

# Callout



## Status Closed

Dispatch number	9AIE10164740
Caller Name / Time	Joe Hayes 19/09/2023 13:55
Failure Description	(4H) Pass + Service lift both have inside arrow buttons broken - Access 24h - Contact caller
Customer Order Number	.
Contract Number	41405817
Site Name	HOLIDAY INN PASS 2, PASS LIFT 2
Equipment Type	Elevator
Equipment Number	42403246
Equipment ID	PASS LIFT 2
Street	28 / 32 O'CONNELL STREET UPPER
City	DUBLIN
Postal Code	DUBLIN 1
Fitter Name	Mario BATOL
Arrived Time	19/09/2023 15:00
Finished Time	19/10/2023 14:45
Equipment Condition on Arrival	Running - Running correctly (no fault found)
Job Description	replaced door close pressel. requires pressel -1 on service lift. replaced pressel-1 on service lift & pressel up on ground floor passenger lifts.
Action Code Description	Replaced
Reason Code Description	Worn Component (Proactive Replacement)
Spares Used	
Equipment Condition on Leaving	01 Equipment running, back to normal operation
Engineers Comments	

### Customer Signature

10164740

### Customer Name

joe hayes

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