

Maximo Application Suite Mobile

Empowering the technician with
intelligent mobile EAM to manage
any asset, anytime, any place



IBM

The need is urgent

32%

turnover

30%

retiring

1.5X

hiring cost

25%

3rd party techs

20%

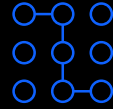
fail 1st fix



New ways of working with mobility and AI



AI-based assistance



Asset & digital twin information



Asset operating history



Diagnostic interfaces



Wearables & biometrics



Mobile workspace



Safety sensors



Remote expert assistance



Leaders are taking action



Proactive
safety
monitoring



Technicians can
act on data from
critical assets



Intuitive, digitally
enabled tools for
the workforce



Technicians are
empowered with
access to the right
information at
their fingertips

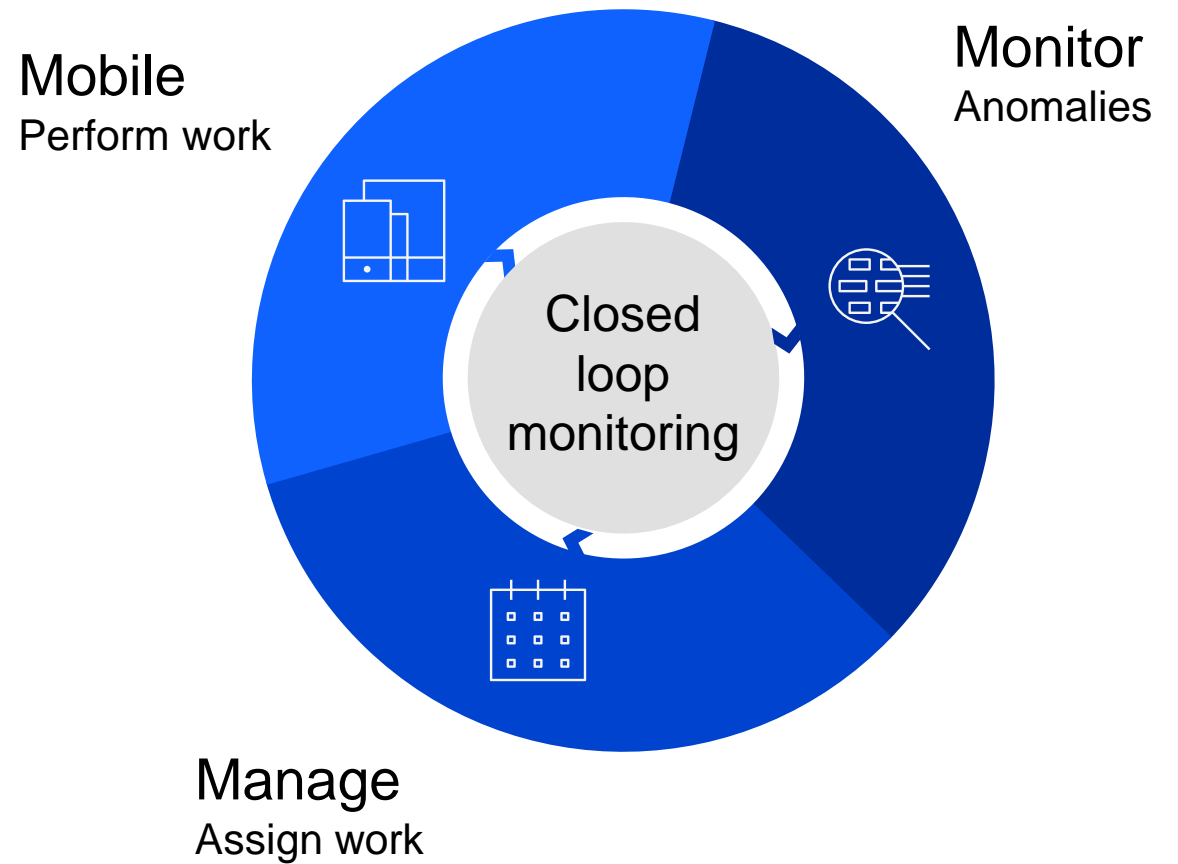


Leverage expertise
and share knowledge
across organization



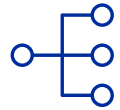
Reduced mean time to
action and improved
first time fix rate

