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Getting the optimal service efficiency that autoscalers won't give you

Mauro Pessina
moviri



Agenda & Speaker

- **The problem**
- **Kubernetes challenges**
- **AI-powered optimization: a real-world case**
- **Conclusions and Q&A**



Mauro Pessina

Head of Performance Eng

Moviri



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The problem



New challenges for modern apps



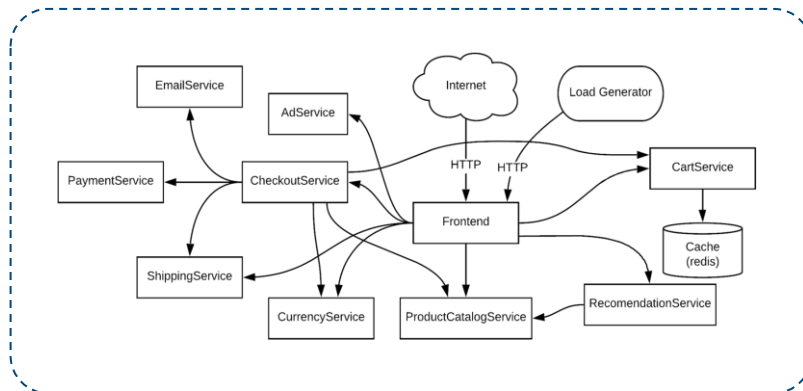
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cloud-native applications



dozens or hundreds of microservices



tunable parameters and options

- Application Runtime (each microservice)
- Resource requests (each microservice)
- Resource limits (each microservice)
- Replicas & Auto-Scaling policies
- Cloud instance options
- ...

hundreds or thousands configurations

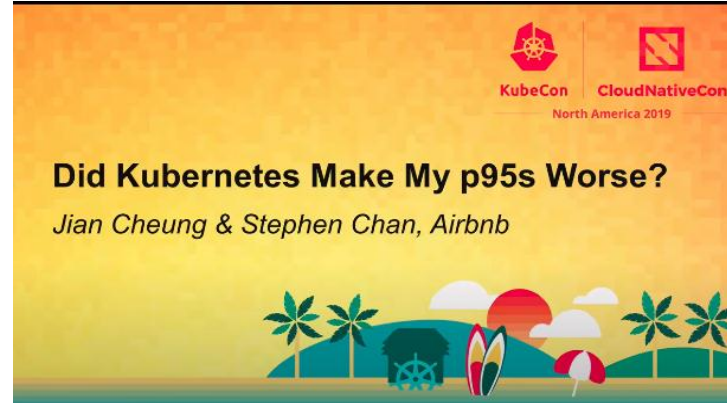
Kubernetes challenges are real

Kubernetes failure stories

(<https://k8s.af>)



<https://www.youtube.com/watch?v=4CT0cl62YHk>



<https://youtu.be/QXApVwRBeys>

growing Kubernetes costs

(https://www.cncf.io/wp-content/uploads/2021/06/FINOPS_Kubernetes_Report.pdf)





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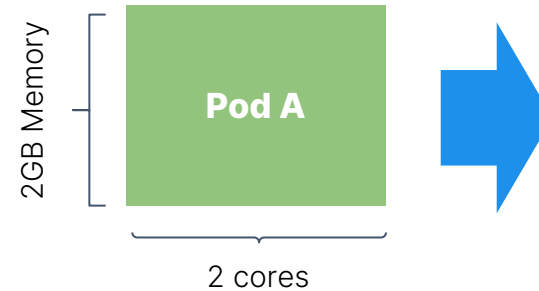
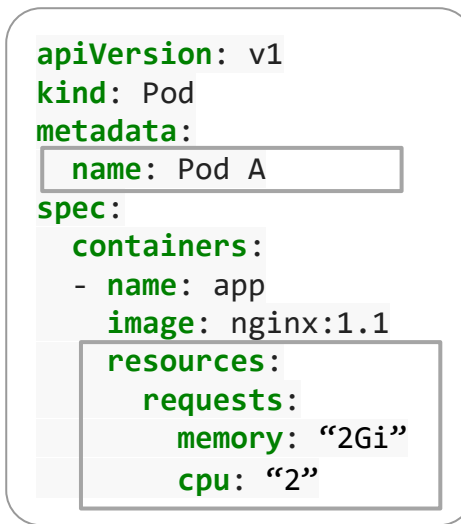
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Kubernetes challenges

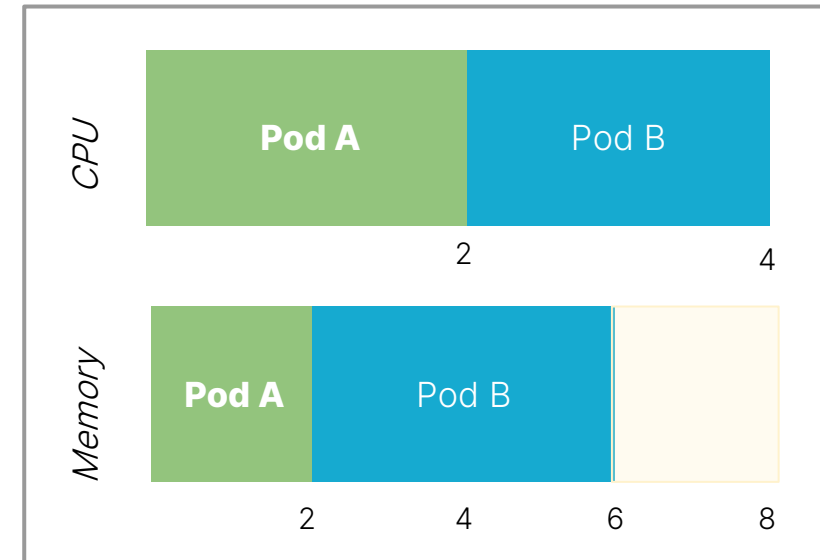


Fact #1: Resource requests make cluster capacity

Resource Requests from Pod Manifest



Node (4 CPU, 8 GB Memory)

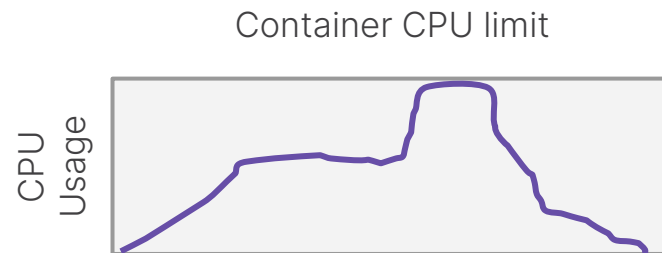


- Requests are resources the container is guaranteed to get
- **Cluster capacity** is based on pod resource requests - **there is no overcommitment!**
- **Resource requests is not equal to utilization:** a cluster can be full even if utilization is 1%

Fact #2: Resource limits may strongly impact application performance and stability

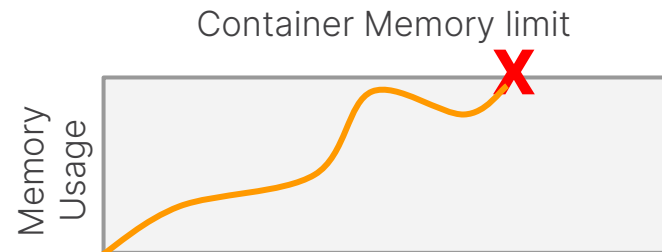
- **A container can consume more resources than it has requested**
- **Resource limits** allow to specify the maximum resources a container can use (e.g. CPU = 2)
- **When a container hits its resource limits bad things can happen**

