

Amex Express-Credit Card Default Prediction

Mini Project 2: Classification Models Comparison

By Clivia Kong

Business Context





American Express

Credit default prediction is central to managing risk in a consumer lending business.



Lending Decisions

Optimizing Lending Decisions, offering better customer experiences.



Risk Managements

Managing customer default risk



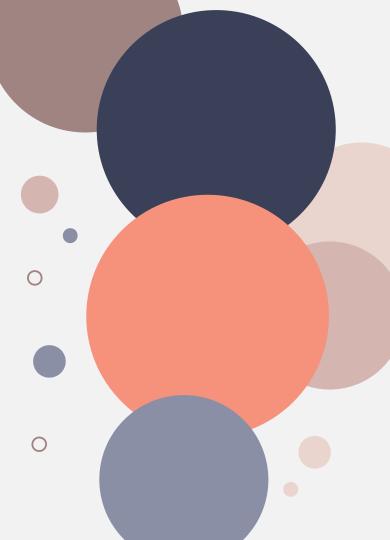
Approval Criteria

Improving application criteria

Business Question

Will the Amex Credit Card Customer be default or not?

Default will be regarded if customer not paying required amount in 120 days (Supervised Binary Classification)



Data Pipeline



Data Source

Datasets from Amex Kaggle Competition



EDA

Data Overview



Modeling

Preprocessing & Modeling



Comparison

Random Forest, Light
Gradient Boosting,
Logistic Regression &
Gaussian Naïve Bayes



Summary

Improvements



<u>Dataset</u>: Profile features (189) for each customer at each statement date (5.5 million records)

Key features: Five types of features (Incl. 11 Categorical features), Customer ID, Target

Delinquency Features

- Falling behind on required monthly payments to credit card companies.
- 96 features (9 categorical features)

Payment Features

- · Customers' payment behaviors.
- 3 features



Spend Features

- Customers' spending variables
- 22 features (1 time feature)



Balance Features

• 40 features (2 categorical features)

Risk Features

- Variables regarding risk
- 28 features



Imbalanced Data

Target:

- Default: 25.89%
- Not Default: 74.11%

01

Customer Records

Maximum 13 variables
Minimum 1 variables

02

Missing Values

- 67 features of total 189.
 - 8 features have 90% missing values

03

Feature Correlation

29 features have
over 90%
correlation with

04

Preprocess

- Spend Features
- Delinquency Variables
- **Balanced Features**
- Risk Features
- Payment Features

Categorical features

Label Encoder

Fill Missing values

Forward fill by timebased Spend features

Feature Selection

Drop columns with over 90% missing values

Drop columns with over 90% correlation

- **Define Parameters** Range
- Randomized Search
- Fit best score model parameters
- Comparison

Data Source

5.5 million records *

190 features

EDA

Multiple customer records

Preprocess

One customer record,

- 4.6 million records *
 - 180 features

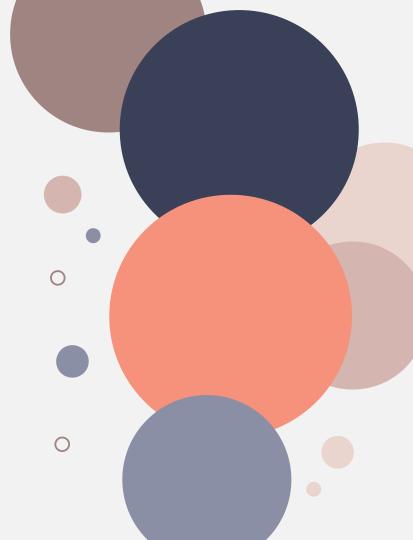
Modeling

Summary

Random Forest, Light Gradient Boosting & Logistic Regression

Model Results

- Random Forest
- Light GBM
- Logistic Regression
- Gaussian Naïve Bayes



Random Forest Model

Train & Test Result





Parameter Tuning Range

Max_features: auto, sqrt, log2

Max_depth:2 to 130

Min_samples_leaf: 2 to 55Min_samples_split: 2 to 55

Bootstrap: yes or no



Best Parameter

Max_features: auto

Max_depth:22

Min_samples_leaf:16

Min_samples_split: 14

Bootstrap: no



Score Result (Test)

