Amazon.com:

<u>User sees homepage</u> -----> <u>User sees results---→ User sees product they want</u>
User searches in search bar User filters results User adds product to cart

- --→ <u>User sees cart --</u> <u>User sees login screen --</u> <u>User sees proceed to checkout</u> User decides to check out <u>User logs in</u> <u>User clicks check out button</u>
- -→User sees confirmation of order User closes window

Searching for an onion dip on Google:

<u>User sees other results</u> → <u>User sees recipe they want to make</u> User compares other recipes User closes search engine

Submit a Petition on Whitehouse.gov:

<u>User sees account screen</u> → <u>User sees create petition screen</u> → <u>User makes/ logs into account User creates petition</u>

<u>User sees number of signatures needed</u> User closes browser

Call to Actions:
Download Resume:

<u>User sees homepage</u> → <u>User sees resume button</u> → <u>User clicks on button</u>

<u>User sees resume download link</u> User clicks download link

Contact Me:

<u>User sees homepage --→ User sees contact info</u> User clicks on contact me button User clicks on link to email me