When hitting
CPU Limits



K8s throttles container CPU
-> **Application performance slowdown**

When hitting
Memory Limits



K8s kills the container
-> **Application stability issues**

Fact #3: CPU limits may disrupt service performance, even when CPU used << limit



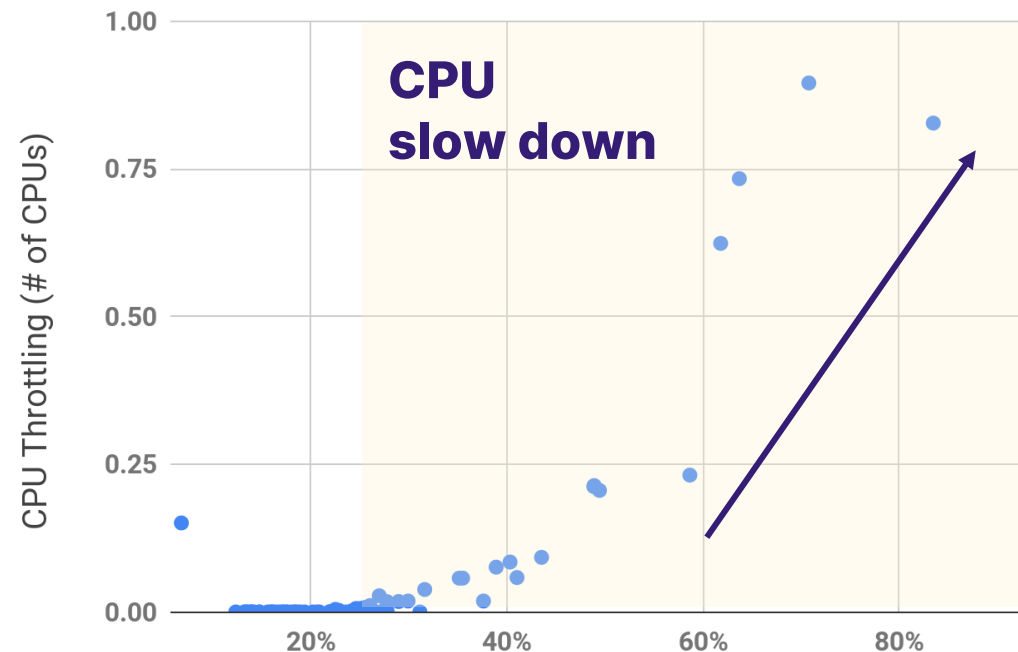
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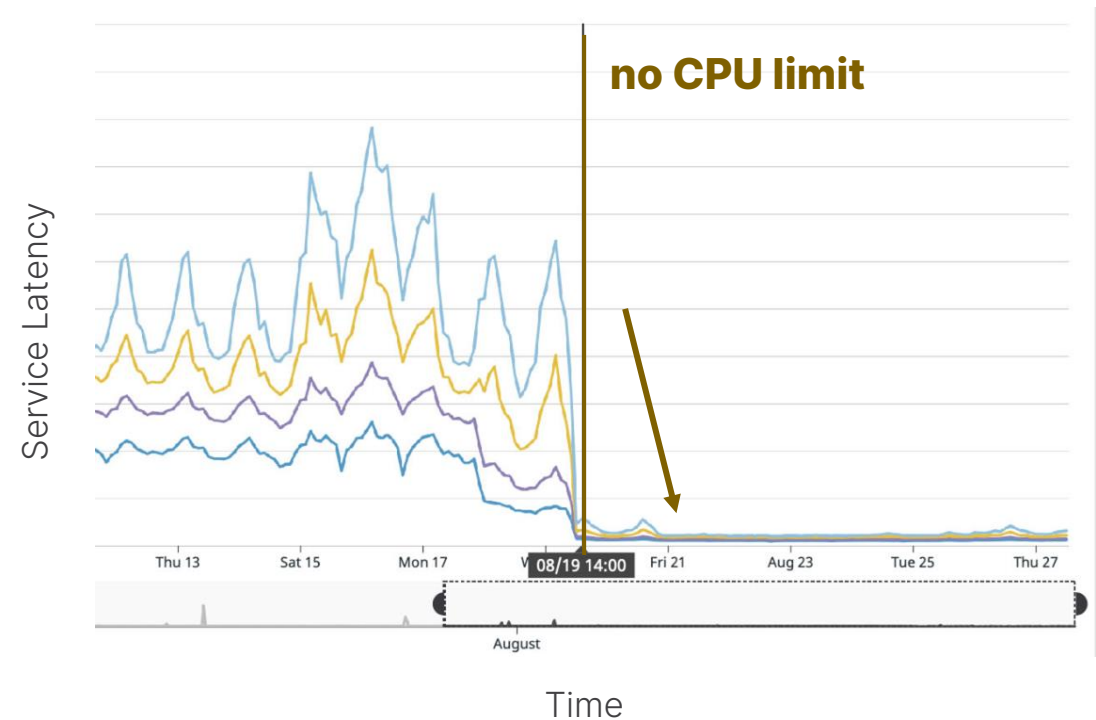
Limits restrict CPU speed
at very low CPU usage (~30%)



Container CPU utilization % (CPU used / CPU limit)

Source: Moviri Research

22x faster services
with no CPU limits (Buffer Inc.)



<https://erickhun.com/posts/kubernetes-faster-services-no-cpu-limits>

Fact #4: Setting resource requests and limits is required to ensure K8s stability



*"While your Kubernetes cluster might work fine **without setting resource requests and limits**, you will start running into **stability issues** as your teams and projects grow"*

- Developer Advocate, Google

<https://www.youtube.com/watch?v=xjpHggHKm78&t=18s>

Fact #5: K8s Vertical Pod Autoscaler do not address service reliability

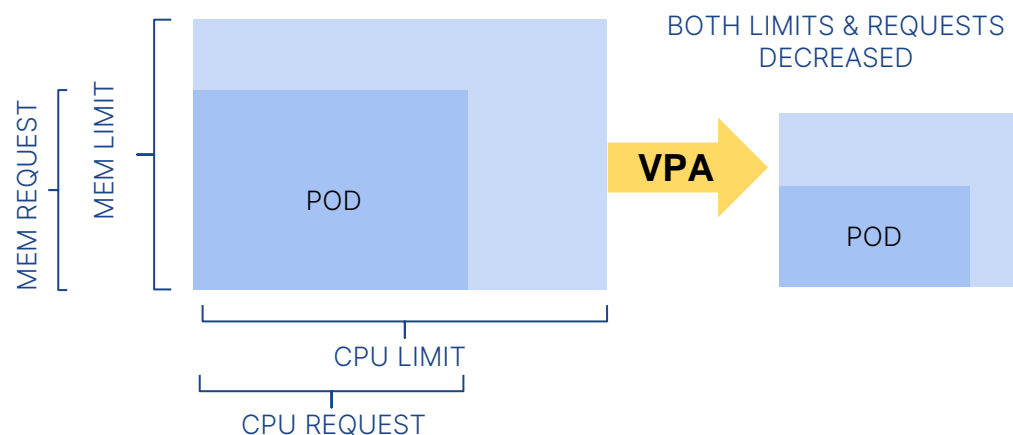


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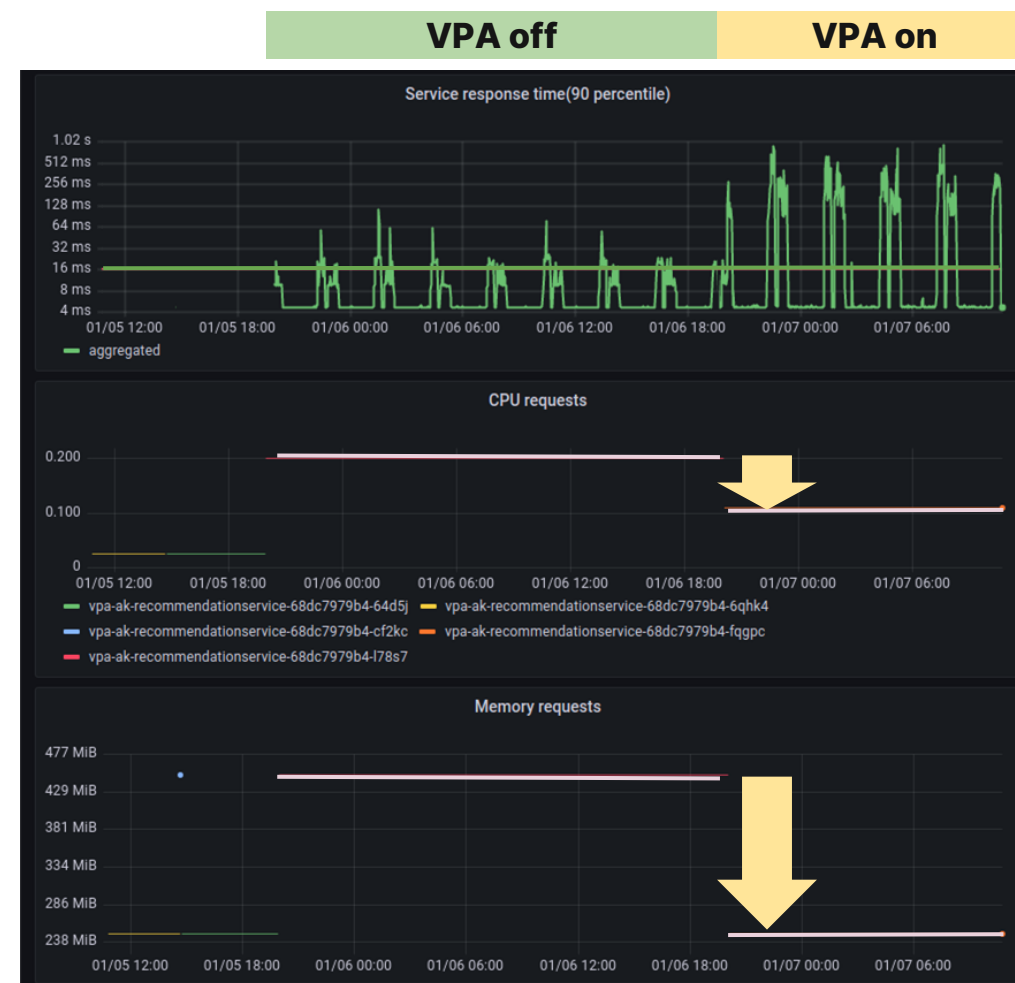


