## **CLOUD INTELLIGENCE / AIOPS**

## WHAT WE'RE DOING

This workshop provides a forum for researchers and practitioners to present the state of research and practice in Al/ML for efficient and manageable cloud services, and network with colleagues.

# CLOUD INTELLIGENCE ALOPS

## **TOPICS**

- Resource scheduling and optimization
- Predictive capacity management
- Resource allocation and packing
- Service quality monitoring and anomaly detection
- Deployment and integration testing
- System configuration
- Hardware/software failure prediction
- Auto-diagnosis and problem localization
- Efficient ML training and Inferencing
- Using LLMs for Cloud Ops
- Incident management
- Auto service healing
- Data center management
- Customer support
- Security and Privacy in Cloud Operations



Optimal scaling, scheduling and packing to reduce the overall cost and carbon footprint

## **Resilient Cloud Services**

Built-in capabilities of self-healing, monitoring, and diagnosis

# **Al Efficiency**

Increased adoption and long-term sustainability

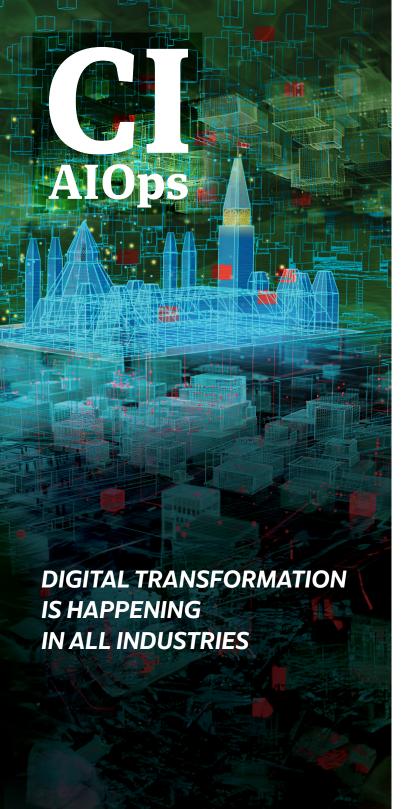
## **Intelligent Ops**

Easily use, maintain, and troubleshoot workloads



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#### **OVERVIEW**

This workshop provides a forum for researchers and practitioners to present the state of research and practice in Al/ML for efficient and manageable cloud services, and network with colleagues.



**EFFICIENCY** 

Optimal scaling, scheduling and packing to reduce the overall cost and carbon footprint.



**INTELLIGENCE** 

asily use, maintain, and troubleshoot workloads.



#### **RESILIENCE**

Built-in capabilities of self-healing, monitoring, and diagnosis.



#### **EFFECTIVENESS**

Increased adoption and long-term sustainability.

### **TOPICS**

We are still at an early stage towards realizing this vision. We advocate the urgency of driving and accelerating Al/ML for efficient and manageable cloud services through collaborative efforts in multiple areas, including but not limited to artificial intelligence, machine learning, software engineering, data analytics, and systems.

RESOURCE SCHEDULING AND OPTIMIZATION







DEPLOYMENT AND INTEGRATION TESTING

SYSTEM CONFIGURATION

HARDWARE/SOFTWARE FAILURE PREDICTION

AUTO-DIAGNOSIS AND PROBLEM LOCALIZATION

**EFFICIENT ML TRAINING AND INFERENCING** 

 $(\cdots)$  using LLMs for Cloud ops

M INCIDENT MANAGEMENT

AUTO SERVICE HEALING

DATA CENTER MANAGEMENT

CUSTOMER SUPPORT

SECURITY AND PRIVACY IN CLOUD OPERATIONS