VistA Application Analytics

*Real-world clinical workflow analysis
of Vista's point of care applications*
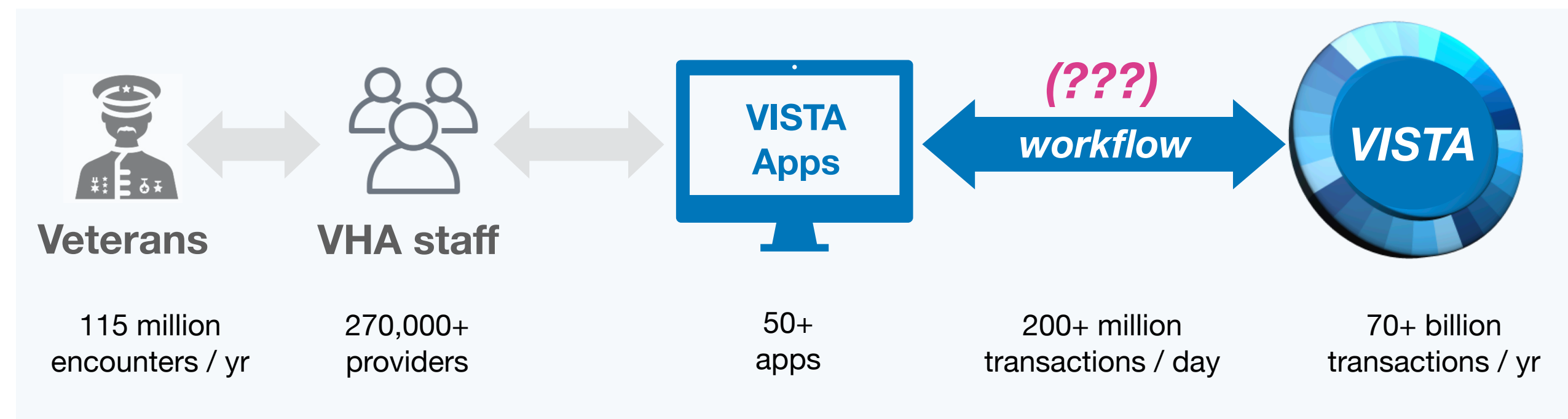
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Update: October 3, 2024

Summary

Background
Veteran care is provided using VistA's Applications (CPRS, Imaging, and others). In FY22, VHA provided over 115 million veteran care encounters using VISTA point of care applications. The workflow of all of this care remains, however, unmeasured and unknown.

In June 2024, VA completed the four-year migration of all VistA systems to the VA Enterprise Cloud (VAEC), a federally-certified commercial cloud managed by Amazon Web Services (AWS). In its new cloud platform, VISTA can access and leverage a wide range of new commercial cloud-based capabilities.

Objective
Leverage the AWS cloud capability to capture and analyze all end-user traffic flows between cloud-based VISTA and all of VISTA's point of care applications. This ability to capture and analyze clinical workflows is analogous to the EHRM "Lights on Network."

Clinical Focus
A first-ever capability to provide real-world clinical workflow analytics, and provide a data-driven approach for improvement and standardization of clinical workflow