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Vertical Pod Autoscaling IS NOT service aware
-> SLOs can be breached



SLO:
response
time (p90)
< 16ms

Fact #6: K8s Horizontal Pod Autoscaler multiply inefficiency



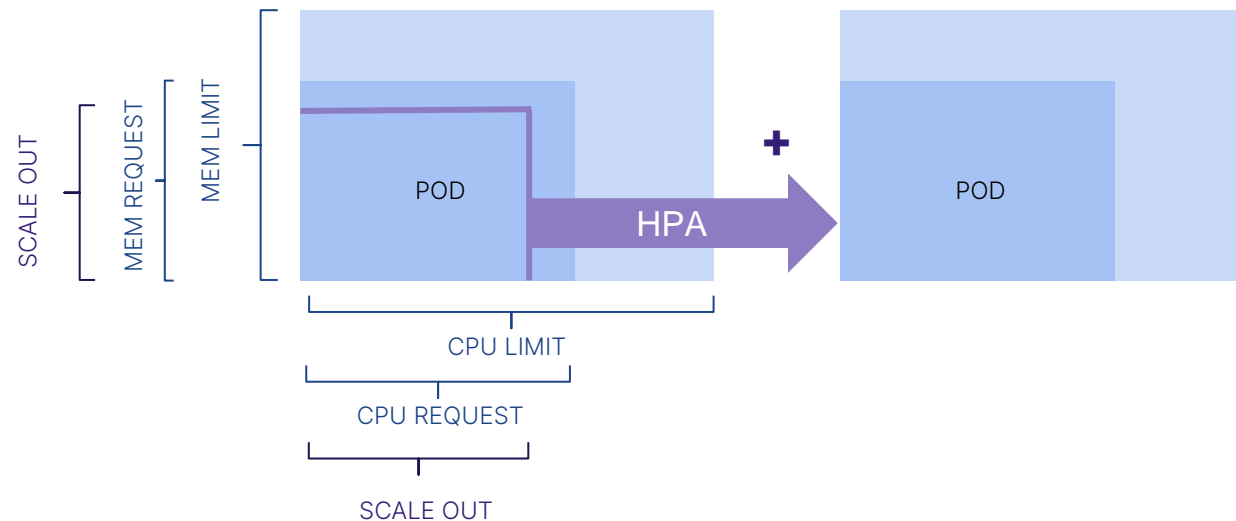
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**With HPA inefficiencies of a single pod
get multiplied when new replicas are added**



**= 2x out-of-memory kills
2x risk of other pods starvage
2x wasted resources**



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AI-powered optimization: a real-world case



A real-world case: European SaaS provider of financial services

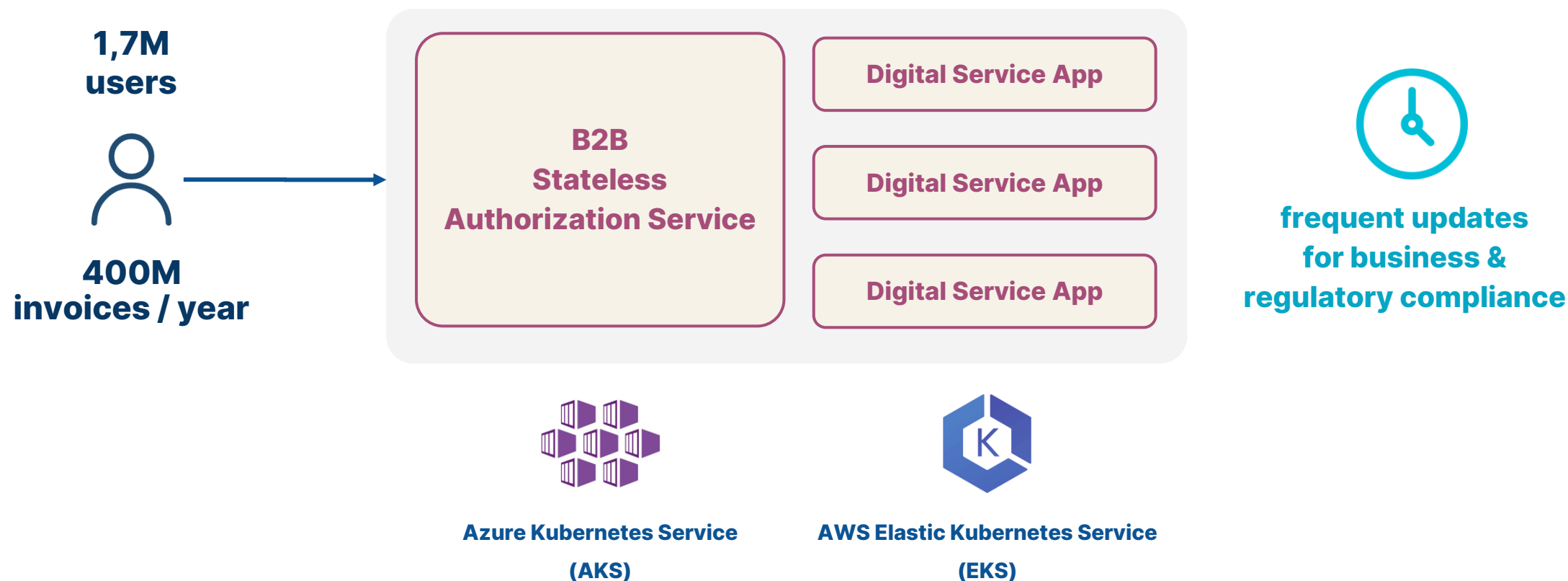


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The customer tuning practice



