

KOGNIC>

Story time!

How We Revolutionized Developer Experience with 3.5 Platform Engineers





> We make safe perception possible

Software company, SaaS

Founded 2018 as Annotell
Rebranded 2022 to Kognic

HQ in Gothenburg, Sweden

2022 numbers

~90 employees

~45 engineers



\$ whoami

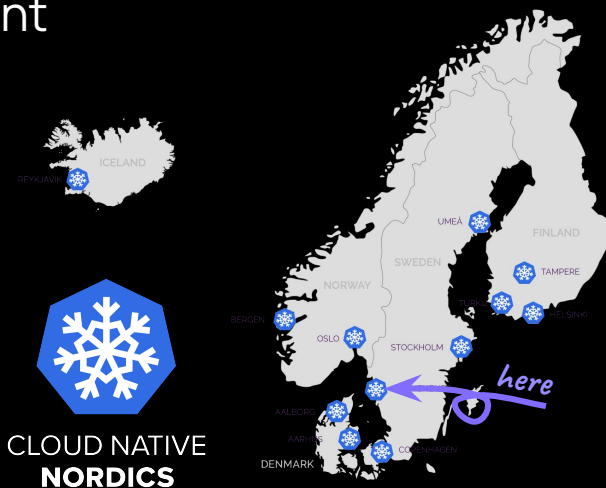
> Jessica Andersson

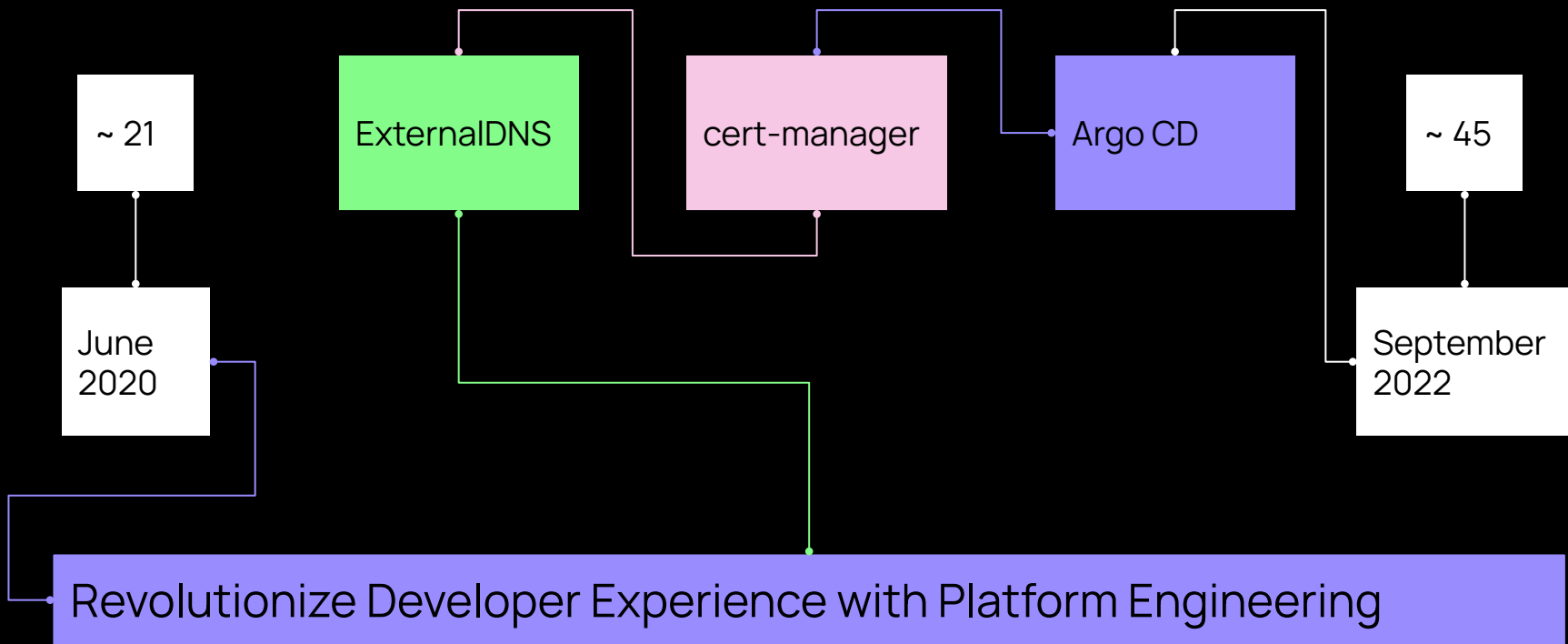
Product Area Lead Engineering Enablement

CNCF Ambassador

Cloud Native Nordics

Meetup Organizer in Gothenburg





Developer Experience



Why do I care about
Developer Experience ?



