An umbrella will only stop you getting wet if it is used properly
Umbrellas are not so useful when it is very windy

So, how should an AI agent store and manipulate knowledge like this?

The object of a knowledge representation is to express knowledge in a computer tractable form, so that it can be used to enable our AI agents to perform well.

- A knowledge representation language is defined by two aspects:
  - Syntax: The syntax of a language defines which configurations of the components of the language constitute valid sentences.
  - Semantics: The semantics defines which facts in the world the sentences refer to, and hence the statement about the world that each sentence makes.
- This is a very general idea, and not restricted to natural language.

- Suppose the language is arithmetic, then
  - 'x', '≥' and 'y' are components (or symbols or words) of the language
  - the syntax says that 'x≥y' is a valid sentence in the language, but '≥≥ x y' is not
  - the semantics say that 'x≥y' is false if y is bigger than x, and true otherwise

### Requirements for Knowledge Representation

- A good knowledge representation system for any particular domain should possess the following properties:
  - Representational Adequacy the ability to represent all the different kinds of knowledge that might be needed in that domain.
  - Inferential Adequacy –the ability to manipulate the representational structures to derive new structures (corresponding to new knowledge) from existing structures.

### Requirements for Knowledge Representation

- Inferential Efficiency the ability to incorporate additional information into the knowledge structure which can be used to focus the attention of the inference mechanisms in the most promising directions.
- Acquisitioned Efficiency- the ability to acquire new information easily. Ideally the agent should be able to control its own knowledge acquisition, but direct insertion of information by a 'knowledge engineer' would be acceptable.
- Finding a system that optimizes these for all possible domains is not going to be feasible.

## **Good Representation**

- In practice, the theoretical requirements for good knowledge representations can usually be achieved by dealing appropriately with a number of practical requirements:
  - The representations need to be complete so that everything that could possibly need to be represented, can easily be represented
  - They must be computable implementable with standard computing procedures
  - They should make the important objects and relations explicit and accessible – so that it is easy to see what is going on, and how the various components interact

### **Good Representation**

- They should suppress irrelevant detail so that rarely used details don't introduce unnecessary complications, but are still available when needed.
- They should expose any natural constraints so that it is easy to express how one object or relation influences another.
- They should be transparent so you can easily understand what is being said
- The implementation needs to be concise and fast so that information can be stored, retrieved and manipulated rapidly.

### Components

- For analysis purposes it is useful to be able to break any knowledge representation down into their four fundamental components:
  - The lexical part that determines which symbols or words are used in the representation's vocabulary
  - The structural or syntactic part that describes the constraints on how the symbols can be arranged, i.e. a grammar

### Components

- The semantic part that establishes a way of associating real world meanings with the representations
- The procedural part that specifies the access procedures that enables ways of creating and modifying representations and answering questions using them, i.e. how we generate and compute things with the representation
- In the following we shall look at these in more detail for some specific examples.

# Knowledge Representation Using Natural Language

Humans usually use natural language (English, Spanish, Chinese, etc.) to represent knowledge, so why not use that to represent knowledge in our Al systems?

# Knowledge Representation Using Natural Language

- Advantages of Natural Language
  - It is extremely expressive we can express virtually everything in natural language(real world situations, pictures, symbols, ideas, emotions, reasoning, ...).
  - Most humans use it most of the time as their knowledge representation of choice(how many text books are not written in natural language?).

# Knowledge Representation Using Natural Language

- Disadvantages
  - Both the syntax and semantics are very complex and not fully understood
  - There is little uniformity in the structure of sentences
  - It is often ambiguous in fact, it is usually ambiguous.

### **Database Systems**

- Simple databases are commonly used for good effects in Computer Science. They can be used to store and manipulate virtually any kind of information
- For example, the database may consist of a number of simple records stored in ASCII format:

Person record = {name : max 32 characters

age: 3 digits in range 000-127

sex: male or female

marital status: single, engaged, married, divorced, widowed

employer: company code of 3 characters

children's names : up to 8 names each with max 16 characters}

Generally, the records can have any number of fields, containing whatever information we need, in any format, together with any appropriate links between them.