Leaders are optimizing their data



Maximo Mobile

Next generation user experience



1 application, 1 role-based interface



Intelligent workflows = blue button



Intelligent forms = configurability



Connected and disconnected



Trustworthiness: data quality is higher, and real-time updates



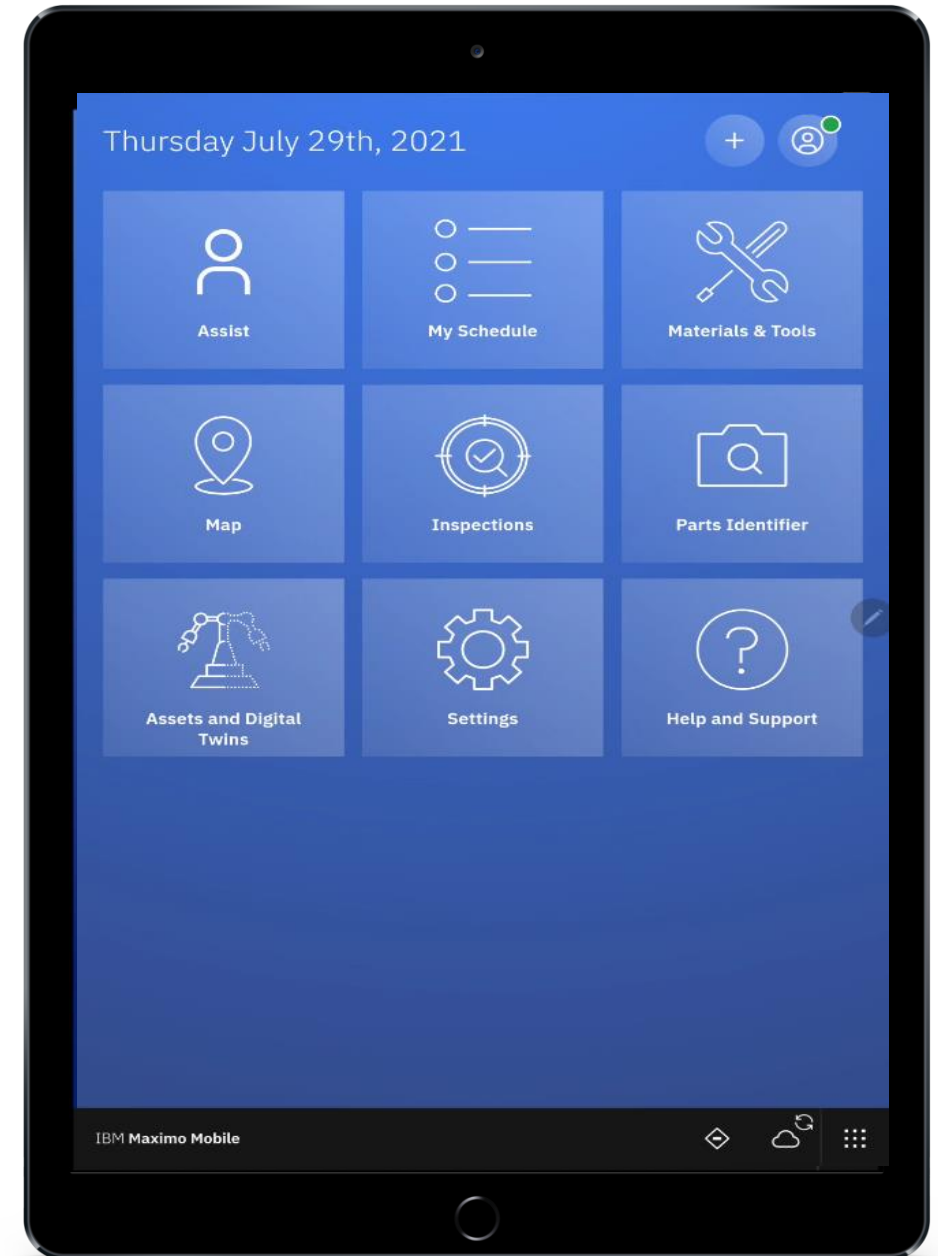
Downloadable from:



