

Christopher Lim

Sr. QA Engineer

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Profile

I have over six years of experience as a Software QA Engineer, specializing in Test Automation with tools like Cypress, Jest, Postman, and Rest Assured. I work with engineers and TestOps teams to improve efficiency and quality, and I'm skilled at quickly solving problems and communicating complex ideas clearly to various audiences.

Work Experience

MAS Medical Staffing

08/2022 - 08/2024

Lead QA Engineer

Manchester, NH,
United States

- Expertise in building automation frameworks using Cypress, Appium, and Postman, ensuring seamless testing for both mobile and web applications.
- Led the migration of over 300 legacy tests to Test Rails, resulting in a 25% improvement in test management and efficiency.
- Skilled in running automated tests through GitHub Actions for continuous integration, ensuring timely feedback and stability across platforms.
- Collaborated with cross-functional teams to streamline software releases while spearheading the selection of QA tools and designing test architectures.

Amwell

06/2020 - 08/2022

Lead Sr. Quality Engineer in Test

Boston,
United States

- Proven leadership in building and mentoring high-performing QA teams, measured by test execution rate, defect detection efficiency, and impact on release timelines, with expertise in implementing WCAG 2.1/2.2 guidelines for accessibility and compliance.
- Skilled in developing robust test automation frameworks using Cypress, Postman, and Selenium, ensuring thorough API and UI testing coverage.
- Proficient in managing the full test lifecycle, including ticket management, test cycle creation, and comprehensive documentation using tools like Jira, Zephyr, and Confluence.
- Expertise in contract testing with PactflowJS, API testing with Rest Assured, and guiding QA teams to follow best practices for high-quality releases and system reliability.

PSP Inc (Corestrengths)

10/2018 - 03/2020

Lead QA Engineer

Carlsbad,
United States

- Developed comprehensive global test plans and executed test cases across functional and UI areas, ensuring thorough test coverage and consistent product quality.

- Identified, documented, and tracked bugs to resolution, enhancing product stability and usability.
- Created and executed end-to-end tests using CodeceptJS with Browserstack for cross-browser testing and UI validation, ensuring seamless user experience.
- Performed manual black-box testing, smoke testing with Ruby RSpec, and tracked issues in Jira, advocating for quality throughout the development lifecycle.

Origin Code Academy

06/2018 - 08/2018

Software Engineer Apprenticeship

San Diego,
United States

- Mastered fundamental software development skills at Origin Code Academy, becoming resourceful in solving problems independently.
- Collaborated on building the SDJS Mobile App using React Native, connecting the San Diego JavaScript community.
- Contributed to the development of the Origin Portal Web App, using React, Redux, MongoDB, and Loopback to match graduates with employers.
- Developed smaller projects, including an Express server, form validation with jQuery, a to-do list in React, and a Movie Finder app using React/Redux.

Education

Bachelor of Science -Software Development

01/2022 - 02/2024

Western Governors University

Utah,
United States

Languages

Ruby on Rails, Golang, NodeJS, Java, JavaScript, SQL, React Native, React, NestJS, Python

Certificates

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|--|---|--|
| - Google Cybersecurity | - Six Sigma Yellow Belt | - CompTIA A+ ce Certification |
| - CompTIA Project+ Certification | - ITIL® Foundation Certificate in IT Service Management - People Cert | - Certification of Completion - Official NestJS Course |
| - TOEFLx: TOEFL® Test Preparation: The Insider's Guide | | |

Technology

AWS, Cypress, GitLab, CI/CD Pipeline, Docker, Postman, Newman, Selenium IDE, GitHub Actions, GIT

Contract Testing (PactflowJS), Test Automation Strategy & Implementation, API Testing (Rest Assured, Postman, Newman), UI Test Automation (Selenium, Cypress), Continuous Integration & Deployment (GitLab CI/CD, GitHub Actions), Quality Assurance Best Practices, End-to-End Testing (Cypress, Jest, Selenium), Cross-Browser & Cross-Platform Testing, Accessibility Testing (WCAG 2.1/2.2 compliance), Performance & Load Testing (JMeter)