**GUION**

Miguel angel morales

Introduction: Hi guys my name is Miguel angel, I'm going to introduce my colleagues.and this is our idea the project

Jhonatan Steven niño

Andres Gautama

Oscar Daniel pedraza

Sandra Yolima Alba

Well, our costumer is a foundation that will be call 'retorno vital' that is dedicated to help people, who sometimes need medicines or organ donation.

What is the problem?

The client has a system that although it does its tasks, it is redundant and the management is complex by design and there are too many tasks that are not automated.

What is the solution?

A web application has been developed based on four pillars

efficiency

automation

design

administrative

What is the idea that you have been working on?

This is simple, we have worked to two things main, automation and efficiency

What are the main characteristics?

Efficiency

automation

design

administrative

How has it process for its develop?

We have tried to do a design simple and friendly

What can advantage it add that idea or solution?

The automation helps to do the tasks and optimization at the time.

Why reason you decide to work at that solution?

Because they need some simple and easy-admin

**Body:**

Sandra Yolima Alba

**Efficiency**

Our software is efficient. It is made according to the needs of your company, it also provides an appropriate performance which is linked to resources, time and compliance.

* Resources

Coded to occupy a minimum of memory space and be executed by the respective processor

* Time

Designed to optimize your time. Automating and reducing repetitive tasks within each process in your company.

* Accordance

Designed under management indicators.

An analysis of the company's context allows us to improve its competitive capacity with this tailor-made software.

Jhonatan niño:

Automatic tasks

* Automatic messages that help managers and analysts start conversations with visitors and interact with users at the right times.
* Assignment of tasks to managers, help the effective organization of resources and labor to meet the objectives planned by the foundation
* Assignment of automatic tasks, this helps to assign cases filed by users, giving the manager a scope for his diligence

This with the aim of optimizing times in the operation to obtain greater satisfaction.

Juan Andrés Guatama:

Administration

* It has easy to use tools keeping the information updated.
* The information is manageable helping users coordinating and synchronizing.
* It has a profile created and can view the status i'm real time.
* It is kept informet about the case of the user that the client Will have with it's manager.
* It has a reliable system where wey can quickly send their requests, complaints ando claims as necessary.

**Oscar Daniel pedraza Nivia**

**design**

Application design

1 The design of the user interface of the Application creates an effective means of communication between the user and the Team. It is a simple, attractive and intuitive interface that is easy to interpret.

2 Following a set of interface design principles, the design identifies objects and actions such as: convenient login, user registration, password and user forgetfulness, a wallpaper related to the theme.

User Design

3. The application must allow the user to enter their data in the registration form, in addition, the system will be in charge of validating the data.

4 It is an Agile Dynamic Application in all its tools, visually aesthetic, in its profile interface you can manage your personal data Profile photo can be modified to suit the Patient or Administrator

Additional content manager account for your different Queries or requests according to the case.