

March 1st, 2015

To Whom It May Concern,

This is a reference letter for Clinton Contreras . Mr. Contreras was employed with our firm for approximately 2 years. His termination was due to a company wide reduction in force and in no way reflected upon his work ethic, skills, or any negative performance on his part.

During his tenure with our organization Clinton was a diligent employee, who demonstrated exceptional concern and ability to resolve customer issues. He was well liked by all his co-workers and our clients, and conducted himself with professionalism with both clients and peers even under very stressful circumstances. He would work additional hours whenever asked and had an outstanding attendance record. In addition his communication skills with our clients was extremely patient and polite.

Clinton was known for resolving any issue which was within his skillset and for thoroughly vetting issues before escalating them. I would not hesitate to hire Clinton again, and I am confident that if given the opportunity he will be an important contributor for any organization. I sincerely regret losing such a valuable member of our team.

Sincerely,

A handwritten signature in black ink, appearing to be 'BH' with a horizontal line extending to the right.

Brian Horakh
CEO Zoovy, Inc.