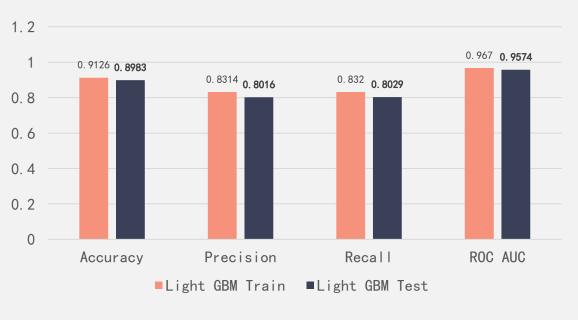
Accuracy : 0.8930

Precision: 0.7967Recall: 0.7837

• ROC AUC : 0.9533

Light Gradient Boosting Machine

Train & Test Result





Parameter Tuning Range

Num_leaves: 100 to 500

Max_depth:3 to 20

Min_data_in_leaf: 10 to 1000

• Learning_rate: 0.01 to 0.31

Lambda I1: 0 to 100

Lambda 12: 0 to 100

Bagging_fraction: 0.1 to 0.9

Best Parameter



Num_leaves: 150

Max_depth:11

Min_data_in_leaf: 160

Learning_rate: 0.05

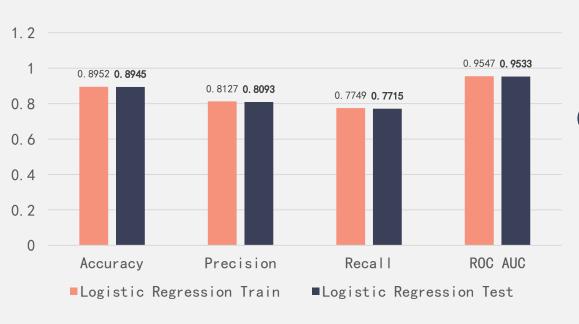
• Lambda_I1: 20

• Lambda_12: 0

• Bagging_fraction: 0.9

Logistic Regression Model

Train & Test Result





Parameter Tuning Range

Max_features: auto, sqrt, log2

Max_depth:2 to 130

Min_samples_leaf: 2 to 55Min_samples_split: 2 to 55

Bootstrap: yes or no



Best Parameter

Max_features: auto

Max_depth:22

Min_samples_leaf:16

Min_samples_split: 14

Bootstrap: no



Score Result (Test)

Accuracy : 0.8930

Precision: 0.7967Recall: 0.7837

ROC AUC : 0.9533

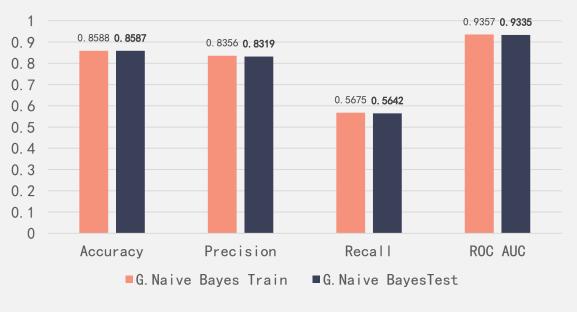
Gaussian Naïve Bayes

Train & Test Result



Parameter Tuning Range

Var_smoothing: 1.0e-100 to 1





Best Parameter

Var smoothing: 8.497534359086438e-08



Score Result (Test)

Accuracy : 0.8587

Precision: 0.8319Recall: 0.5642

ROC AUC : 0.9335

Gaussian Naïve Bayes

Train & Test Result



Parameter Tuning Range

Var_smoothing: 1.0e-100 to 1





Best Parameter

Var_smoothing: 8.497534359086438e-08



Score Result (Test)