Benefits
Enterprise Standardization of clinical workflow
Clinical workflow optimization and efficiency
Data-driven approach for clinical workflow improvement
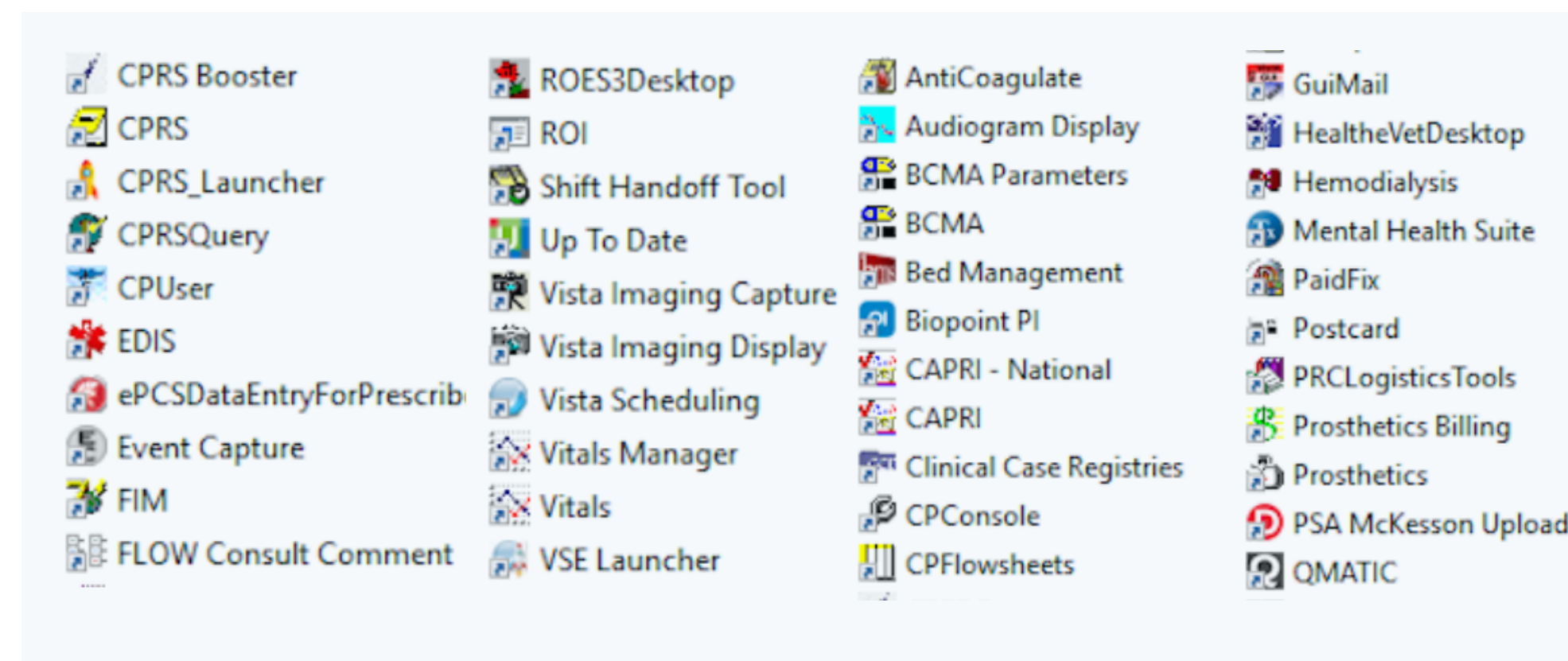
Support
CIDMO / FY24-25

VHA Clinical Workflow Overview

VHA staff provide veteran care using a suite of VistA Applications ("VistA Apps") including CPRS, Imaging, and over fifty others. Each day in VA, over 270,000 staff at 1250 facilities use VistA Apps to create, store, and process over 4 million new documents, images, lab, pharmacy orders in VISTA. In FY22, VHA provided over 115 million veteran care encounters using VistA Apps.

