Clinton Mboloi Wambua

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ABOUT

I am a dedicated and ambitious individual with a diploma in information technology and a certificate in full stack software development. I am passionate about technology and driven to excel in the IT industry. Through my ongoing studies, I have acquired a strong foundation in software development principles and practical experience through projects and assignments. I possess excellent communication skills and thrive in collaborative enviroments. I am eager to apply my knowledge and skills to contribute to your company and embark on a successful career as a it guru.

SKILLS

- Time Management
- Adaptability
- Communication
- Problem-solving

- Emotional Intelligence
- Flexibility
- Software Development
- Algorithms and Data Structures

- Web Development
- Database Management

EXPERIENCE

03/2022 – 06/2022

IT technician, Safari Park Hotel – Kasarani, Nairobi.

Successfully managed the network infrastructure, ensuring smooth operations and optimal performance for the entire organization.

- Conducted regular network maintenance activities, including monitoring network performance, identifying and resolving issues, and implementing necessary upgrades and patches.
- Assisted clients and staff with IT issues, providing timely technical support and troubleshooting assistance via various channels, including in-person, email, and phone.
- Participated in the maintenance and support of the hotel system, including reservation management, guest check-in/check-out, and billing processes.
- Conducted training sessions and workshops to educate staff on IT best practices, ensuring they were equipped with the necessary skills to effectively utilize technology resources.

This experience allowed me to develop strong technical expertise in network administration, maintenance, and troubleshooting, as well as honed my ability to provide exceptional IT support and assistance to clients and colleagues. It also provided me with valuable insights into system maintenance and support within the unique context of the hotel industry.

| 10/2018 – 05/2019 | **Computer salesman and IT technician**, Electronics Store – Meru. |

Computer Salesman:

- Assisted customers in selecting and purchasing computer systems, peripherals, and software based on their needs and budget.
- Provided expert product knowledge, explaining technical specifications, features, and benefits to customers.
- Demonstrated computer functionality, assisting customers in setting up and configuring their new purchases.
- Handled customer inquiries, concerns, and complaints, ensuring high levels of customer satisfaction.
- Collaborated with the sales team to achieve sales targets and contribute to the overall success of the store.
- Stayed updated on the latest computer technologies, industry trends, and product launches to provide customers with accurate and relevant information.
- Assisted in inventory management, including stock replenishment, pricing, and merchandising.

Camera Installation Technician:

- Installed, configured, and maintained security camera systems for commercial and residential clients.
- Conducted site surveys to determine optimal camera placement and coverage based on clients' security needs.
- Ran cables, mounted cameras, and connected equipment to ensure proper functionality.

EDUCATION

| Graduating 08/2023 | **Certificate in Full-stack software development**, Moringa School, Nairobi. |

I have completed a comprehensive web development program at Moringa School, where I have gained proficiency in JavaScript, React, Ruby, and Rails. Through hands-on learning, practical projects, and collaborative activities, I am developing the skills to build interactive user interfaces using JavaScript and React for frontend development. Additionally, I am acquiring knowledge in Ruby and Rails for backend development, allowing me to create robust and efficient web applications. With a focus on modern development tools and industry best practices, I am continuously expanding my skillset and staying up-to-date with the latest trends in web development. Overall, my ongoing education at Moringa School is equipping me to become a versatile full-stack web developer.

Graduated 07/2023	**Diploma in Information Technology**, Jomo Kenyatta University of Agriculture and Technology, Nairobi.

I earned a Diploma in Information Technology from JKUAT in Nairobi, Kenya. The program covered a wide range of IT subjects, including programming in Java, C++, database management with SQL, networking, system analysis, and design methodologies. Through practical projects and teamwork, I gained hands-on experience and developed strong problem-solving and communication skills. Continuously learning and staying updated with the latest advancements in IT is a priority for me. Overall, my diploma in Information Technology from JKUAT has provided me with a strong foundation and practical skills in the field.

Graduated 11/2017	**International Computer Driving License**, Regional Centre for Mapping of Resources for Development, Kasarani - Nairobi.

Successfully completed the International Computer Driving License (ICDL) certification program at RCMRD in Kasarani. Acquired comprehensive knowledge and practical skills in essential computer concepts and applications. Demonstrated proficiency in various computer skills, including using productivity software, managing files, working with spreadsheets, creating presentations, and effectively utilizing computer hardware and software. The ICDL certification from RCMRD validates my competence in essential computer skills, enhancing my ability to excel in the digital era.

Completed 2016	**KCSE**, Utumishi Boy's Academy, Gilgil - Nakuru.

- Completed high school education with a final grade of B-.
- Successfully fulfilled the academic requirements to graduate from Utumishi Boy's Academy.
- Demonstrated commitment to academic pursuits and achieved a satisfactory level of performance.
- Developed essential skills in various subjects, including mathematics, sciences, languages, and social sciences.
- Actively participated in extracurricular activities, fostering personal growth and contributing to the school community.
- Exhibited strong work ethic, discipline, and time management skills throughout high school.
- Graduating from high school in 2016 marked an important milestone in my educational journey and laid the foundation for further academic and professional pursuits.

Completed 2011	**KCPE**, Keroguya Good Shepherd Academy, Kerugoya - Nairobi.

- Completed primary education at Keroguya Good Shepherd Academy.
- Achieved a KCPE score of 370 out of 500.
- Demonstrated academic competence and a satisfactory level of performance in core subjects.
- Developed fundamental skills in mathematics, languages, science, and social studies.

- Actively participated in co-curricular activities, fostering personal growth and contributing to the school community.

Referees

Mr. Stephen Muema
Manager Safari Park Hotel
Tel:0712579897

Mr. Myron Kipng'etich.
It technician
Tel:0710726422

Mr. Udi ndikwe
It technician
Tel:0740782746