**Over-provisioning by dev team
to avoid risks**



**Manual tuning
approach**



**About 2 months to tune one
single microservice**



**Hard to find tradeoffs among
performance, resilience and
cost**

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IT Overspending

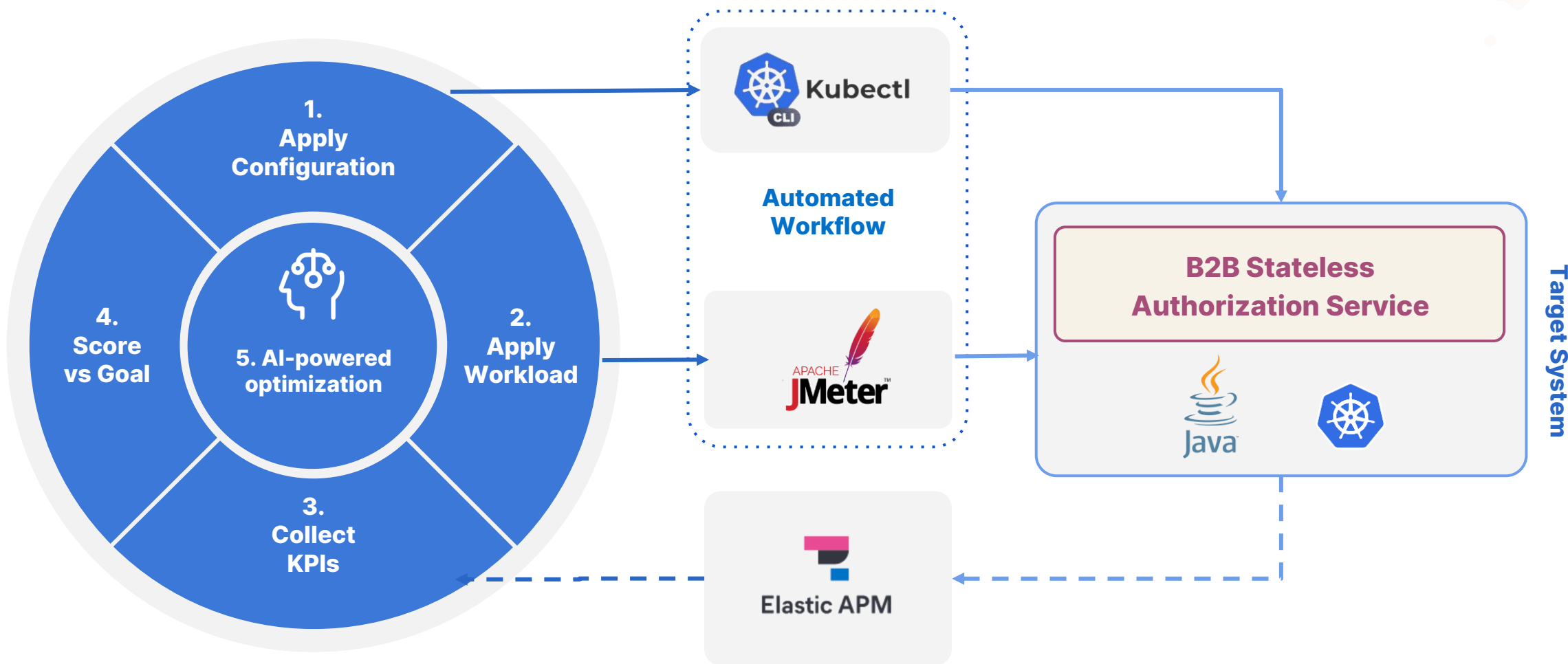


Low operational efficiency

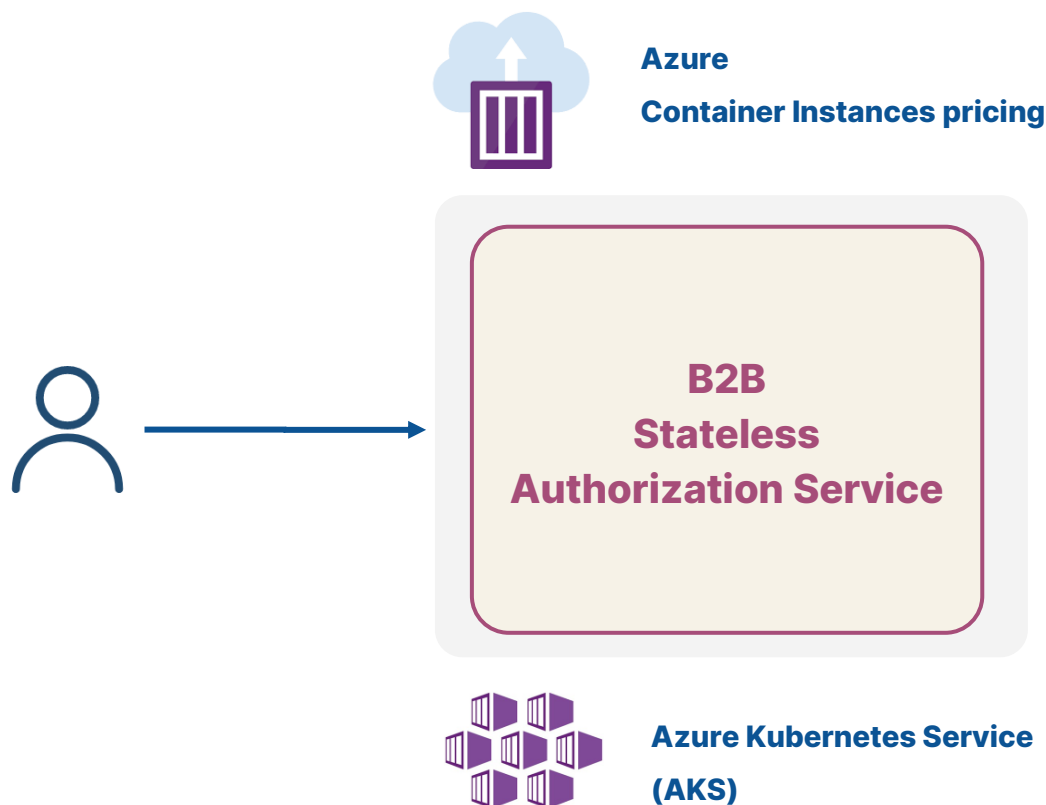


Low Business Agility

Movìri optimization methodology applied



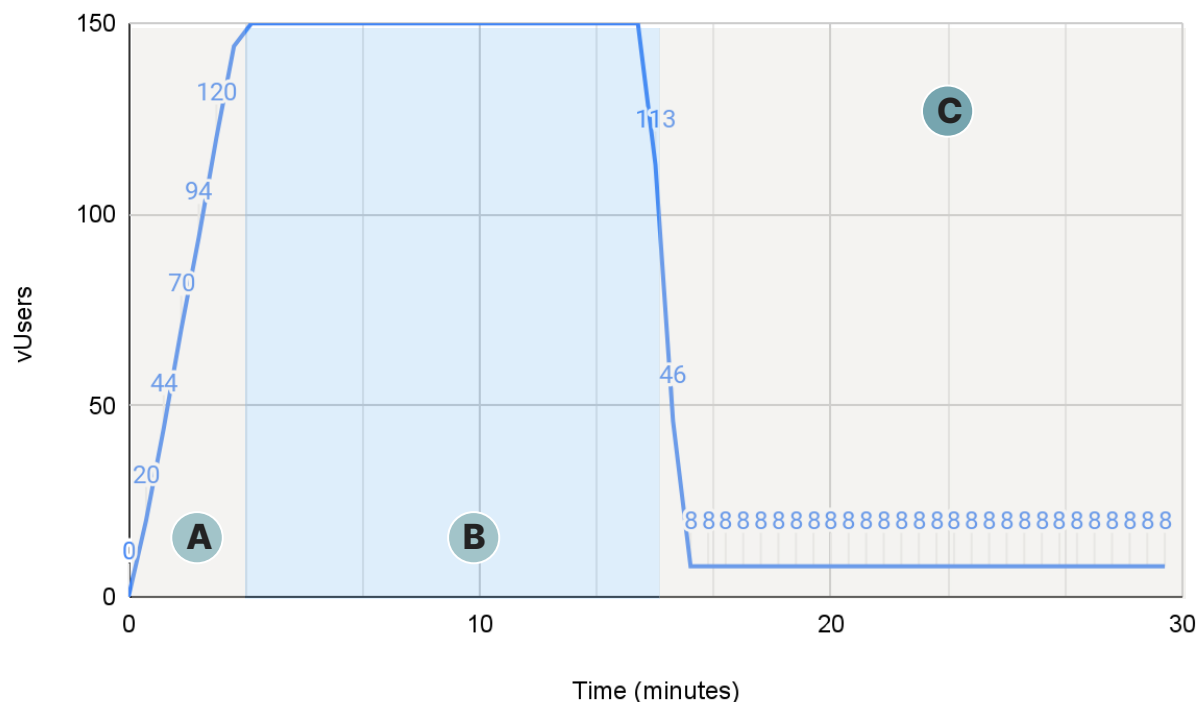
Stating optimization goals & constraints (SLOs)



Optimization goal & constraints

MINIMIZE
application_cost
WITH
transaction_throughput > *baseline* - 10%
AND
transaction_error_rate < *baseline* + 10%
AND
transaction_response_time < *baseline* + 10%

Defining Load Testing scenarios



The **load scenario** was designed to replicate the daily behavior in a 30m time window:

- A ramp-up** [3m]
- B steady state with 150 Users and ~1200 requests/s** [~12m] corresponding to productive hours of the day
- C steady state with 8 Users and ~65 requests/s** [~14m] corresponding to out of working hours

The **testing script** was also designed to respect the **user distribution** (as provided by a dataset is composed by 20K unique credentials) and the **API calls distribution** (as calculated from production log analysis) with each API call delayed from the previous one by a random pause (think time) between 250ms and 750ms.

