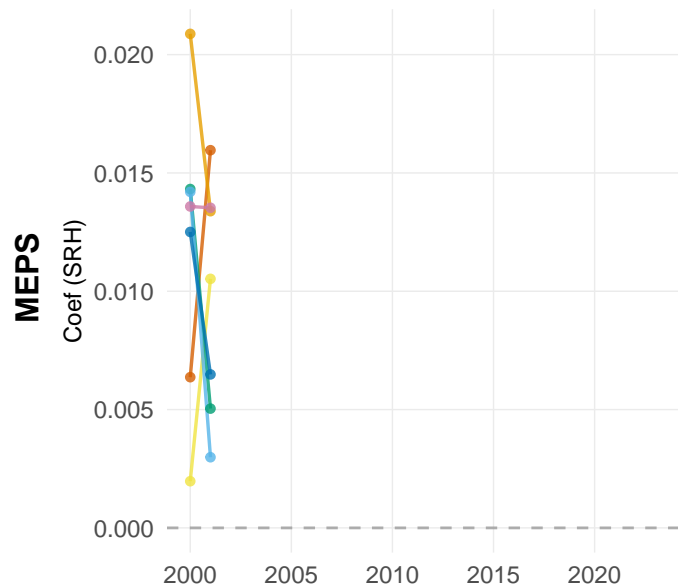


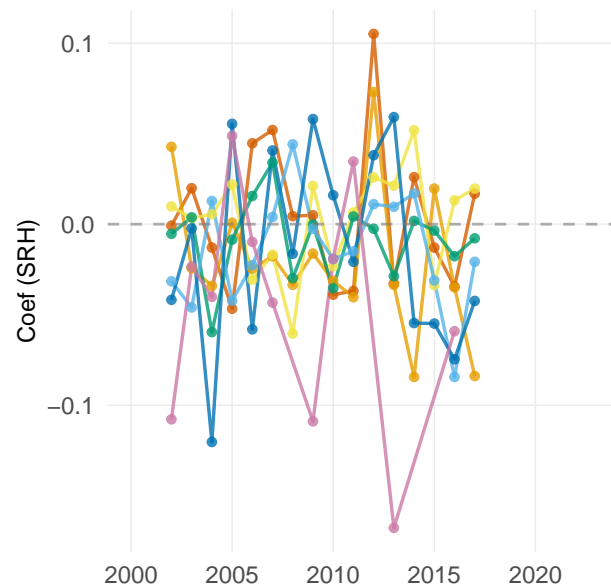
SRH Predicts Care Satisfaction (MEPS)

Model: satisfaction ~ SRH. Positive coefficient = better SRH -> more satisfaction.

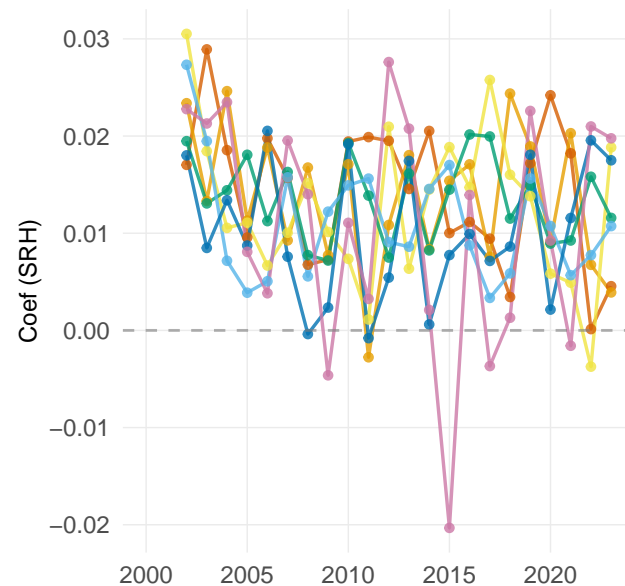
Provider Listens



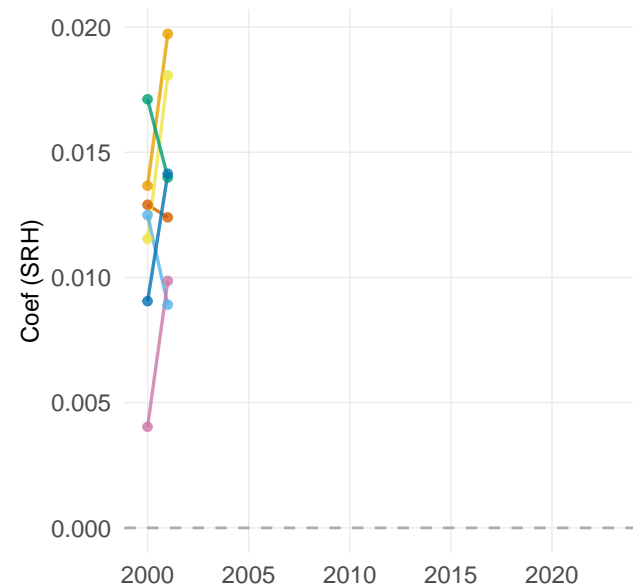
Provider Respect



Provider Explains



Provider Confidence



Age Group 18-29 30-39 40-49 50-59 60-69 70-79 80-89

CAHPS satisfaction items: Provider listens, shows respect, explains, gives confidence.