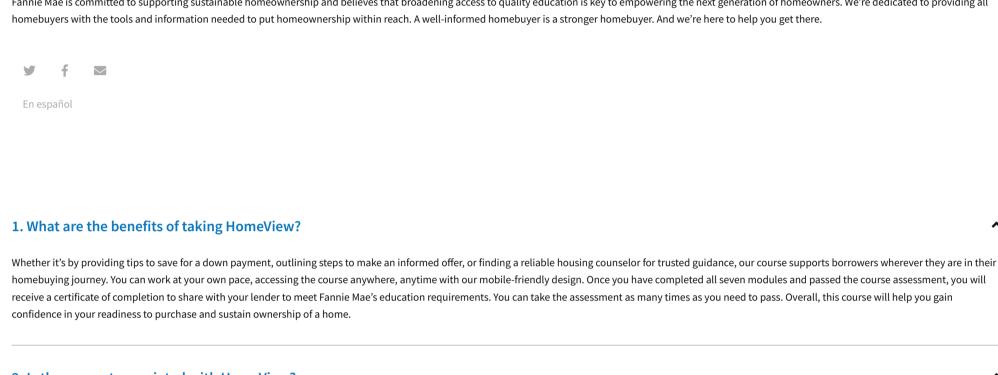


<u>Home</u> / <u>HomeView Homeownership Education Course</u> / **Fannie Mae HomeView**® **FAQs**

Fannie Mae HomeView® FAQs

Fannie Mae is committed to supporting sustainable homeownership and believes that broadening access to quality education is key to empowering the next generation of homeowners. We're dedicated to providing all



receive a certificate of completion to share with your lender to meet Fannie Mae's education requirements. You can take the assessment as many times as you need to pass. Overall, this course will help you gain 2. Is there a cost associated with HomeView? Our homeownership education course, completion certificate, and all associated resources are available free of charge. 3. Is the HomeView course offered in Spanish? The HomeView course, checklist, glossary of terms and course evaluation are available in both Spanish and English. 4. Do I need to complete all the course trainings at one time? You can complete the HomeView course at your own pace. You can leave the course or modules at any time. When you return, you will be able to resume right where you left off.

5. Do I have to complete the modules in order, or can I complete the modules in the order I prefer?	^
The HomeView Learning Plan is designed so that each module within the course prepares you for the next module. You will need to complete the modules in order.	
6. Can I take the final assessment without completing the HomeView course modules?	^
To earn your certificate of completion, you must first complete all seven modules. Only then will you be able to access the final assessment.	

7. Can I assemblate the User Wiser assemble as much be a supplied of the 2	
7. Can I complete the HomeView course on my phone or mobile device?	^

Attilo	neview course modules, resources, and the man assessment cambe accessed and completed on a mobile device, tablet of desktop.	

After completing the HomeView course and scoring 80% or higher on the final assessment, you will receive a certificate of completion indicating you have satisfied the homeownership course requirement. Your lender should instruct you on how to submit a copy of the certificate for their records.

8. How can it be verified that I have completed the HomeView course?



10. What happens if I don't pass the assessment?

You have an unlimited number of times to attempt the final knowledge assessment. A score of 80% or higher must be achieved to earn a certificate of completion.

11. How do I get a copy of my certificate of completion?

After logging in to the Fannie Mae site, you will be returned to the My Courses and Learning Plans page. Scroll down to My HomeView Learning History, which provides tiles of all training you have completed.

Click into any of the training tiles listed in My HomeView Learning History section to retake or reference any of the completed materials.

• Access the <u>Download Your HomeView Course Certificate of Completion job aid</u> for step-by-step instructions.

12. Should I consider housing counseling? How can I find an approved housing counselor?

Housing counseling is an acceptable option to fulfill the homeownership education requirement. It may be helpful to homebuyers who are looking for tailored one-on-one or group counseling or may need additional assistance to understand the homebuying or lending process.

The Consumer Financial Protection Bureau (CFPB) provides an online tool where you can search for housing counselors in your area. These counselors are approved by the U.S. Department of Housing and Urban Development (HUD).

FIND A COUNSELOR >

 $For assistance \ with \ Fannie \ Mae \ Home View, \ contact \ our \ help \ desk \ at \ 1-800-2 \\ FANNIE \ and \ select \ option \ 4.$

Our hours of operation are 8 a.m. to 8 p.m. ET, Monday through Friday.

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