Callout



Status Closed

Dispatch number 9AIE10169958

Caller Name / Time TEO SITE 21/01/2024 18:54

Failure Description 4hrs - oos - access 24hrs - sc caller

Customer Order Number NOT GIVEN

Contract Number 41405817

Site Name HOLIDAY INN, SERVICE LIFT

Equipment Type Elevator
Equipment Number 42403247

Equipment ID SERVICE LIFT

Street 28 / 32 O'CONNELL STREET UPPER

City DUBLIN
Postal Code DUBLIN 1

Fitter Name Kristian HURLEY
Arrived Time 21/01/2024 20:00
Finished Time 21/01/2024 21:30

Equipment Condition on Arrival Running - Operational malfunctioning

Job DescriptionLift not taking away from G floor. Replaced bridge

contact and cleaned debris from lock. Tested and

returned to service

Action Code Description Replaced

Reason Code Description Worn Component (Proactive Replacement)

Spares Used

Equipment Condition on Leaving 01 Equipment running, back to normal operation

Engineers Comments

Customer Signature

10169958 Teo

Customer Name

KONE (Ireland) Ltd, Unit G7 Calmount Park, Calmount Avenue, Ballymount, Dublin 12 - Ph: 014296200 KONE (NI) Ltd. Units B2 & B3, 19 Heron Road, Sydenham Business Park, Belfast BT3 9LE - Ph:028 90 735 900 Email: no-reply-customerservice-uk-ireland@kone.com