

## ITS Partners - Developer

### **Who We Are:**

ITS Partners is a solutions company where we hire people who:

- Value Trust First
- Are Driven to the best version of themselves.
- Work and Life are Equal.

We look for individuals who can add to the culture and bring new solutions.

This role is responsible for developing integrations and applications that enhance the ServiceNow platform. This position will be responsible for developing tools, methods, and processes to create value and relevance to our customer base in alignment with our vendor solutions.

### **What you would do:**

- Participate in all technical aspects of project and solution delivery
- Plan programs by studying specifications; arrange specifications by developing logical sequence, preparing flowcharts, and researching solutions.
- Create helpful comments and documentation to support a sustainable development practice.
- Analyze, troubleshoot, and remedy identified system issues.
- Write clear quality code for software and applications and perform test reviews.
- Detect and troubleshoot software issues.
- Gather feedback from both internal and external customers to understand needs and develop the product.
- Learn the ServiceNow Platform and how ITS interacts with customers.

### **SuperPowers that you bring:**

- Programming and scripting experience (Javascript, Powershell, C#, etc).
- Experience in coding, object-oriented programming and modularized software.
- Experience with HTML/CSS/UI preferred.
- Experience collaborating with cross functional teams in engineering/PM/design with varying skill sets.
- Ability to communicate with different levels of management.
- Embrace giving and receiving critical feedback.
- Demonstrated aptitude for learning new technologies quickly.
- Experience or familiar with REST API's.
- Familiar with levels of web architecture.
- Demonstrated consulting aptitude and understanding of business drivers behind technology.
- Problem solver, attention to detail, resourcefulness, and not afraid to ask questions.

*This job description was sampled from real job postings at ITS in 2021. The use of this description serves to provide students with practice applying for and researching real companies with real openings and does not in any way promise an opening or an interview with the company listed.*



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### **Education and Experience:**

- Bachelor's Degree in IT/Computer Science-related field, completion of Code Academy/Trade School, or equivalent experience.
- 0-2 years' experience in Information Technology.
- Experience with JavaScript frameworks (e.g., AngularJS, ReactJS, GlideSystem).
- Front End development and design experience are a plus.
- Experience working with Agile teams, methodologies, and tools in a virtual environment.
- Experience with web technologies (XML, HTML, AngularJS, Web Services, Unix Shell, etc.) and developing with JavaScript on the ServiceNow platform.
- Exposure or knowledge of the ITIL Framework.
- Basic IT endpoint and network security concepts knowledge or exposure is a plus.

