

TOM SHERMAN

KNOWLEDGE ENGINEER

PERSONAL STATEMENT

I have a passion for web development and want to leverage my skills to build amazing products. My peers have praised me for my top-quality communications skills and ability to balance multiple stakeholders to achieve the best results for all involved. I would be a committed, easy-going, and friendly addition to your team who always wants to learn more.

EXPERIENCE

KNOWLEDGE ENGINEER

Rainbird Technologies / August 2018 – Present

Delivering industry leading AI and automated decision-making solutions to multi-national clients.

- Working on agile projects to implement Rainbird's platform by building and integrating Rainbird models
- Integrating the Rainbird API with GApps, chatbots, custom webapps (React)
- Creating innovative developer tooling to increase productivity of Rainbird engineering
- Coaching Rainbird Engineering and encouraging best practices

MERCHANDISING EXECUTIVE

WYNVRUK / October 2016 – August 2018

CRO, AB & MVT testing utilising JS and CSS skills. UI/UX design as well as web analytics on high traffic eCommerce websites.

- Digital Employee of the Year 2017
- Marketing Superstar Q1 2018
- Adobe Target and A/B testing evangelist

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📍 Norwich

SKILLS

Javascript

React

Node

CSS

Coaching

Consulting

Stakeholder Management

EDUCATION

East Norfolk Sixth Form College

A-Levels:

Physics – C

Mathematics – A

Computing – C

Cliff Park High School

GCSEs:

Mathematics – A

English – A

Physics – A

Chemistry – A

Biology – A

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EXPERIENCE

SOCIAL MEDIA & LIVE CHAT ASSOCIATE

Hoseasons / June 2016 – August 2016

Best-in-class customer service via all social media channels as well as live chat. Create engaging content servicing both the product and commercial teams to drive the highest possible conversion and increasing revenue.

CALL CENTRE ADMINISTRATOR

Hoseasons / February 2016 – June 2016

RETAIL ASSISTANT

Clarks, Great Yarmouth / January 2011 – June 2012

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