



CloudNativeCon

**Europe 2022** 

WELCOME TO VALENCIA





#### Been there, Done that

Tales of Burnout from the Open Source World





#### Who we are

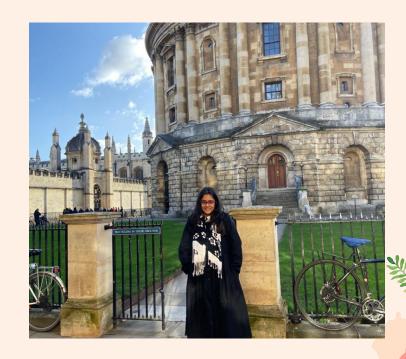






#### Divya Mohan

- Technical Writer with SUSE
- AWS Community Builder
- Documentation maintainer
  - Kubernetes
  - LitmusChaos
- CNCF Ambassador





## Europe 2022

#### Savitha Raghunathan

- Software Engineer @ Red Hat
- **Active Kubernetes Contributor** 
  - SIG-Security Docs sub-project Owner
  - 1.22 Release Team Lead





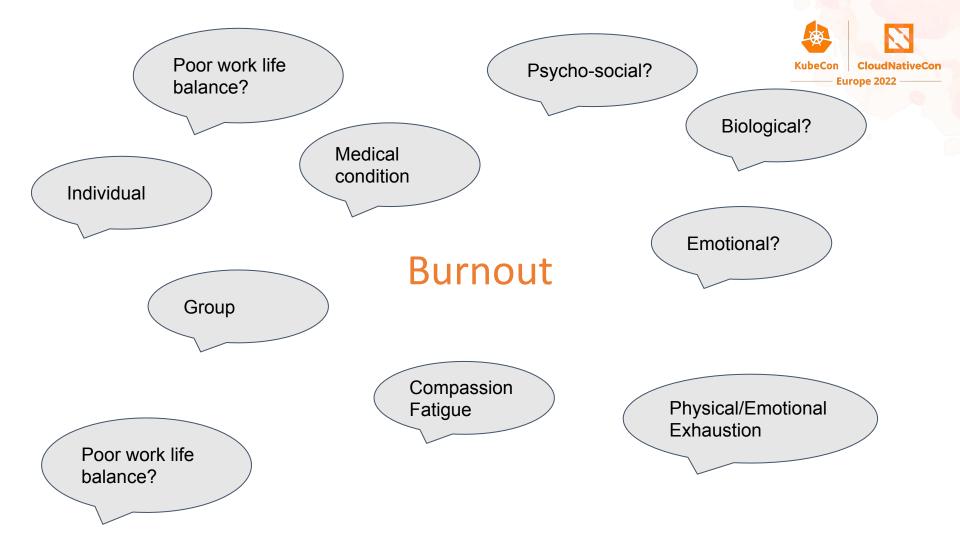
#### Who we are NOT





#### Why are we speaking about burnout again?





Foundation URI: http://id.who.int/icd/entity/129180281

#### **QD85 Burnout**

#### **Parent**

Problems associated with employment or unemployment

Show all ancestors 😵

#### Description

Burnout is a syndrome conceptualized as resulting from chronic workplace stress that has not been successfully managed. It is characterised by three dimensions: 1) feelings of energy depletion or exhaustion; 2) increased mental distance from one's job, or feelings of negativism or cynicism related to one's job; and 3) a sense of ineffectiveness and lack of accomplishment. Burn-out refers specifically to phenomena in the occupational context and should not be applied to describe experiences in other areas of life.

#### **Exclusions**

- Adjustment disorder (6B43)
- Disorders specifically associated with stress (6B40-6B4Z)
- Anxiety or fear-related disorders (6B00-6B0Z)
- Mood disorders (6A60-6A8Z)





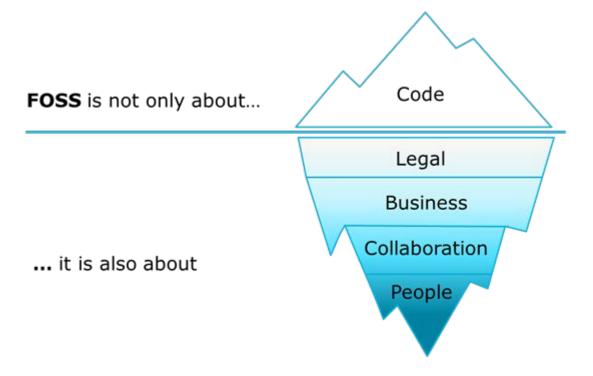




#### TL; DL (Too long, didn't listen)

- Recovering from a pandemic & burnout
- God knows what's next!
- More discussions = More perspectives & More awareness
  - More perspectives = better coping strategies





Credits: https://blog.worldline.tech/2018/12/19/FOSS-dimensions.html

### Choose your own Adventure!









### Perspective #1: Contributor







- OSS movement gaining traction = Lots of opportunities
- Global projects and communities
  - Timezone and scheduling problems
- "Choose your own adventure"
  - Signing up for one too many things
  - Lack of structure
- Even with programs like GSoC, GSoD, LFX internships etc.
  - GitHub = tech Instagram
  - Every byline matters on the resume!

#### How did we get better?

- It's not a sprint, but a marathon!
  - Mental & compassion fatigue
  - Inability to drive anything to completion
- Put the oxygen mask on yourself first!
  - Reassessing priorities
  - Self-care and vacays work, but are NOT the only solution.





### Perspective #2: Maintainer





### All About Expectations!







### What happens when there is no north star?



#### Sustainability

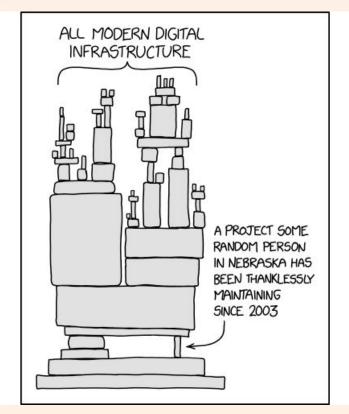
- ★ Stepping down is NOT a step back
- **★** Distribute responsibilities
- ★ Provide opportunities to level up







#### Single maintainer problems







### Perspective #3: Community Advocate





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- ★ What are we trying to change?
  - O At what cost?
- ★ Rome wasn't built in a day
- ★ Pause and Play!



## See Something, Speak up!



#### See Something, Speak up!

- ★ Familiarize yourselves with <u>burnout symptoms</u>
- **★** CNCF Resources
  - Maintainers Circle
  - Slack channel #burnout
  - Burnout Peer Support Group





# THANK YOU:):)