Apple App Store



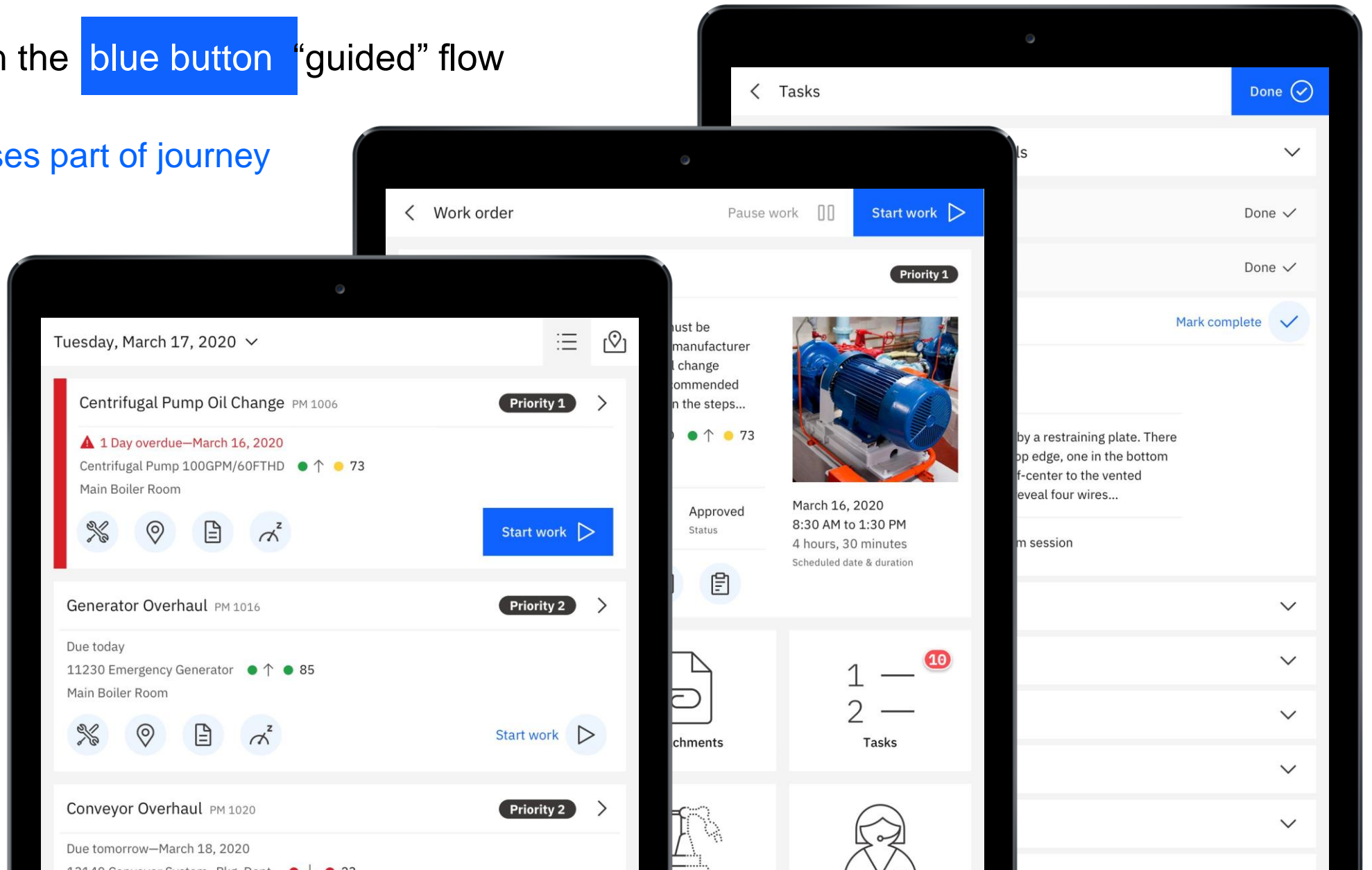
Google Play Store



Simplicity

Just click on the **blue button** “guided” flow

New use cases part of journey



Touchpoints

The right information at the right time



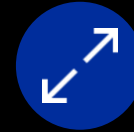
Assist



Materials & tools



Inspection



Expand



Safety



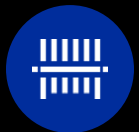
Map



Digital twin



Information



Scan



Photos and
identify parts



Report work



Layers (map)



