SaaS Tenant Isolation Strategies

AWS White Paper

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Tenant Isolation

- Tenant isolation is fundamental to the design and development of (SaaS) systems.
- It enables SaaS providers to reassure customers that even in a multitenant environment their resources cannot be accessed by other tenants
- While the need for tenant isolation is viewed as essential to SaaS providers, the strategies and approaches to achieving this isolation are not universal.

Isolation: Key Tenets

- Isolation is not optional
- Authentication and Authorization does not equal isolation
- Isolation enforcement should not be left to service developers
- If there's not out-of-the box isolation solution, you may have to build it yourself
- Isolation is not a resource-level construct
- Domains may impose specific isolation requirements

Silo Isolation

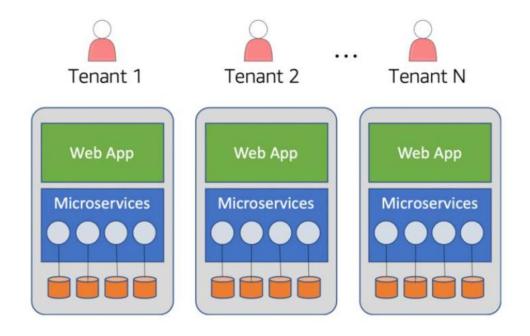
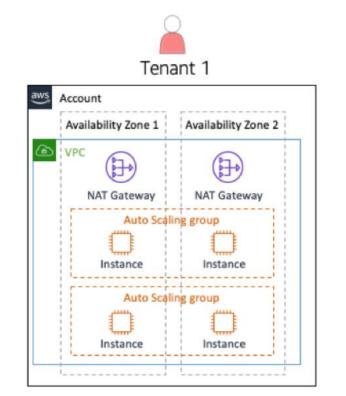


Figure 1 – Full Stack View of Isolation

Account Based Silos



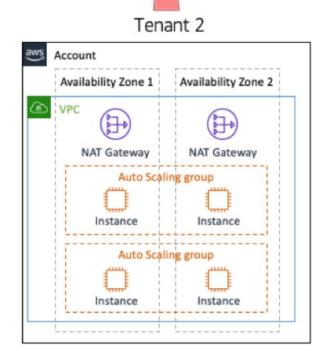


Figure 6 - Account-based Silo and Isolation

VPC Silo Isolation

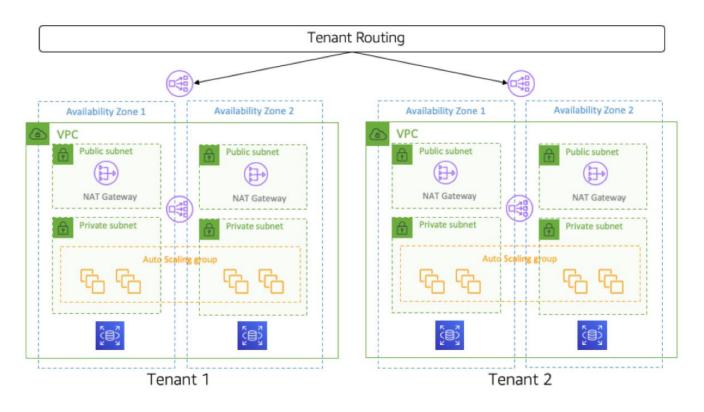
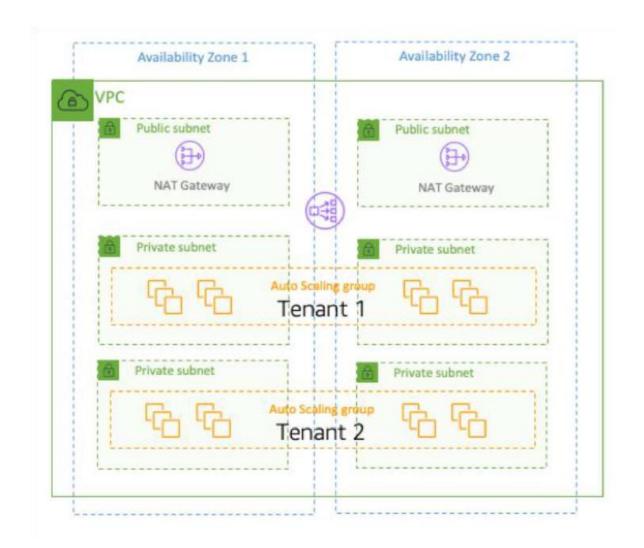
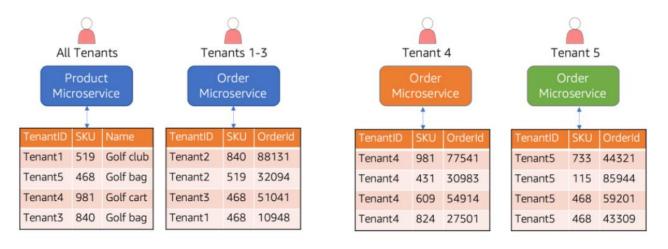