Veterans ↔ **VHA staff** ↔ **VISTA Apps** ← *(???)* *workflow* → **VISTA**

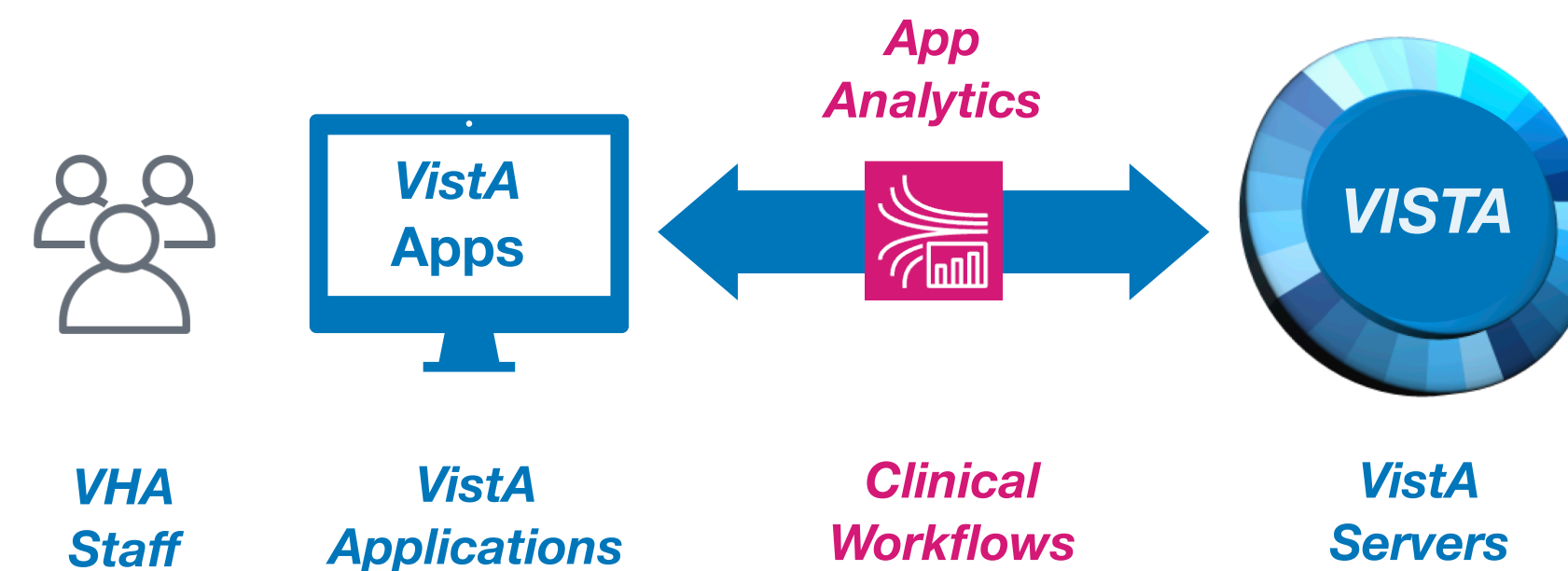| Veterans	VHA staff	VISTA Apps	workflow	VISTA
115 million encounters / yr	270,000+ providers	50+ apps	200+ million transactions / day	70+ billion transactions / yr

VISTA Database
- Contains 500 million veteran-years of cumulative data and knowledge
- Adds 4 million new documents, lab, imaging, and pharmacy orders each day
- Supports over 200 million transactions each day, all with six sigma reliability.