Meter readings



Tasks



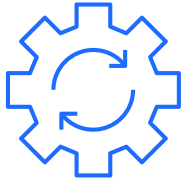
Work log notes



Attachments

Configuration

Drive efficiency at scale



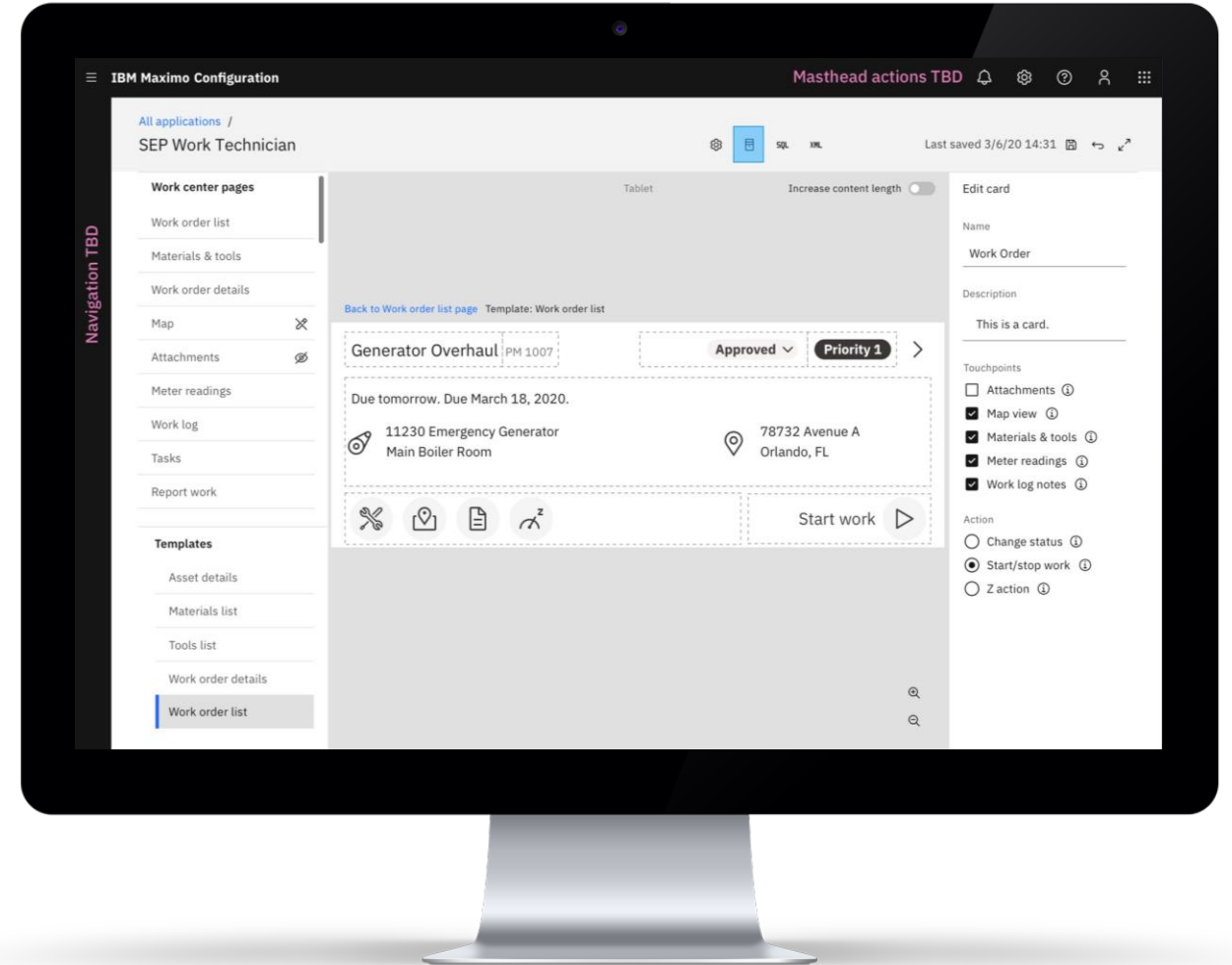
Accelerate technician adoption



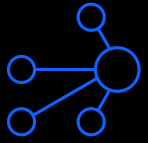
Protect your investment



Quicker time to value



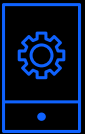
This is not just a work order application



Upskill with AI and remote
human-based assistant



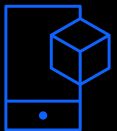
Disconnected mode



True mobile native



Use AI to identify assets and
parts immediately and correctly



Digital twin and parts identification



Moving forward: Proven results in days or weeks, not years

 Exec. briefing	 Establish mobile strategy	 Production proof of concept	 Maximo assist deployment
2 Hours	2-3 Days	8-12 Weeks	3+ Months