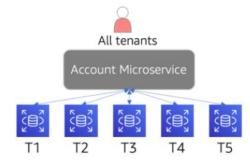
Figure 7 - VPC Silo Isolation

Subnet Silo Isolation

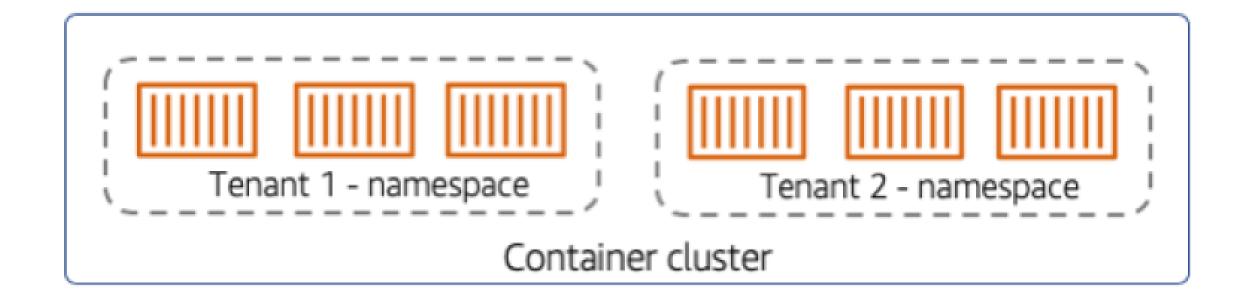


Targeted Silo Isolation





Container Silo Isolation



Pooled Isolation

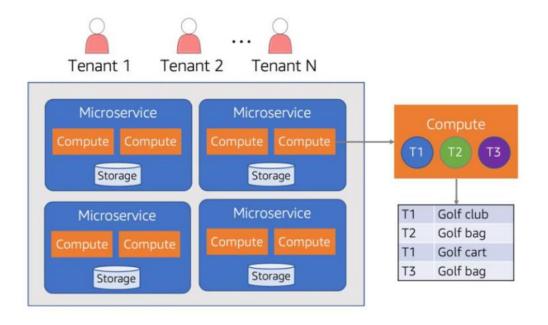
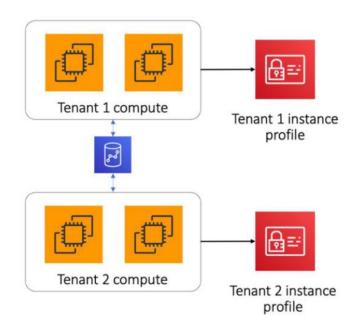
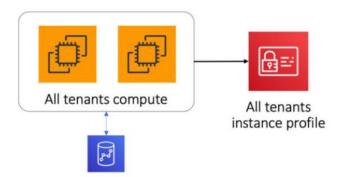


