

Cyrill Angela S. Cucueco

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I am a person who is driven by the community surrounding me. I am passionate in making an impact in people's lives—whether it may be as big as providing more jobs to as technical as saving their time through reduction of inefficient operations.

PROFESSIONAL EXPERIENCE

THE MOMENT GROUP OF RESTAURANTS

Aug 2017 to July 2018 **System Specialist under Growth, Systems, and Training Department**

Aug 2018 to Present **Senior Systems Officer under Growth, Systems and Training Department**

Main Objective: Systems Process Improvement

Creation of System and Project Management in New Store Openings:

- Setting up the whole project timeline- from construction to training, up until the opening
- Automation of computation of overall budget for all new store openings based on projected sales
- Setting up ordering catalogue for all items including kitchen equipment, kitchen smallwares, and serving wares
- Setting up an Online Tracker that is used as a communication tool for Operations, Supply Chain, and Finance to track all orders for the store
- Setting up a Dashboard that summarizes all payments that are late and should be paid in the following week

In Current Restaurant Systems:

- Setting up the Bill of Materials (BOM) of the restaurant and Commissary
- Forecasting and optimization of ideal storage requirements for Commissary Kitchen and the stores using the BOM
- Looks into store processes to increase overall guest experience (decrease service time, consistent food quality, increase productivity and evaluate ergonomics in the work space for the staff)

Brief Background in Training:

- Conducts Training Needs Analysis (TNA) store-level
- Assists in overall training of newly hired staff for new store openings
- Creation of Training Materials- Quick Recipe Guides, Sequence of Service & Train the Trainers Tri-folds

Skills applied in current position:

- MS Office, especially MS Excel
- MS Project
- People and leadership skills— can delegate tasks, communicate easily and lead group well
- Great team player, maintains positive outlook in all situations
- Works well under pressure

EDUCATIONAL ATTAINMENT

2012 to Present

College of Engineering, University of the Philippines - Diliman

Bachelor of Science in Industrial Engineering, Cum Laude

- University Scholar (3rd & 4th year)
- Graduated with GWA (General Weighted Average) of 1.71

2008 to 2012

Saint Pedro Poveda College

- Outstanding student (2nd year & 4th year)
- Poveda English and Filipino Drama Club Member (1st year to 4th year)
- St. Pedro Poveda Service Leadership Awardee
- Community Service and Development Course Head Steward
- Vice Chairperson of the Student Council of Poveda 2011-2012

CO-CURRICULAR ACTIVITIES IN THE UNIVERSITY

ORGANIZATION: IE CLUB

Project Manager for Good Karma (June 2013- March 2014) – In charge of organizing an event with Non-profit Organizations outside UP to raise awareness

Director for Community Development (AY 2014-2015) – Oversees all projects under Community Development: Good Karma (Shirts, Outreaches, and Bazaar) & Ibang Klase

Vice President of the External Affairs Committee (AY 2015-2016) – Served as the de facto representative of the committee, exercises general supervision over all the activities of the committee– namely, all campus relations, community development, and projects of the organizations affiliates (ORSP, PIIE, and AIMES). Wherein Good Karma, one project under community development, won as the academic year's best service project award in the Engineering Organization Excellence Awards (EOEA).

Project Manager for GivEng'g Back (AY 2016-2017) – In charge of organizing workshops and seminars (such as livelihood programs) for the maintenance staff of the college

ACADEMIC PROJECTS/EXPERIENCE

- Internship in Maynilad, under Contracts and Programs Management, developed a project schedule using MS Project.
- Unilever Business Week 2016 participant, Internship in Unilever under Logistics, Supply Chain. Led a management transition with 14 newly hired employees.
- Designed an optimal kitchen layout for Sbarro Kitchens
- Designed an ergonomic bathroom for people with Cerebral Palsy in the Philippines and presented the paper in the 7th International Conference on Applied Human Factors & Ergonomics in Orlando, Florida (July 2016).
- Completed an Inventory Management Study on XYZ Corporation– establishing minimum and maximum stock levels, reorder points, and reorder quantity on 123 fast moving items