

## show akbar

# Frequently Asked Questions (FAQ) - PromodeAgroFarms

#### **About Our Products**

▼ What types of products do you offer?

We offer a variety of fresh, organically grown produce including seasonal vegetables, fruits, and herbs. All our products are cultivated using sustainable farming practices.

▼ How fresh are your products?

Our products are harvested daily and delivered to customers within 24-48 hours of picking, ensuring maximum freshness and nutritional value.

▼ Are your products organic?

Yes, we follow organic farming practices. We do not use synthetic pesticides or chemical fertilizers in our cultivation process.

#### **Farming Process**

▼ What farming methods do you use?

We implement sustainable farming practices including:

- Crop rotation to maintain soil health
- Natural pest control methods
- Drip irrigation for water conservation
- Organic composting
- Natural fertilizers
- ▼ How do you ensure soil fertility?

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We maintain soil health through:

- Regular soil testing
- Use of organic compost
- Cover cropping
- Natural fertilization methods

#### **Quality Control**

▼ What quality checks do you perform?

Our quality control process includes:

- Regular soil and water testing
- Crop health monitoring
- Pre-harvest quality checks
- Post-harvest handling protocols
- Storage and packaging standards
- ▼ How do you ensure food safety?

We maintain strict food safety protocols including:

- Regular sanitation of handling areas
- Employee hygiene training
- Clean storage facilities
- Safe packaging practices

### **Ordering and Delivery**

▼ How can I place an order?

Orders can be placed through:

- · Our website
- Phone orders
- · Direct farm visits
- Weekly subscription service

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▼ What are your delivery areas?

We currently deliver to local areas within a 50km radius of our farm. For specific delivery information, please contact our customer service team.

#### **Sustainability Practices**

▼ How do you contribute to environmental sustainability?

Our sustainability initiatives include:

- · Zero chemical usage
- Water conservation practices
- Biodegradable packaging
- · Waste composting
- Local biodiversity preservation

#### **Contact and Support**

▼ How can I get in touch with questions or concerns?

You can reach us through:

- Customer service hotline
- Email support
- Farm visits (by appointment)
- · Social media channels

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