

## Education

**Carnegie Mellon University**, Bachelor of Science in Information Systems | GPA 3.37/4.00 May 2023  
Pursuing: Human-Computer Interaction (major), Impacts of Future Technologies (minor), IDeATe Media Design (minor).  
Certifications: AWS Certified Cloud Practitioner (August 2021).  
Relevant Coursework: Intelligent Agents, Consulting, Data Structures, Team Dynamics, Usable Privacy, Databases.

## Skills

**Languages:** Python, Java, HTML, CSS, Javascript, Git, SQL, Swift, Ruby, Ruby on Rails, Pandas, XML, MongoDB, UML.  
**Tools:** Figma, Adobe XD, Jira, Miro, Trello, Jupyter Notebook, Amazon QuickSight Q, Qualtrics, Altair.  
**Research:** Generative Research, Interviews, Thematic Encoding, Surveys, Usability Testing, Think-Aloud.  
**UI/UX:** User-Centered Design, Wireframing, Prototyping, Storyboarding, Personas, Service Blueprints, Design Systems.

## Product Execution Experience

**Innovation Development Program Analyst** June - August 2022  
*J.P. Morgan Chase & Co. - Internal Product Team* New York, NY

- Presented insights and recommendations on data accuracy issues by collaborating with data, design, technology, and product teams to improve user adoption and data quality for over 500 users.

**Technical Writing Intern** June – August 2021  
*Amazon Web Services (AWS) - QuickSight Documentation Team* Seattle, WA

- Produced walkthrough documentation for Amazon QuickSight Q in XML by creating a sample relational database with 75k rows of sample data to showcase key functions of the feature, now integrated into public documentation.

**Volunteer Designer and Developer** April – June 2021  
*re:Bloom - Royally Fit* Pittsburgh, PA

- Improved website performance by 30% and improved conversion rate by 12% by redesigning and redeveloping a website in Shopify for Royally Fit, a small business in the city of Pittsburgh.
- Delivered a marketing strategy with long-tail search engine optimization (SEO) keywords, and a new design system and logo to communicate the company's dedication to their local community.

## Product Leadership Experience

**Product Manager and Principal Designer** November 2021 – February 2022

*Menon Fellowship - Learning Equality, Kolibri Studio Platform—501(c)3 Non-Profit* Remote

- Designed a table filtering feature for a nonprofit with prior user research and systemic constraints to improve discovery of open source educational resources for teachers in over 200 countries.
- Coordinated an open working environment for a team of 4 developers by hosting work sessions, workshops, retrospectives, and meetings with industry developers to enhance project and career development.

**Product Manager and Consultant** March – April 2020  
*Citizens Against Physical, Sexual, and Emotional Abuse (CAPSEA) Inc.—501(c)3 Non-Profit* Pittsburgh, PA

- Delivered a technology recommendation document and training plan by conducting 8 stakeholder interviews, modeling data communication in CAPSEA, and conducting market research to improve the organization's data integrity and usage.

## Mentorship Experience

**Information Systems (IS) Student Ambassador** April 2021– Present  
*Carnegie Mellon University - Information Systems (IS) Department* Pittsburgh, PA

- Ushered in community-building initiatives to over 100 Information Systems students by collaborating with academic advisors and surveys to bring students together and provide networking and mentorship opportunities.

**Teaching Assistant** January – May 2022  
*Carnegie Mellon University - Design of AI Products and Services - Graduate Course* Pittsburgh, PA

- Facilitated inclusive and diverse teams by creating 36 different teams for 60 students, providing constructive and actionable feedback, and guiding teams to create product-service designs that accounted for business, technology, and design needs to improve student learning and post-course outcomes.