Figure 2 - Pooled Isolation

Identity and Isolation





Identity and Isolation

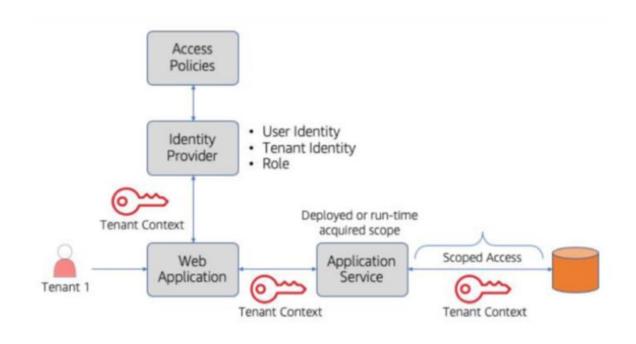
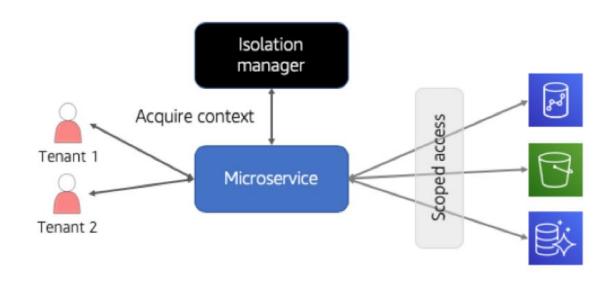
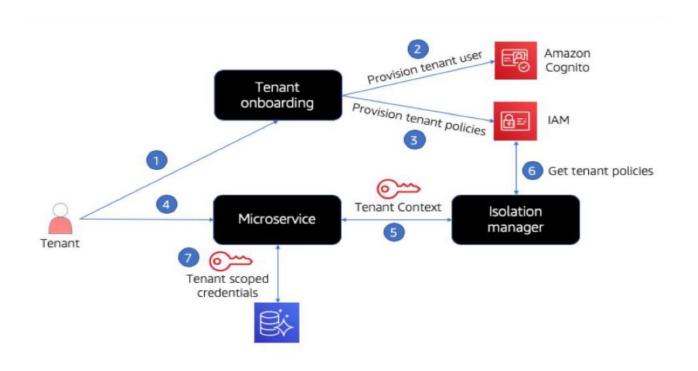


Figure 5 – Connecting Identity and Isolation

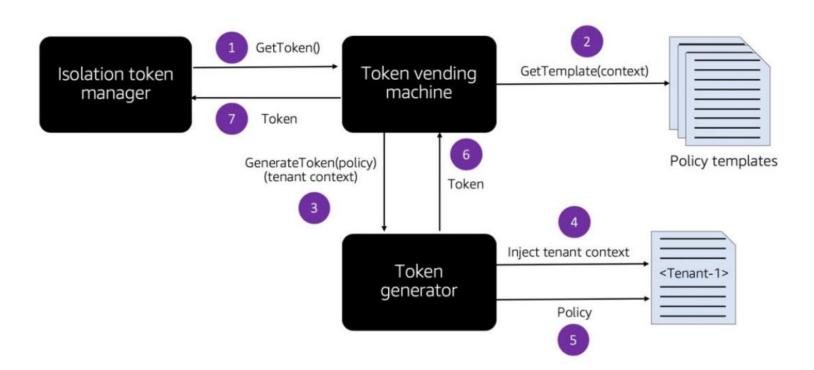
Run Time Policy Based Isolation



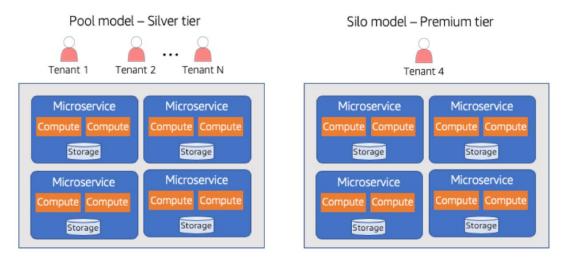
Scoping with IAM Policies



Dynamic Policy Generation



Tier Based Isolation



Bridge Isolation Model

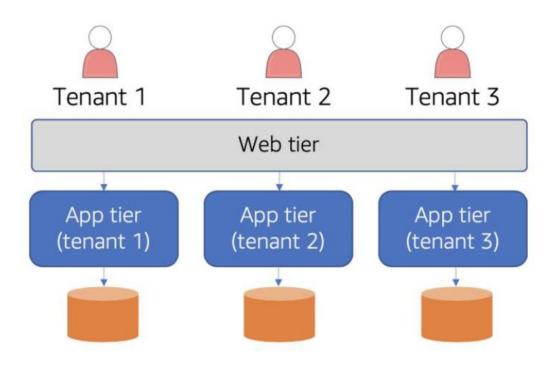


Figure 3 - Bridge Isolation Model

Thanks

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