

# Callout



## Status Closed

Dispatch number	9AIE10170525
Caller Name / Time	TEO SITE04/02/2024 14:58
Failure Description	4HRS - OOS - ACCESS 24HRS - SC CALLER
Customer Order Number	NOT GIVEN
Contract Number	41405817
Site Name	HOLIDAY INN EXPRESS-DPL,DUBLIN,DUMBWAITE
Equipment Type	Dumbwaiter
Equipment Number	43267859
Equipment ID	DUMBWAITER
Street	28 / 32 O'CONNELL STREET UPPER
City	DUBLIN
Postal Code	DUBLIN 1
Fitter Name	Alan GRAHAM
Arrived Time	04/02/2024 18:45
Finished Time	04/02/2024 19:15
Equipment Condition on Arrival	Not running - At floor - door closed
Job Description	spur switched off , turned spur back on .  batteries to be replaced 2 x 12v 1.2ah
Action Code Description	Reset
Reason Code Description	Building power down
Spares Used	
Equipment Condition on Leaving	01 Equipment running, back to normal operation
Engineers Comments	

### Customer Signature

### Customer Name

10170525  
neha

KONE (Ireland) Ltd, Unit G7 Calmount Park, Calmount Avenue, Ballymount, Dublin 12 - Ph: 014296200  
KONE (NI) Ltd. Units B2 & B3, 19 Heron Road, Sydenham Business Park, Belfast BT3 9LE - Ph:028 90 735 900  
Email: no-reply-customerservice-uk-ireland@kone.com