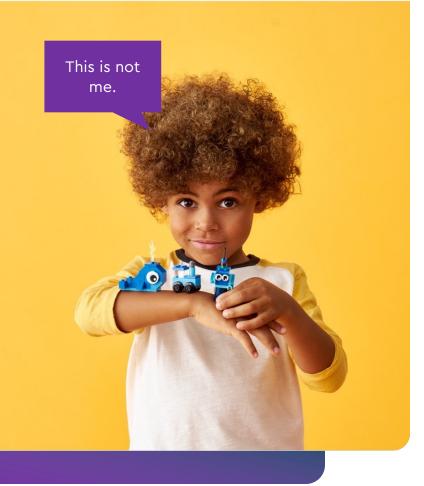


The LEGO Group's Edge Platform

Prioritizing the tricky stuff when building your platform





About me

Welcome! My name is Mads

A day in the life

I am the Lead Engineer for the **brand-new** Edge Platform Team, a product team that builds **business critical** stateful services for manufacturing













Mads Høgstedt Danquah

Lead Engineer



3 simple, concrete things you can do prioritize

- Relevance to users
- Reliability and trust
- Operational excellence





Simple ≠ Low effort





#1: Include your end-users in your internal demos

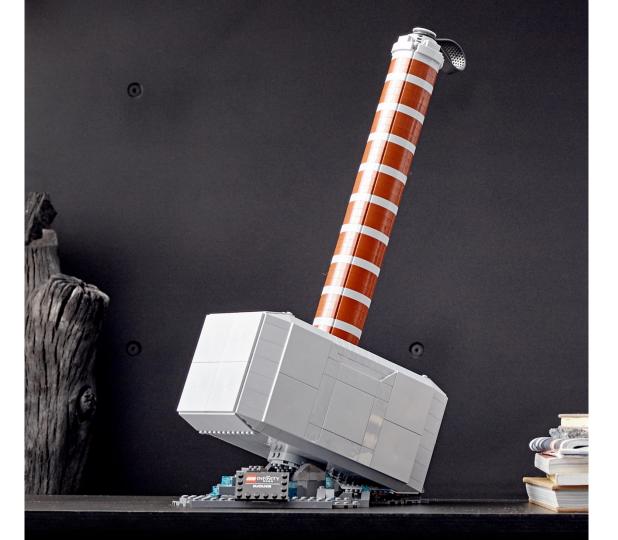
Outcomes

- Real and instant feedback
- Stronger connection with real end users

Will require you to embrace **vulnerability** and **curiosity**











Scientific method

- Form a hypothesis about how the system will react and (potentially) recover when exposed to stress.
- Perform an experiment where failures are injected into production-like system under controlled conditions.
- **Observe** the system before, under and after the experiment.
- Analyse and conclude.





#2: Plan your chaos test with your end users

Outcomes

- Team and users get a good feel for the actual robustness of the product and build trust
- It encourages curiosity and learning
- Creates a safe space for discussions about what is <u>Good Enough</u>

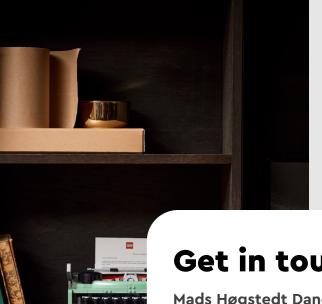


#3: "Experiment as you would operate"

Outcomes

- We learn how our system behaves when they fail in a safe space
- We build the tools and processes we will need on day 2
- We build relations to the teams that we will interact with during an incident





THANK YOU!



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