### Stanford University Libraries/ Academic Information Resources

**Digital Library Program** 

### Digital Library Program

- Principles and objectives
- Organization
- Expanded program
- Transition to program
- What we have learned

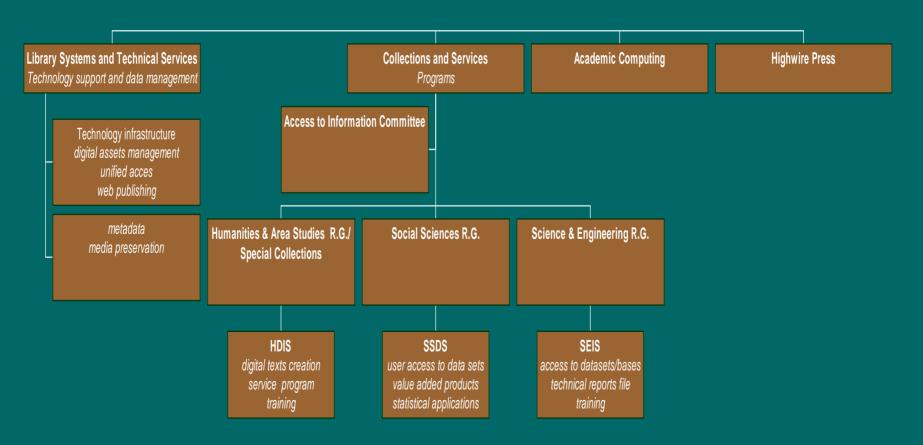
### **Principles and Objectives**

- Apply digital solutions to information problems
- Pioneer information solutions
- Integrate programmatic and physical/structural aspects of service delivery

### **Principles and Objectives (2)**

- Promote best practices by example
- Raise expectations for quality of digital information services
- Promote systematic use of web in professional, scholarly, research communications

# Stanford University Libraries & Academic Information Resources Digital Library Program



### **Organization**

- Resource Groups
  - Humanities and Area Studies
  - Social Sciences
  - Science and Engineering

# Corresponding Digital Library Units

- Humanities Digital Information Service (HDIS)
- Social Sciences Data Service (SSDS)
- Science and Engineering Information Service (SEIS)

### HDIS-- Humanities Digital Information Service

- Creation of digital text library
- Preparation of digital text files
- Delivery and analysis of digital texts
- Staffing of service program
- Training library staff
- Processing and management of digital resources

### SSDS--Social Sciences Data Service

- Direct user access to datasets
- Value-added data products for important datasets
- Increase codebook accessibility
- Help users find the right datasets
- Statistical applications consulting
- Meet future data needs

### SEIS-- Science and Engineering Information Service

- Direct user access to
  - datasets
  - databases
  - full text books and journals
- Help in accessing information
- Training and instruction
- Technical reports file

### A2I--Access to Information Committee

- Acquisition of full range of digital products
- Methods of access and delivery of digital content
  - Prices
  - Legal & access terms
  - Developing technologies
  - Functionality
  - Archival issues
  - Procedures and operation
  - Usage

#### Other components and players

- Library Systems
  - Library wide expertise
  - Systems and networks
- Technical Services
  - Preservation
  - Metadata
- Academic Computing
- Information Technology Systems and Services

### Transitioning to program

- Program Officer
- Program coordination across Resource Groups
- Technology management and coordination across units
- Access management and coordination across units

### **Digital Library Program Officer**

- Works with
  - Digital library units
  - Library Systems
  - Metadata managers
  - Preservation
  - Academic Computing
  - Other SUL/AIR digital programs

# What we have learned in organization and management

- Ownership is crucial
  - Generates enthusiasm
  - Dedication and commitment to results
  - Closest to expertise
  - To service delivery
  - To clientele

#### **Decentralized program**

- Many different skill-sets required
- Most efficient if used where most needed
  - Classical curatorial grasp
  - IT infrastructure management of storage, access, migration
  - Specialized software competency
  - Production staff for digitizing
  - Staff for metadata management

# **Experimentation must be encouraged**

- In all units
- Prototyping as routine
- Responsiveness to opportunity

### **But coordination is essential**

#### What we have confirmed

- Both/and dilemma
  - Extension, not replacement of library services
  - Need more staff, not just different
  - Interaction with live human experts required
  - Library functions now more complex
    - Reference now like software application consulting/decoding/interpreting
    - ☐ Preservation: less stable, more varied
- Digital library program requires a phased approach