

# CHARLES LEWIS

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In pursuit of entry level IT employment that will challenge me to become a professional software developer  
I desire to expand my existing skill set while growing into a respected member of the IT community

## EDUCATION

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New Apprenticeship ITSN Remote

July, 2022 to Present

The ITSN Boot Camp explores various organizational roles, such as administrators, users, and groups, as well as the tools and best practices to effectively manage IT services. Providing a hands on course where students gain the fundamental knowledge and skills necessary for maintaining a web oriented service solution such as applications, user management, service reporting, understanding KPIs, and more. This course also prepares students for the Certified System Administrator (CSA) exam.

General Assembly Introduction to Front End Development

January 2021 to March 2021

Introduced students to web development literacy by creating interactive, responsive websites.  
Employed the coding disciplines of HTML, CSS, and Javascript to create a final capstone project at the completion of course.

North Carolina State University Raleigh, NC

July 1979 to May 1984

Major: Business Management (71 of 125 credits completed)

## PROFESSIONAL EXPERIENCE

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INVENTORY SPECIALIST WIRED SOUTH, LLC, RALEIGH, NC

March 2021 to Present

- Receive and stock all materials, supplies, parts and equipment for leading whole home automation and commercial low voltage integrator in North and South Carolina
- Manage inventory of all supplies warehoused in Raleigh and Greensboro NC for seven trucks which complete as many as 110 jobs weekly, utilizing Boxstorm and D-Tools cloud based inventory software
- Reconcile and restock supplies on vans on a weekly basis
- Daily interface with up to 15 suppliers and vendors in order to procure materials for just in-time inventory for distribution of parts to technicians

SMART HOME AUTOMATION TECHNICIAN GUARDIAN PROTECTION SERVICES, MORRISVILLE, NC  
August 2008 to March 2021

- Provide technical services for national security and home automation company
- Integrate alarm systems with mobile apps for home automation products including installation, network configuration, troubleshooting, and education to end users
- Service existing accounts for alarm systems, home automation devices and surveillance cameras
- Promoted to Service Technician June 2020

## TECHNICAL SKILLS

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Programming Languages SQL, HTML, CSS, Javascript