The starting configuration aka Baseline












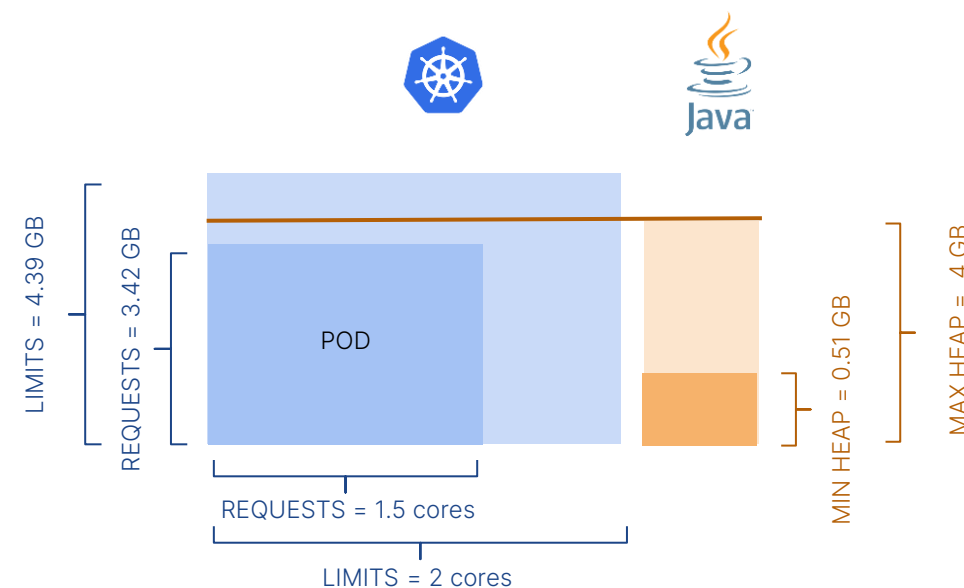
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Component	Parameter	BASELINE
 container	limits_cpu	2 cores
 container	limits_memory	4.39 GB
 container	requests_cpu	1.5 cores
 container	requests_memory	3.42 GB
 jvm	jvm_activeProcessorCount	1 CPUs
 jvm	jvm_gcType	G1
 jvm	jvm_maxHeapSize	4 GB
 jvm	jvm_minHeapSize	512 MB
 jvm	jvm_newSize	300 MB



How the Baseline was behaving

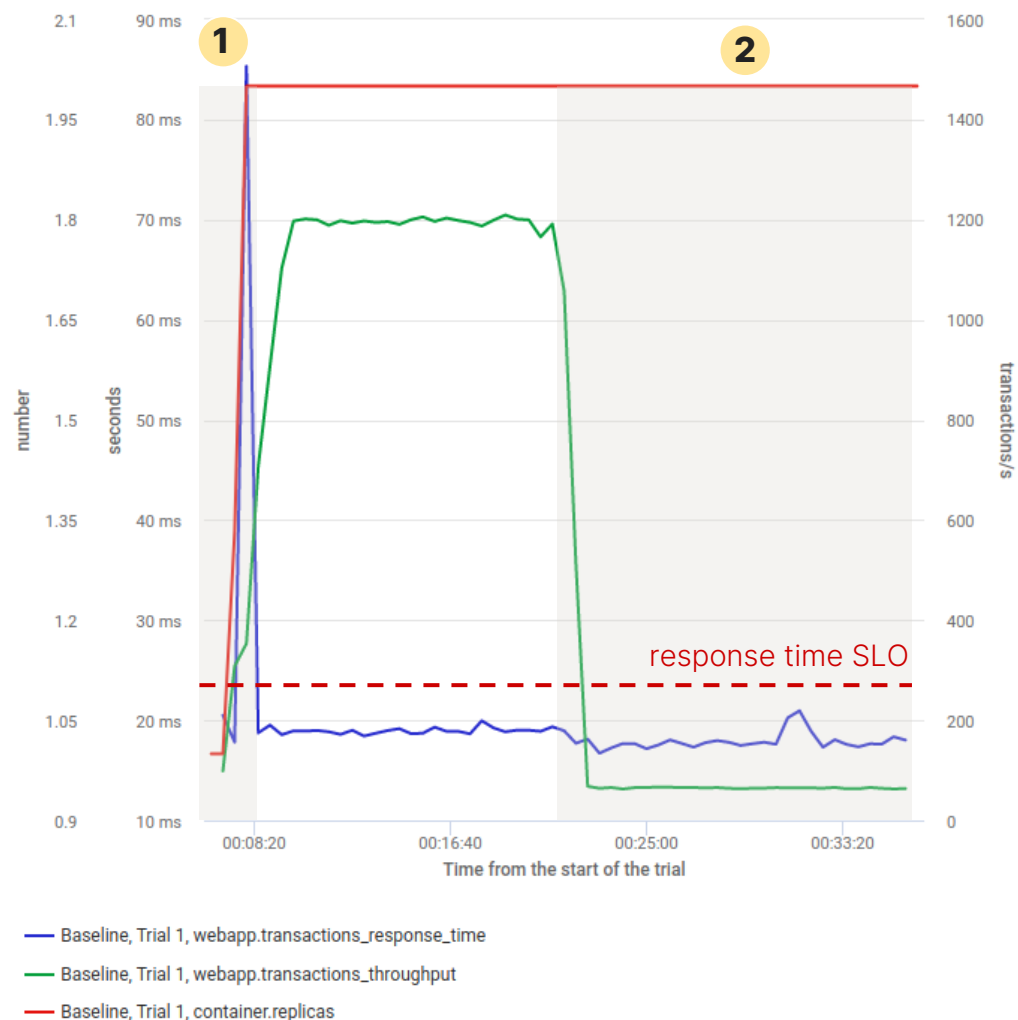


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1 Response time peak breaching service reliability SLO due to high CPU usage and throttling during the scale out (JVM startup)

2 When load drops the number of replicas didn't scale down, despite low resource use (CPU) - this clearly impacted cloud bill

