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How do we set up two-factor authentication for your DoseMeRx?

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Two-Factor Authentication in DoseMeRx



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Updated over a week ago

DoseMe is capable of enabling two-factor authentication in your DoseMeRx environment. You will need to add two-factor authentication to your agreement with DoseMe in order to have this feature available in your DoseMeRx environment.

The DoseMe team will enable two-factor authentication in your DoseMeRx environment. Once enabled, you will need to authenticate your DoseMeRx log-in each time with a code authenticator app such as Google Authenticator, Twilio Authy, Microsoft Authenticator, etc.

First, you will need to log in to DoseMeRx with your email and password credentials associated with your DoseMeRx account.

A new window will appear informing you to set up two-factor authentication, and you must select "Set up 2FA for DoseMeRx".

2-Factor Authentication is now required

Your site has elected to enforce two-step authentication with every login.

Each time you sign in to your DoseMeRx account, you'll need to enter your password as well as a secondary verification code.

📘 About 2FA

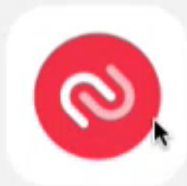
Two-factor authentication (2FA) is a security system that requires two separate, distinct forms of verification in order to access something.

The first factor is your password, and the second is a time-based one-time passcode (TOTP) accessed through an authenticator app via your smartphone.

If you don't have one, download an authenticator app on your smartphone now.

You can use any authenticator app you trust.

These are a few TOTP authenticator apps we suggest:



Twilio Authy



Google
Authenticator



Microsoft
Authenticator

Once you have opened an Authenticator App, you can set up 2FA for DoseMeRx.

[Set up 2FA for DoseMeRx](#)


You must download an authentication application to your mobile device to be used for two-factor authentication. *We would suggest Twilio, Google Authenticator, or Microsoft Authentication, but this can be any code authentication application.*

After downloading your authentication application to your mobile device, you must link your authenticator app with DoseMeRx by following the on-screen prompt and scanning the provided QR code when setting up the account.

2-Factor Authentication is now required

Linking your Authenticator App with DoseMeRx

In your Authenticator App, tap the **+** or **Add Account** and scan this QR code:



Enter verification code:
6-digit code generated in your authenticator app.

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Set up 2FA for DoseMeRx

After the account is linked to your authenticator, a 6-digit code will be generated on your mobile device. The user will be prompted to add the 6-digit code, provided on your mobile device, to DoseMeRx.

Finally, after you have entered the 6-digit code into the prompt, you will be redirected to your DoseMeRx environment.

The two-factor authentication setup has been completed and you will not be required to set up the authentication each time you log into DoseMeRx. You will only be prompted to enter the 6-digit code, provided by your authenticator app, after entering your login credentials to DoseMeRx.

Please contact the DoseMe support team if you need any additional assistance. We are available 24/7 through our [live chat](#), by phone at [+1 \(832\) 358-3308](#), or by email at support@dosemehealth.com.

Did this answer your question?



doseme-rx.com

