

ADVICE OF DISPUTE

AIR TICKETS HUB LLC
411 LAKE SHORE DR
PARSIPPANY, NJ 07054-3275

A financial adjustment has been made to your account as a result of a dispute initiated by the Issuer (below). To contest the dispute, provide your response by:
02/27/2023

For responses received after the above date, we will attempt to review or reverse the dispute within network timeframes. If you delay your response, you may lose your opportunity to contest the dispute.

02/20/2023	Owner:	Merchant
	Card Brand:	Mastercard
	Dispute Type:	FIRST CHARGEBACK
	Report Date:	02/20/2023
	Reason:	4837 FRAUDULENT TRANSACTION-NO CARDHOLDER AUTH.
	Case Number:	9915541170-01
	Dispute Amount:	\$337.00 DB

Original Transaction Detail Information

Chain Code:	0KQ2	Charge/Session ID:	
Merchant Number:	44450	Card Number:	539277XXXXXX2251
Transaction Date:	02/10/2023	Reference Number:	05436843041300226270768
Transaction Amount:	\$337.00	Foreign:	N/A
Merchant Name:	AIR TICKETS HUB LLC	Transaction Method:	Card Present
AVS Code:	A-ADDRMATCHNOTZIP	POS Entry:	10 Credential onFile
Draft/Ticket #:	ahwgjs0g39p	CVV2/CVC2/CID:	N/A
Store/Terminal #:	000000001	Register/Sequence #:	0065

This dispute has been initiated by the Issuing Bank

Message In: 9151267991

Comments:

If you accept this dispute: No response or further action is needed.

Reason Code 4837-No Cardholder Authorization. Cardholder states that transaction is unauthorized.

Required Action: Please provide information linking the cardholder to the transaction. Such information might include proof the transaction is an addendum or no-show charge, proof of an AVS response of X or Y with a bill to/ship to address, evidence that previous transactions were not disputed, signed proof of in-store pickup, copies of correspondence between merchant and cardholder, details of purchase, signed proof of delivery, email address of cardholder used for transaction, proof the services/goods were registered, proof goods/services were used, or a signed sales receipt with a valid imprint or swipe, or proof of CVV2/CVC/CID.

Please note, supplying the requested data or documentation does not guarantee that this matter will be resolved in your favor.

DO NOT ISSUE CREDIT: However, if credit was previously issued, please provide the date and a copy of the credit.

We must receive this form, the completed questionnaire and any supporting documentation by
02/27/2023. Please send to:

Merchant Services