Applying AI-powered optimization

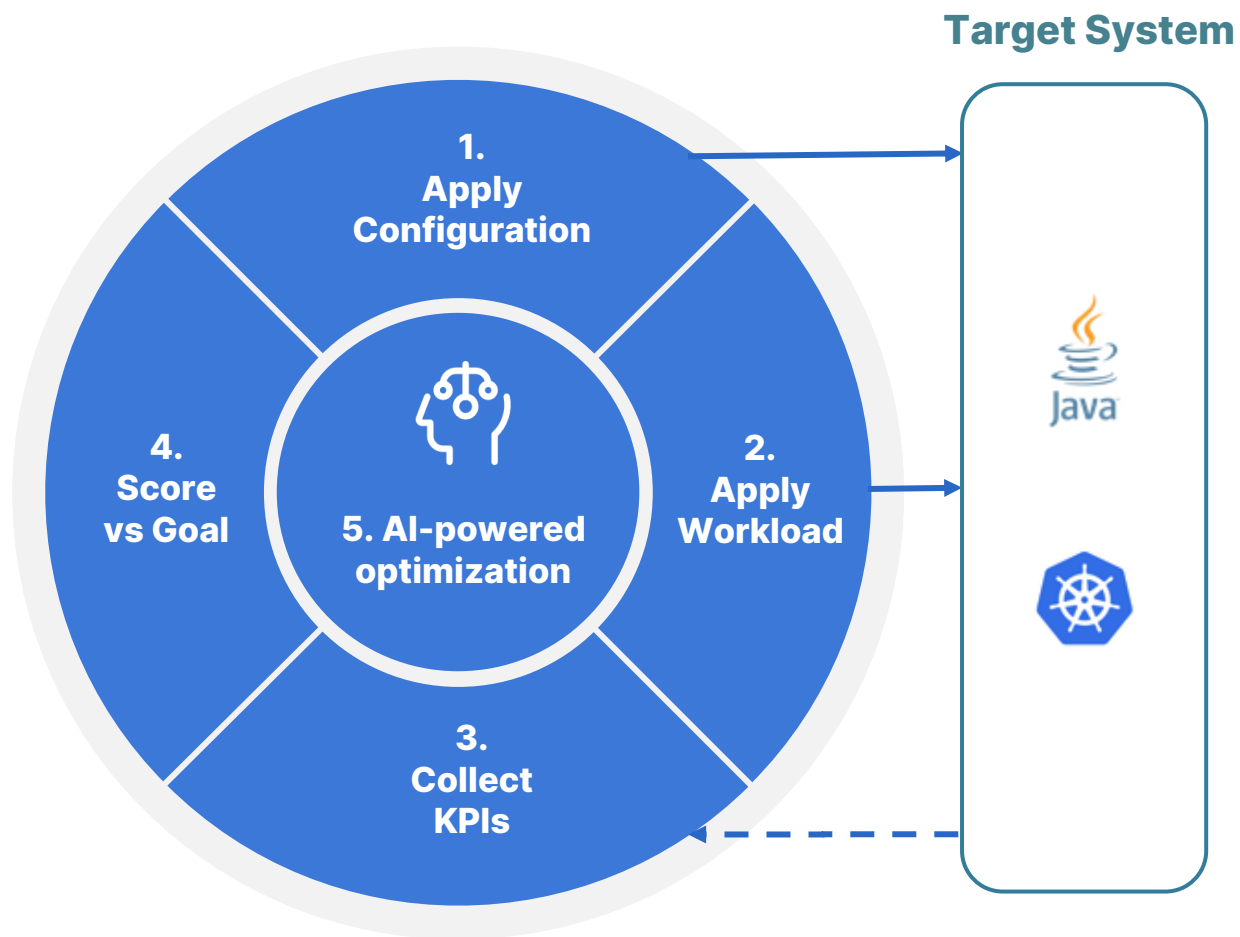


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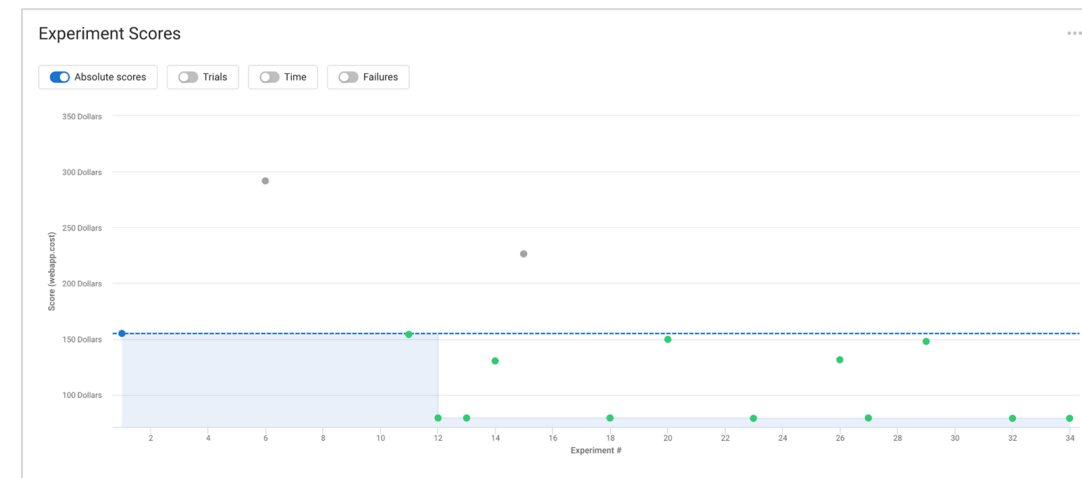


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Goal: application_cost












34 experiments (< 24 hours elapsed time)

AI-driven results: Best (Lowest Cost) conf

CONFIGURATION #34
(after 19h)

-49.1%

Parameter	Relevance	BEST	BASELINE
 container requests_cpu ⓘ	<div><div></div></div>	2.77 cores (+84.9%)	1.5 cores
 container limits_cpu ⓘ	<div><div></div></div>	3.67 cores (+83.3%)	2 cores
 container limits_memory ⓘ	<div><div></div></div>	5.16 GB (+17.5%)	4.39 GB
 container requests_memory ⓘ	<div><div></div></div>	5.08 GB (+48.8%)	3.42 GB
 jvm jvm_activeProcessorCount ⓘ	<div><div></div></div>	1 CPUs	-
 jvm jvm_gcType ⓘ	<div><div></div></div>	G1	-
 jvm jvm_maxHeapSize ⓘ	<div><div></div></div>	4.76 GB (+19%)	4 GB
 jvm jvm_minHeapSize ⓘ	<div><div></div></div>	4.37 GB (+774%)	512 MB
 jvm jvm_newSize ⓘ	<div><div></div></div>	1.71 GB	-

AI-driven results: Best vs Baseline behaviour



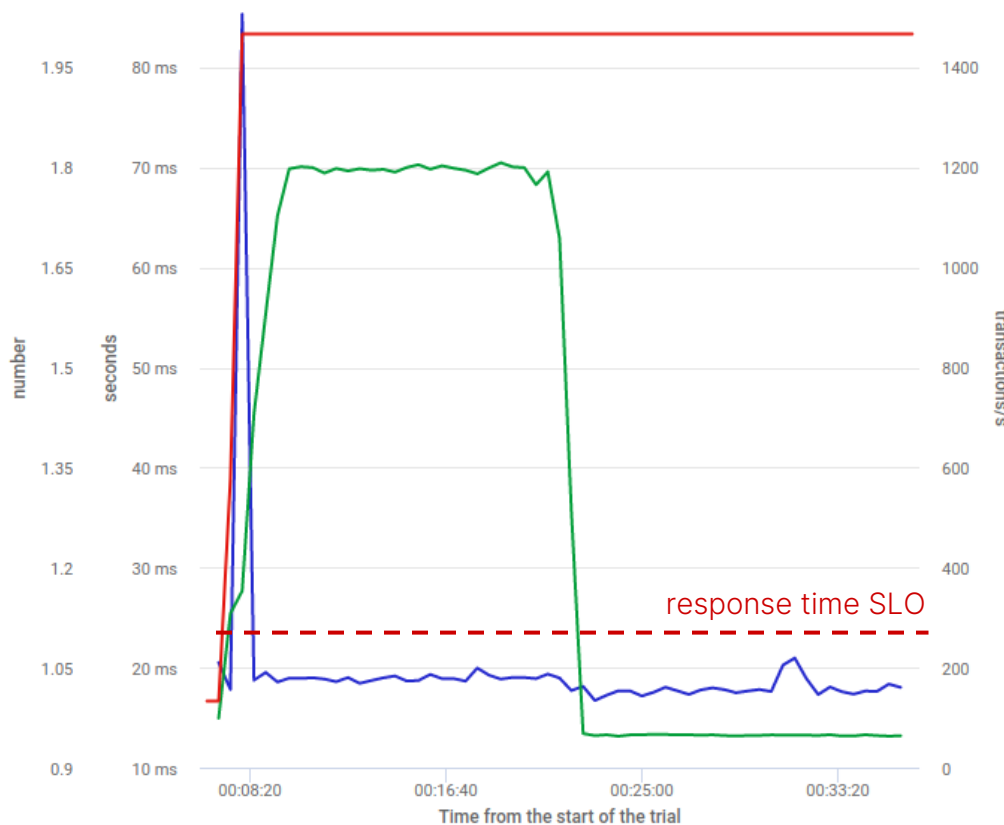
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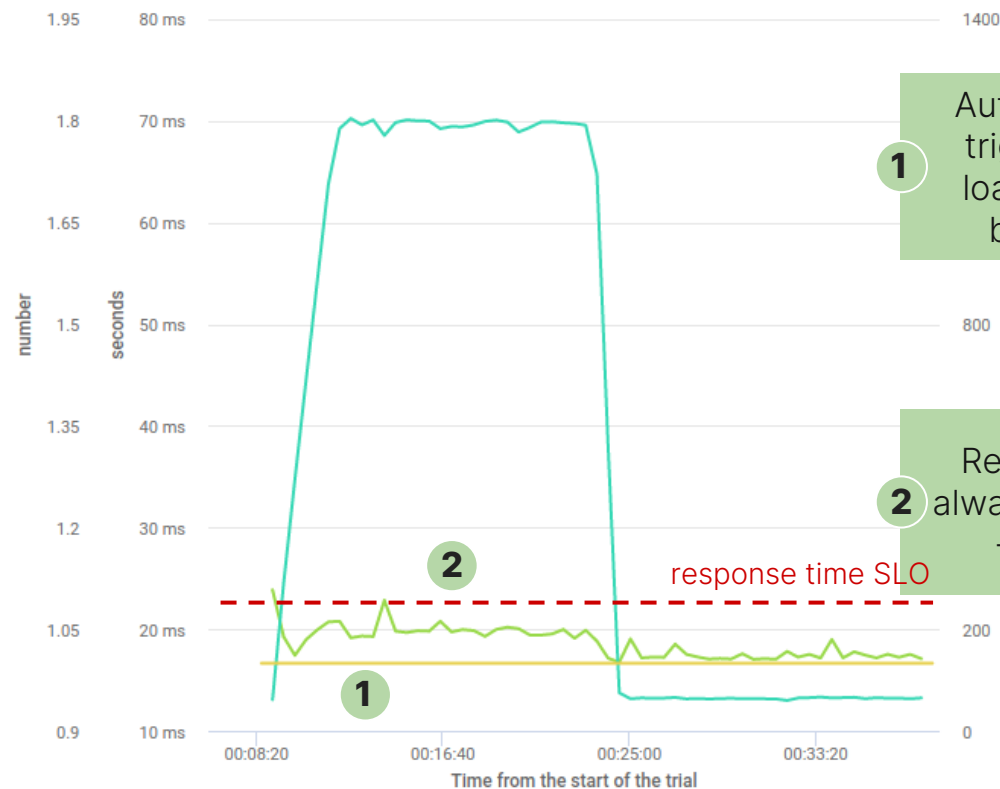
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BASELINE