Case study success metrics



10%

Increased productivity helping maintain service levels



2 Hours

Saved per person per week on collating data enabling timely reporting



Drive

Cost efficiency improved asset management



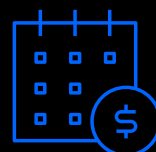
25%

Increase in first time fix



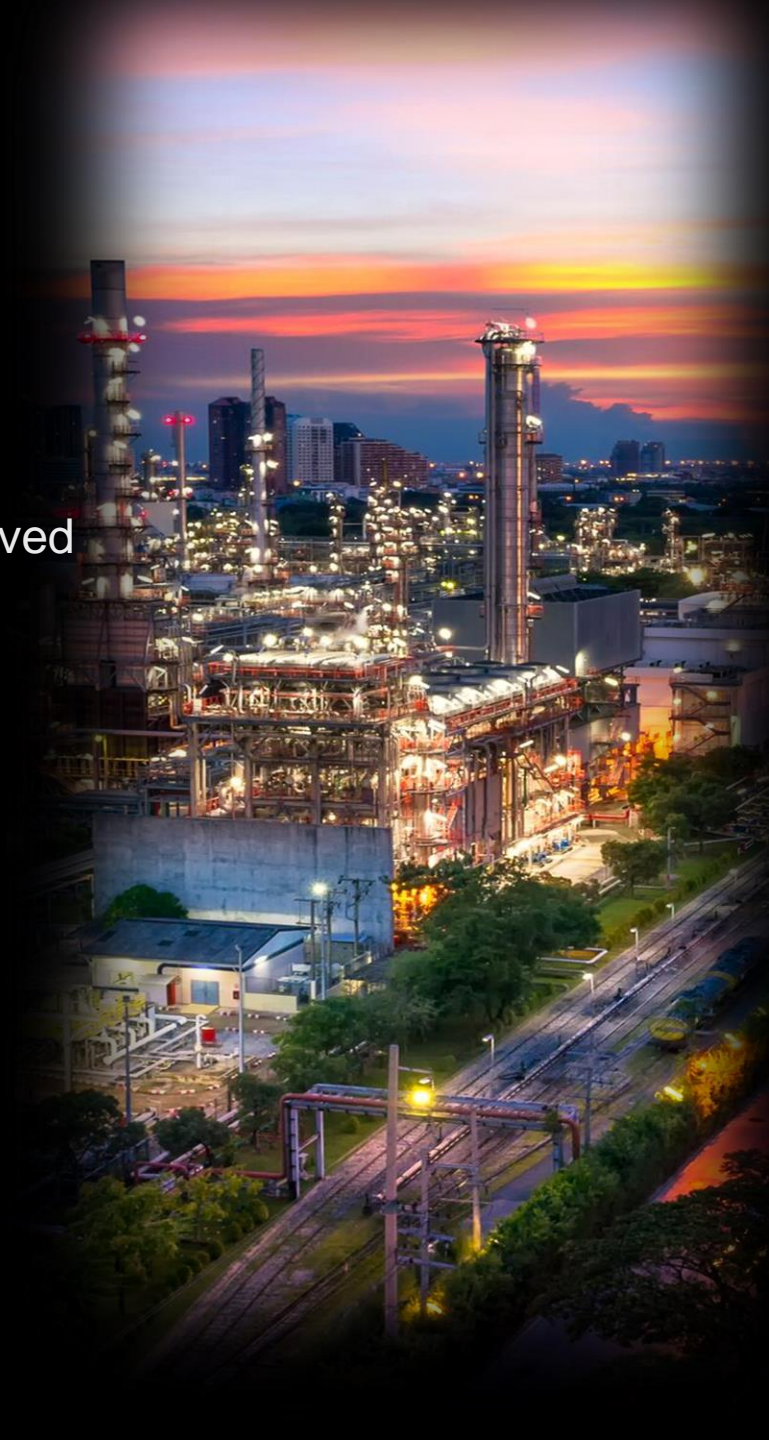
\$11.2M

Annual savings in cost avoidance from incorrect procedures and repeat failures

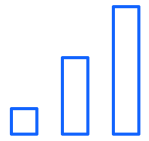


\$10M

Annual savings from reduced mean time to action



Respond fast to maintenance requests to support high-quality patient care



10% Increase in productivity and ability to achieve high service levels, even in places with poor connectivity



2 Hours saved per person per week on collating data



Maintain assets effectively, even when located in the remotest, hardest-to-reach places

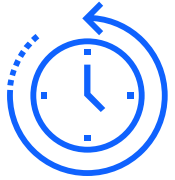


Australia's largest independent oil and gas company

Aging workforce, 80% of time spent researching problem



Absorbed over **600,000** pages of documentation regarding drilling equipment



Time spent on researching **reduced by 75%** which equates to **\$10 Million AUD** worth of time savings



Client has successfully **created a bridge for knowledge transfer** from past to present