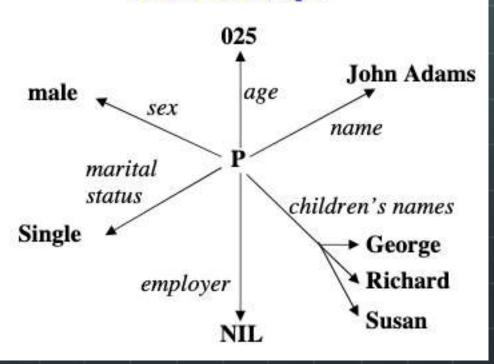
# Instances in a Database Systems

Information in a database can be displayed in a variety of ways, for example:

#### A Record Structure

John	Adams	
025		
male	,	
sing	le	
NIL		
Geo	rge	
Rich	ard	
Susa	ın	

#### A Directed Graph



# Manipulations of a Database System

We can construct sentences in an appropriate language, for example:

"marital\_status(John Adams) is single" CORRECT
"marital\_status(John Adams) is divorced" INCORRECT SEMANTICS
"marital\_status(025) is male" INCORRECT SYNTAX

We can also generate relations, for example:

#### **R1: Employment**

:	:
NIL	John Adams
NIL	Fred Smith
NIL	Sam Patel
NTL	Jo McNeal
	:

#### R2: Parent/Child

:	:		
John Adams	George		
John Adams	Richard		
John Adams	Susan		
Karen Adams	Richard		
:	:		

# Knowledge Representation Using Databases

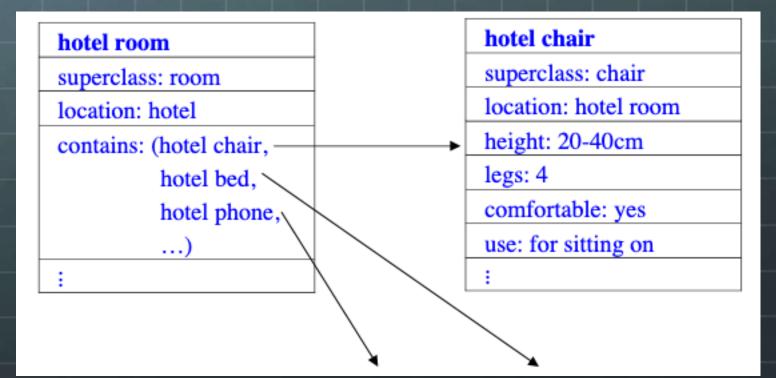
- Traditional database systems are clearly very powerful, but for AI systems they are rather limited. The important issues are:
  - Advantages
    - Databases are well suited to efficiently representing and processing large amounts of data (and derivation from a database is virtually independent of its size)
    - We can build on traditional database systems to process more complex and more powerful representational devices (e.g. frames)

# Knowledge Representation Using Databases

- Disadvantages
  - Only simple aspects of the problem domain can be accommodated
  - We can represent entities, and relationships between entities, but not much more
  - Reasoning is very simple basically the only reasoning possible is simple lookup, and we usually need more sophisticated processing than that.

### Frame Based Systems

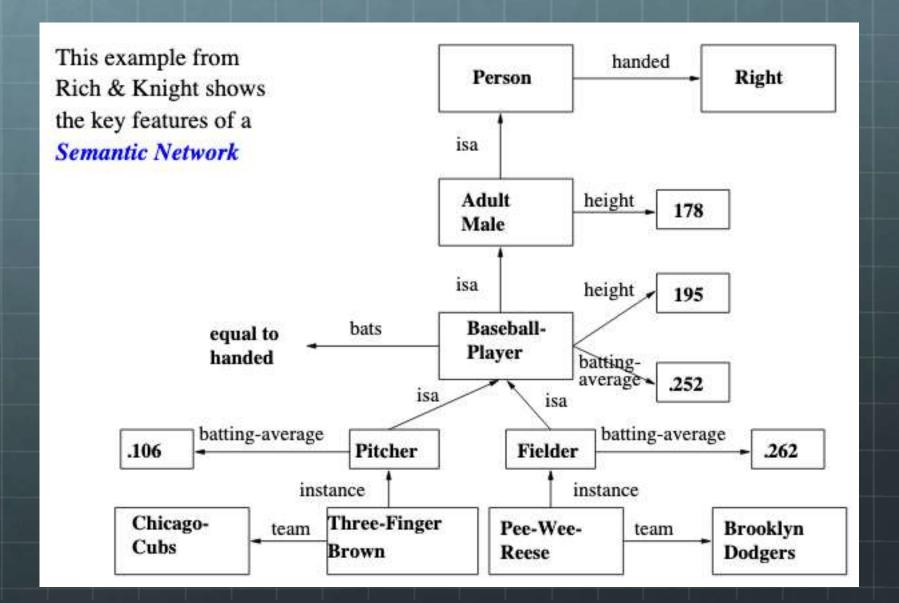
We can extend database records to Frames consisting of slots which can be filled by values, or procedures for calculating values, or pointers to other frames. For example:



## Frame Based Systems

© Generally a whole hierarchy of frames is used to represent the required domain. It is often helpful to represent the structure of that hierarchy as a Semantic Network

### **Semantics Networks**



## First Order Logic

- The syntax and semantics of first order logic will be covered in detail elsewhere.
- Some typical sentences in first order logic are:
  - man(William) V woman(Susan)
  - married(William, Susan)
  - $\forall x \exists y [person(x) \Rightarrow has_mother(x,y)]$
  - $\forall x \forall y [[parents(x,y) \land man(x)] \Rightarrow \neg man(y)$
- The language consists of constants {William, Susan, etc.}, variables {x, y, etc.}, functions/predicates {Married(x,y), person(x), etc.}, and the logic symbols:

Logic	v	٨	⇒	7	A	3
Nat. Lang.	or	and	implies	not	for all	there exists

We can also manipulate the logic representations to generate new knowledge.

# Knowledge Representation using First Order Logic

We can combine sentences by the 'rules of logic' to produce new sentences, e.g. ¬man(Chris)
¬man(x) ⇒ woman(x)
woman(Chris)

As a knowledge representation, first order logic has pros and cons

# Advantages and Disadvantages

- Advantages
  - Very expressive
  - Unambiguous syntax and semantics
- Disadvantage
  - There is no generally efficient procedure for processing knowledge.

## Rule Based System

- Consists of
  - A database management system for handling the domain specific facts
  - A rule set for representing the knowledge structure/relations
  - A rule interpreter to carry out the problem solving.
- A typical rule set might be:
  - $\otimes$  R1. IF Raining  $\wedge$  Outside(x)  $\wedge$  HasUmbrella(x) THEN UseUmbrella(x)
  - **8** R2.IF Raining  $\land$  Outside(x)  $\land \neg$ HasUmbrella(x) THEN GetWet(x)
  - R3.IF GetsWet(x) THEN CatchCold(x)
  - R4.IF Sunny ∧ Outside(x) THEN GetSunBurnt(x)
- It should be easy enough to set up an appropriate database management system.

## Rule Based Inference

- If we have a knowledge base consisting of facts and rules, and a rule interpreter to match the rule conditions against the facts, and a means for extracting the rules, then we can derive new knowledge. For example, using the above rule set:
  - Suppose we have three initial facts: Raining, Outside(John),
    ¬HasUmbrella(John)
  - Then only the rule R2 with 'x = John' matches the facts, so we are able to infer
  - GetsWet(John). This means we now have four facts in our knowledge base: Raining,Outside(John), ¬HasUmbrella(John), GetsWet(John).
  - Then R3 with 'x = John' matches the facts, so we can also infer CatchesCold(John), and end up with five facts: the initial three, GetsWet(John), CatchesCold(John)
  - Note that there is no way we can end up with GetsSunTan(John)
- The process of deriving new facts from given facts is called inference.

# Knowledge Representation using Rule Based System

- We can see that rule based systems have many of the properties required of a knowledge representation. However, as always, there are pros and cons
- Advantages
  - These systems are very expressive
  - The rules lead to a degree of modularity
  - We can easily introduce procedures for handling certainty factors, and this leads to the possibility of probabilistic reasoning.
- Disadvantage
  - There is a lack of precise semantics for the rules
  - The systems are not always efficient.
- We shall study rule based systems in detail in a series of lectures later in this module.

- We have now seen what is required of a knowledge representation and taken a brief tour through a number of the most obviously plausible styles of knowledge representation
- There are clearly many more representational formalisms that might be useful. For a start, we have only really considered symbolic representations. There also exist non-symbolic (e.g. pictorial) representations. So-called sub-symbolic representations are also possible (e.g. as one finds in the activation patterns of neural network systems)
- In selecting a representational formalism one needs to consider exactly what has to be represented, and how that knowledge needs to be processed. We should also consider how the system will go about acquiring new knowledge
- In practice, there is no single best knowledge representation system that can be used for everything. In building large complex AI systems, one will usually want to employ many different types of knowledge representation