BEST (LOWEST COST)



1

Autoscaling not triggered - full load sustained by 1 replica

2

Response time always within SLO - no peaks

AI-driven results: Best vs Baseline analysis



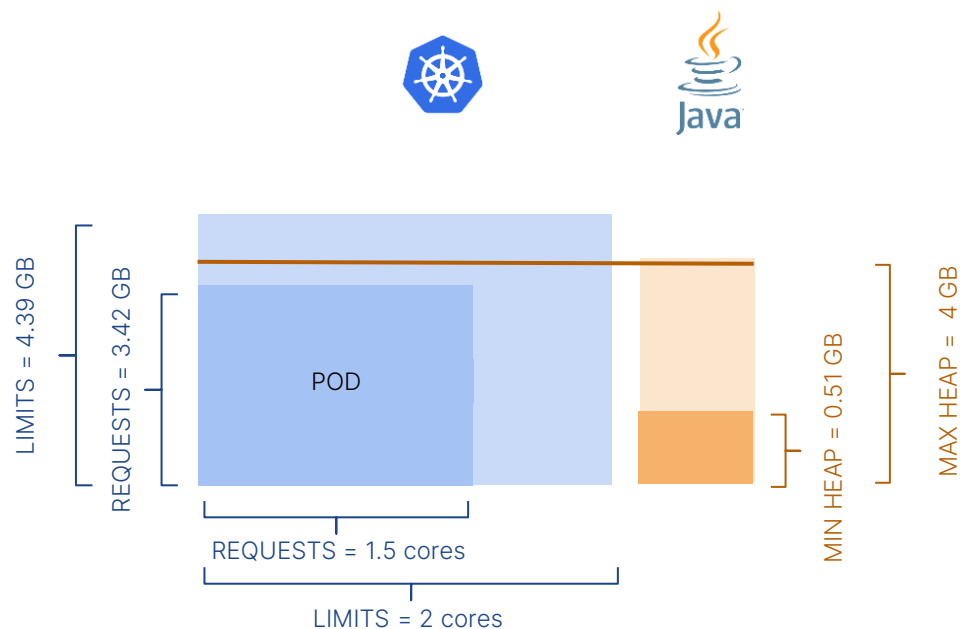
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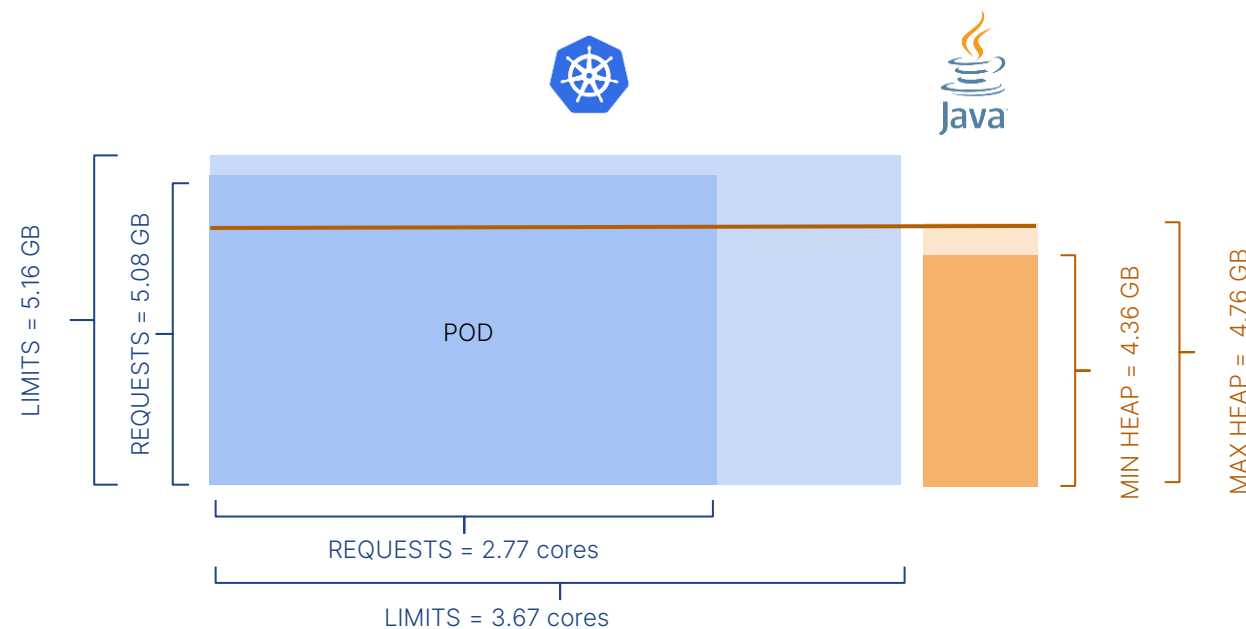
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BASELINE



BEST (LOWEST COST)












larger pod (higher fixed cost but less scaling) + container & runtime aligned conf

AI-driven results: High Resilience configuration

CONFIGURATION #14
(after 8h)

-15.9%

Component	Parameter	HIGH RESILIENCE	BEST	BASELINE
 container	limits_cpu	3.7 cores	3.67 cores	2 cores
 container	limits_memory	5.69 GB	5.16 GB	4.39 GB
 container	requests_cpu	1.17 cores	2.77 cores	1.5 cores
 container	requests_memory	5.6 GB	5.08 GB	3.42 GB
 jvm	jvm_activeProcessorCount	6 CPUs	1 CPUs	-
 jvm	jvm_gcType	Parallel	G1	-
 jvm	jvm_maxHeapSize	3.45 GB	4.76 GB	4 GB
 jvm	jvm_minHeapSize	1.94 GB	4.37 GB	512 MB
 jvm	jvm_newSize	1,000 MB	1.71 GB	-