App list:
- CPRS Booster
- CPRS
- CPRS_Launcher
- CPRSQuery
- CPUser
- EDIS
- ePCSDataEntryForPrescrib
- Event Capture
- FIM
- FLOW Consult Comment
- ROES3Desktop
- ROI
- Shift Handoff Tool
- Up To Date
- Vista Imaging Capture
- Vista Imaging Display
- Vista Scheduling
- Vitals Manager
- Vitals
- VSE Launcher
- AntiCoagulate
- Audiogram Display
- BCMA Parameters
- BCMA
- Bed Management
- Biopoint PI
- CAPRI - National
- CAPRI
- Clinical Case Registries
- CPConsole
- CPFlowsheets
- GuiMail
- HealtheVetDesktop
- Hemodialysis
- Mental Health Suite
- PaidFix
- Postcard
- PRCLogisticsTools
- Prosthetics Billing
- Prosthetics
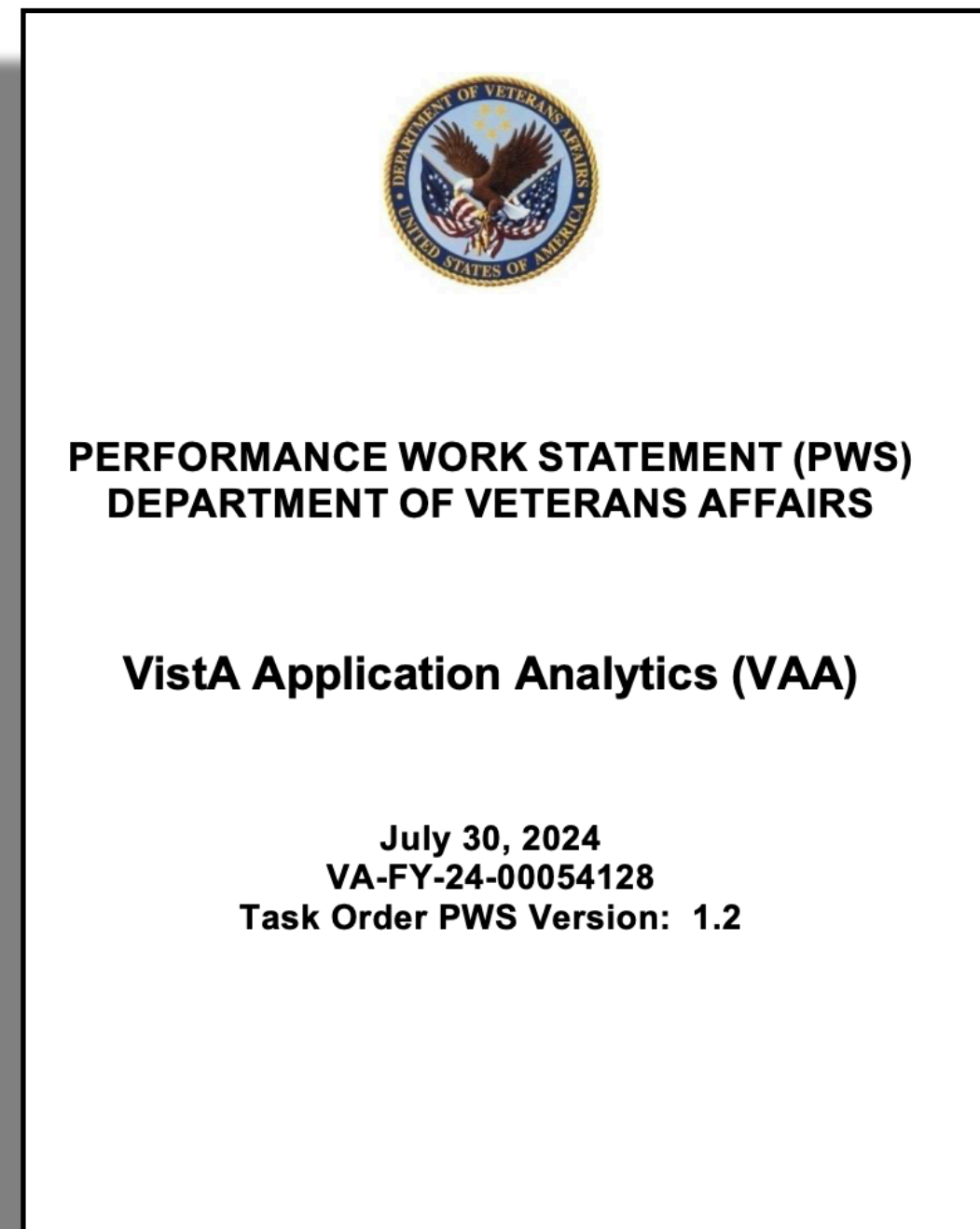- PSA McKesson Upload
- QMATIC

VISTA Apps
- VISTA Apps are a suite of 50+ Windows desktop applications installed on 400,000 computers across all VAMCs
- VISTA Apps use the VISTA database for all transactions and storage
- VISTA Apps include CPRS, Vista Imaging, and BCMA
- ***???: The workflows of VistA Apps are currently unmonitored and unknown***

VISTA App Analytics

VistA App Analytics Overview

VHA Staff — **VistA Apps** — **App Analytics** — **VISTA**

VHA Staff | **VistA Applications** | **Clinical Workflows** | **VistA Servers**

VistA Application Analytics provides comprehensive monitoring and analytics of all users and usage of VistA's point of care applications (CPRS and others), enabling data-driven improvement to the workflows and efficiency of all VHA clinical staff.

VISTA App Analytics

VistA App Analytics Status

PERFORMANCE WORK STATEMENT (PWS)
DEPARTMENT OF VETERANS AFFAIRS

VistA Application Analytics (VAA)

July 30, 2024
VA-FY-24-00054128
Task Order PWS Version: 1.2

- **VHA Digital Health Office funded: 9/30/23**
- **PWS contract awarded: 9/5/24**
- **Project kickoff: 9/15/24**