

# Product Evaluation

## Evaluation Criteria

The desired software application is subjective to choosing the most desired product management software for both clients and services. Included below is a scoring technique equipped to describe a distinct set of specifications to be measured against each of the following software applications. Each of the attributes are placed within a specific category assessing its importance to the process. Based on the information defined by the Acceptance Criteria, the chart will be used to formulate a decision on which Software Management Solution will be used and defined within the system. Based on the final selection, the proper supported hardware (Electric Scooter) will be evaluated and defined as well.

Software Management Application Criteria Scores			
Technical Performance Requirements (40%)	Quality Control (30%)	Custom Requirements (20%)	Product Resources (10%)
API Accessibility	24/7 Customer Support	Custom Pricing Plan	Analytics
Scalability	Cost	White-Labeling Accepted	Automated Messages
Hardware Integration	Access Delivery Method	Simplified Maintenance	Platform Applications
Android/IOS	Security	Other Acceptable Devices	
Platform Availability	Product Reviews		
	Testability		

Based on the final selection, the proper supported hardware (Electric Scooter) will be evaluated and selected as well.

Electronic Scooter Criteria Scores			
Technical Performance Requirements (40%)	Quality Control (30%)	Custom Requirements (20%)	Product Resources (10%)
Software Supported	Additional Security Required	White-Labeling Accepted	Battery Life
Hardware Support	Product Reviews		Speed

## Product Short List

Software Management Solutions:

- ACTON
- Joyride
- OMNI
- Lattis

Electronic Scooter Solutions:

- FREELY
- OMNI
- ACTON
- AXA

## Vendor Response

The following section will consist of adhering to different aspects of each product provided by the vendor containing but not limited to product, limitations, testability, integration capabilities, additional information given the concept provided by the project manager, etc.

Software Management Solutions	Vendor Response	Details
ACTON	Yes	- <a href="https://app.luminpdf.com/viewer/60e222a061482c00127860c1">https://app.luminpdf.com/viewer/60e222a061482c00127860c1</a>
Joyride	Yes	
OMNI	No	
Lattis	Yes	

## Product Evaluation

	Technical Performance Requirements		Quality Control		Custom Requirements		Product Resources		Total
ACTON	API Accessibility	8	24/7 Customer Support	-	Custom Pricing Plan	-	Analytics	3.3	
	Scalability	8	Cost	-	White-Labeling Accepted	4	Automated Messages	-	
	Hardware Integration	8	Access Delivery Method	5	Simplified Maintenance	4	Platform Applications	3.4	
	Android/iOS	8	Security	5	Other Acceptable Devices	4			
	Platform Availability	8	Product Reviews	-					
	Total		40	10		12		6.7	68.7

	Technical Performance Requirements		Quality Control		Custom Requirements		Product Resources		Total
Joyride	API Accessibility	8	24/7 Customer Support	5	Custom Pricing Plan	4	Analytics	3.3	
	Scalability	8	Cost	4	White-Labeling Accepted	4	Automated Messages	-	
	Hardware Integration	8	Access Delivery Method	5	Simplified Maintenance	-	Platform Applications	3.4	
	Android/iOS	8	Security	-	Other Acceptable Devices	4			
	Platform Availability	8	Product Reviews	-					
	Total		40	13		12		6.7	71.7

	Technical Performance Requirements		Quality Control		Custom Requirements		Product Resources		Total
OMNI	API Accessibility	4	24/7 Customer Support	3	Custom Pricing Plan	-	Analytics	3.3	
	Scalability	8	Cost	3	White-Labeling Accepted	0	Automated Messages	-	
	Hardware Integration	8	Access Delivery Method	5	Simplified Maintenance	0	Platform Applications	1	
	Android/iOS	8	Security	5	Other Acceptable Devices	1			
	Platform Availability	8	Product Reviews	-					
	Total								

Total		36		16		1		4.3	57.3
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Lattis	Technical Performance Requirements		Quality Control		Custom Requirements		Product Resources		Total
	API Accessibility	8	24/7 Customer Support	-	Custom Pricing Plan	4	Analytics	3.3	
	Scalability	8	Cost	-	White-Labeling Accepted	-	Automated Messages	-	
	Hardware Integration	8	Access Delivery Method	5	Simplified Maintenance	-	Platform Applications	3.4	
	Android/iOS	8	Security	5	Other Acceptable Devices	4			
	Platform Availability	8	Product Reviews	-					
Total		40		10		8		6.7	64.7

## Final Selection

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