AI-driven results: High-Resilience conf



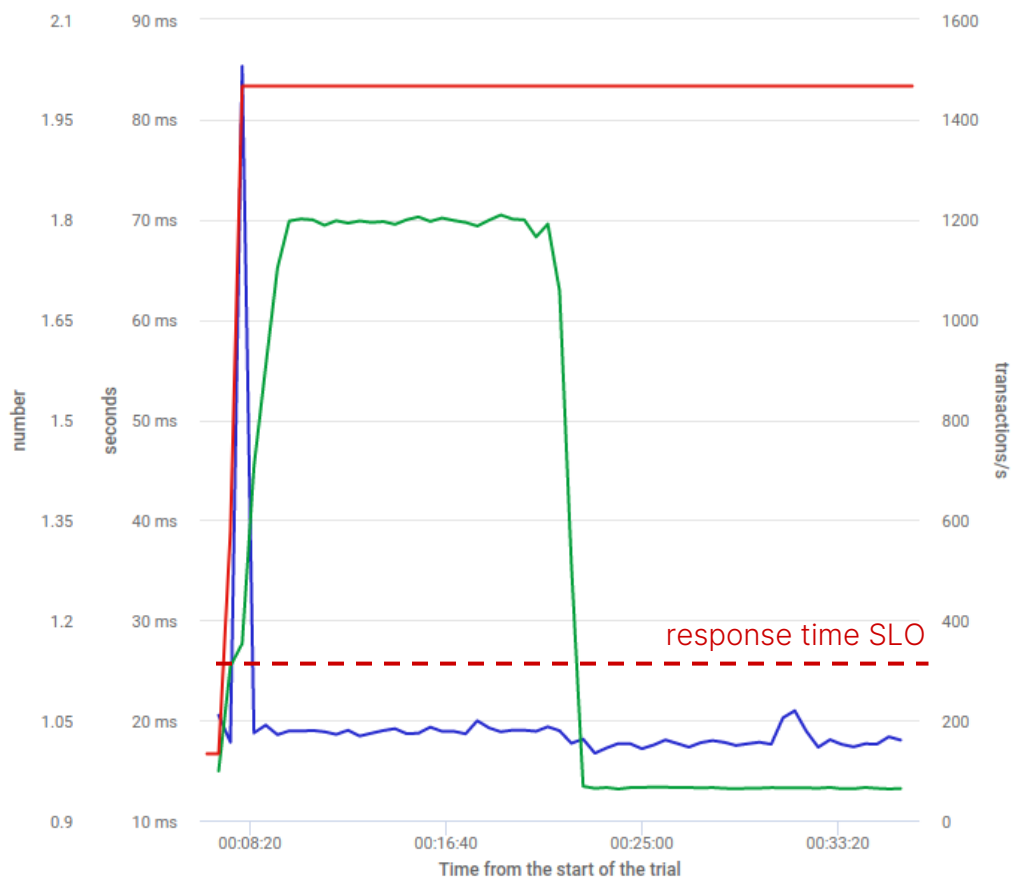
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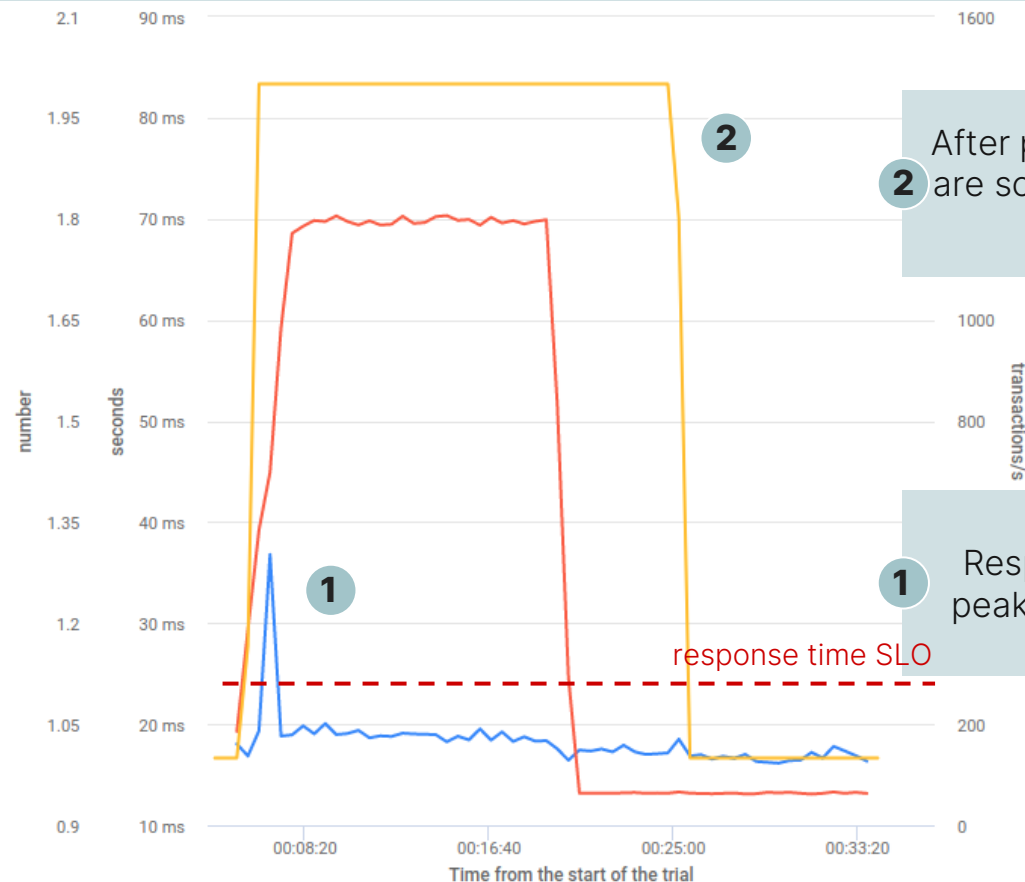
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BASELINE



— Baseline, Trial 1, webapp.transactions_response_time
— Baseline, Trial 1, webapp.transactions_throughput
— Baseline, Trial 1, container.replicas

HIGH RESILIENCE



— Exp 14, Trial 1, container.replicas
— Exp 14, Trial 1, webapp.transactions_response_time
— Exp 14, Trial 1, webapp.transactions_throughput
— Exp 14, Trial 1, container.replicas

2 After peak replicas are scaled back to 1

1 Response time peak is 2x lower

AI-driven results: High Resilience vs Baseline

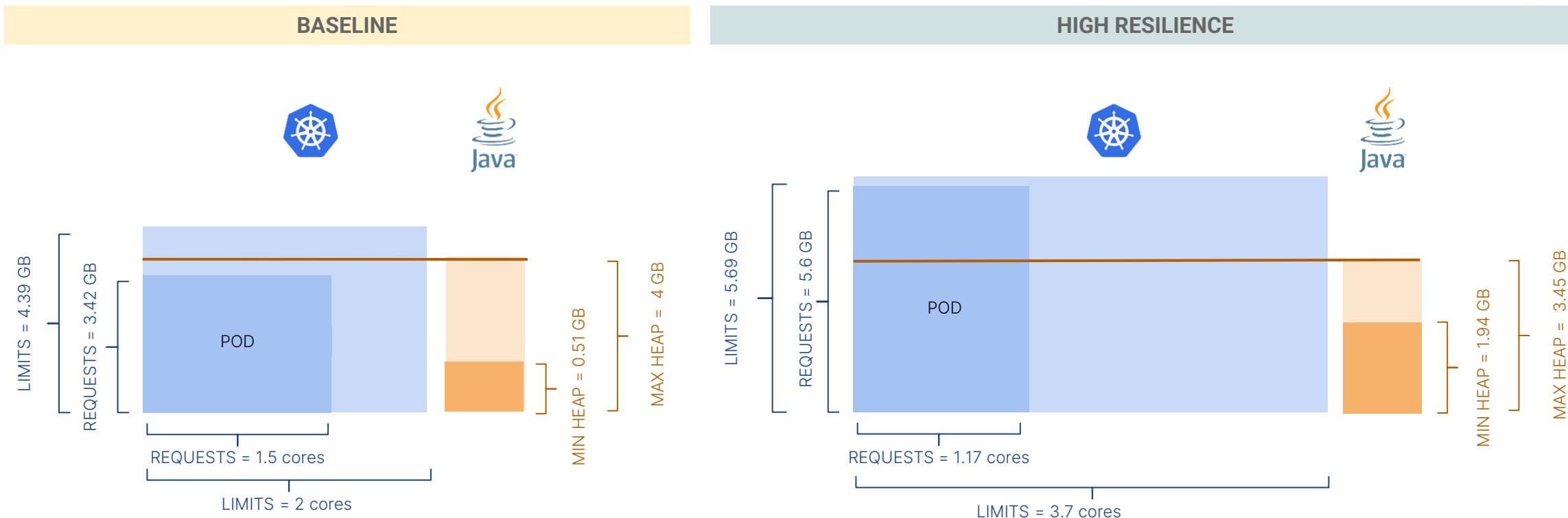


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higher memory requests and lower CPU requests (but higher limits) than baseline

Customer results



**Right-sizing of service pods
- no overprovisioning**



**Automated tuning
approach**



**<1 day vs 2 months to tune
a critical microservice**



**Zero degradation on
service quality wrt baseline**

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Cost Reduction



Lower application latency



Better User Experience



Higher Op Efficiency



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Conclusions and Q&A



Key takeaways

- 1 Tune, tune, tune - any (cost) inefficiency is not going to be addressed by K8s**
- 2 AI-powered optimization enables experts to deal with today's complex apps**



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