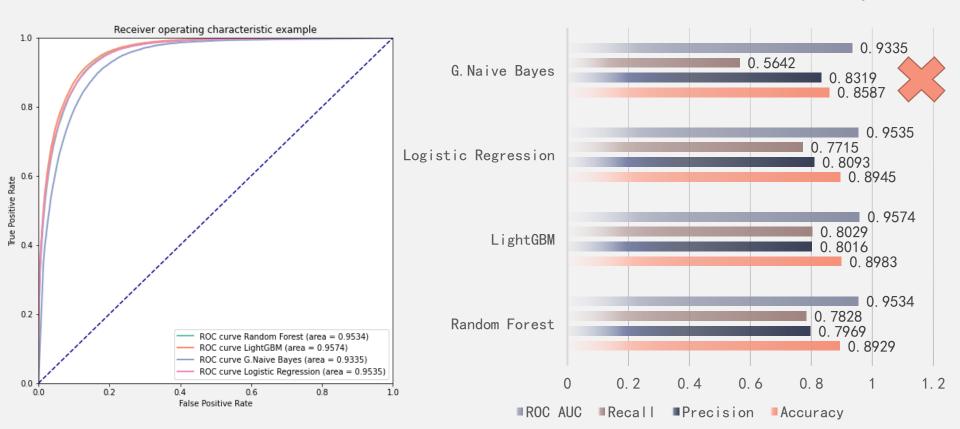
Accuracy : 0.8587

Precision: 0.8319Recall: 0.5642

• ROC AUC : 0.9335

Model Comparison- Test Score Result

Recall: actual default customer% is correctly classified





Assumptions



Approval Membership Income: \$100 per card

Continuous Interest Income:\$150 per card

Fixed Costs: \$80,000

Variable Costs: \$40 per card

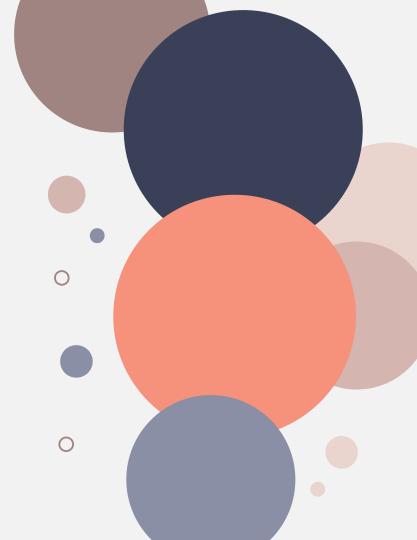
Average Default costs: \$3000 per card



Model	Approve	Fixed costs	Variable costs	Default costs	Lose customers	Total costs	Revenue	Profit
Formula	TN+FP	Fixed	(TN+FP) *\$40	FN*\$4000	FP*(\$100+15 0)	Fixed +Variable +Default	TN (\$100+\$150) +FP*\$100	Revenue-Costs
Random Forest	\$85, 237	\$30, 000	\$3, 409, 480	\$19, 221, 000	\$1, 647, 800	\$24, 308, 280	\$22, 807, 060	-\$1, 501, 220
Light GBM	\$85, 237	\$30, 000	\$3, 409, 480	\$17, 439, 000	\$1, 640, 520	\$22, 519, 000	\$22, 811, 740	\$292, 740
Logistic Regression	\$86, 616	\$30, 000	\$3, 464, 640	\$16, 083, 000	\$1, 887, 200	\$21, 464, 840	\$23, 039, 280	\$1, 574, 440

Improvements

- Feature engineering and EDA is important, decide the score range
- Parameter tuning slightly improve the score
- Grid search or Bayesian search may give more accurate parameters





Thank You

汇报人:



References

- Kaggle Competition:
 - https://www.kaggle.com/competitions/amex-default-prediction
- Parameters Tuning:
 - https://www.analyticsvidhya.com/blog/2015/06/tuning-random-forest-model/
 - https://lightgbm.readthedocs.io/en/v3.3.2/Parameters-Tuning.html
 - https://towardsdatascience.com/bayesian-optimization-for-hyperparametertuning-how-and-why-655b0ee0b399
- Coding:
 - https://www.kaggle.com/code/nicapotato/titanic-voting-pipeline-stackand-guide/notebook