Ticket ID	Alert Message	Severity	Details	Ticket status
A-2703	SERVER-MAIL Phishing attempt possible download of malware	Medium	The user may have opened a malicious email and opened attachments or clicked links.	Escalated *

Ticket comments

There are plenty of spelling and grammatical errors in the sender's email address as well as in the message body. The sender's IP address shows that the email was sent from an external network. It is therefore illegitimate. There is also inconsistency between the name the sender used in the message body "Clyde West" and the name in the sender's email address "Def Communications. The attachment file "bfsvc.exe" has been investigated and found to be malicious. I have escalated the incident to a level two SOC analyst.

Additional information

Known malicious file hash:

54e6ea47eb04634d3e87fd7787e2136ccfbcc80ade34f246a12cf93bab527f6b

Email:

From: Def Communications <76tguyhh6tgftrt7tg.su> <114.114.114.114>

Sent: Wednesday, July 20, 2022 09:30:14 AM

To: <hr@inergy.com> <176.157.125.93> Subject: Re: Infrastructure Egnieer role

Dear HR at Ingergy,

I am writing for to express my interest in the engineer role posted from the website.

There is attached my resume and cover letter. For privacy, the file is password protected. Use the password paradise10789 to open.

Thank you,

Clyde West

Attachment: filename="bfsvc.exe"