

# Callout



## Status Closed

Dispatch number	9AIE10167381
Caller Name / Time	Hannah Foljusnikova 17/11/2023 12:47
Failure Description	(4hrs) OOS basement level sc Hannah 0877089815 ac 24/7
Customer Order Number	.
Contract Number	41405817
Site Name	HOLIDAY INN, SERVICE LIFT
Equipment Type	Elevator
Equipment Number	42403247
Equipment ID	SERVICE LIFT
Street	28 / 32 O'CONNELL STREET UPPER
City	DUBLIN
Postal Code	DUBLIN 1
Fitter Name	Mario BATOL
Arrived Time	17/11/2023 14:40
Finished Time	17/11/2023 15:10
Equipment Condition on Arrival	Not running - At floor - door closed
Job Description	lift won't start to run. checked and removed foreign objects on bottom floor landing door contacts. tested and observed operation.
Action Code Description	Cleaned - Remove Obstruction
Reason Code Description	Technical failure
Spares Used	
Equipment Condition on Leaving	01 Equipment running, back to normal operation
Engineers Comments	

Customer Signature

  
10167381  
teo

Customer Name

KONE (Ireland) Ltd, Unit G7 Calmount Park, Calmount Avenue, Ballymount, Dublin 12 - Ph: 014296200  
KONE (NI) Ltd. Units B2 & B3, 19 Heron Road, Sydenham Business Park, Belfast BT3 9LE - Ph:028 90 735 900  
Email: no-reply-customerservice-uk-ireland@kone.com