CI

CD

load
balancing

runtime

business
logic

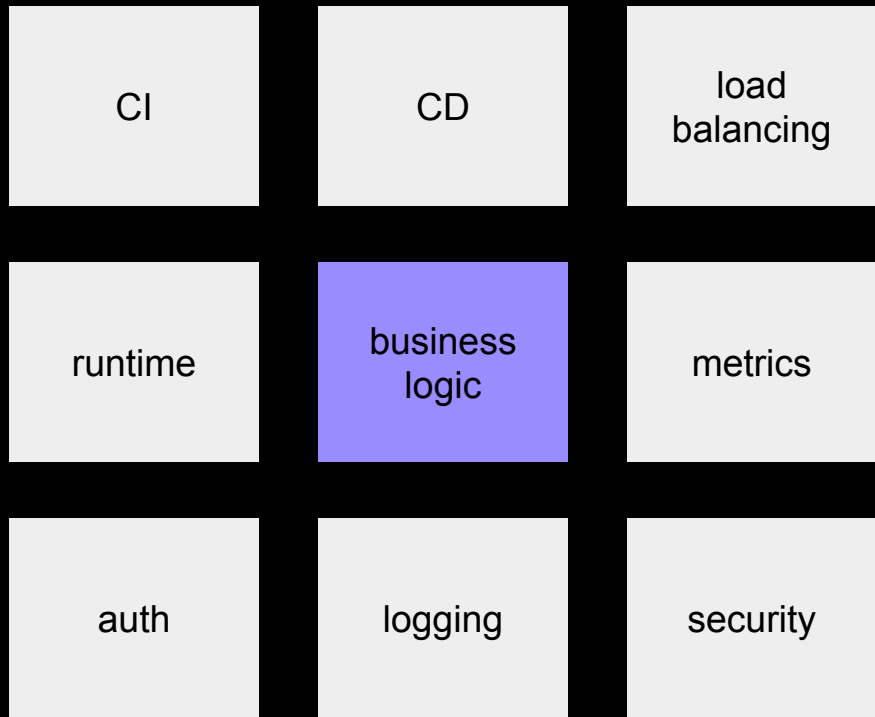
metrics

auth

logging

security





> Golden Path / Paved Road

A platform that solves
common needs allows
developers to **focus** on
what is **important**



Photo by [Christian puta](#) on [Unsplash](#)

Why do we have
developers?



Business value



How does being a small team impact?



> Uncomfortable insights

1. You can't do **all the things**
2. Valuable to **not** do something
3. Upgrades are **frequent** and **take time**
4. You don't need a Service Mesh (probably...)



Photo by [Yaniv Knobel](#) on [Unsplash](#)

So what's our approach?



Remove time consuming tasks and bottlenecks



1: Unblocking the developers



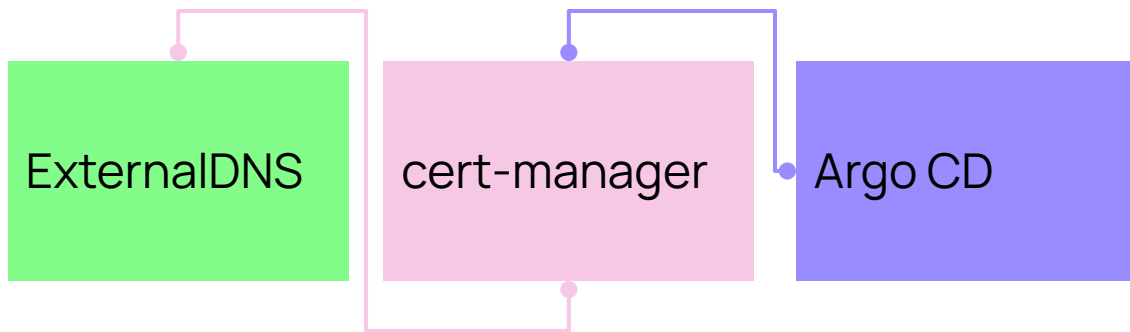
2: Removing time consuming tasks from the team



3: Removing time consuming tasks from the developers



Some real examples!



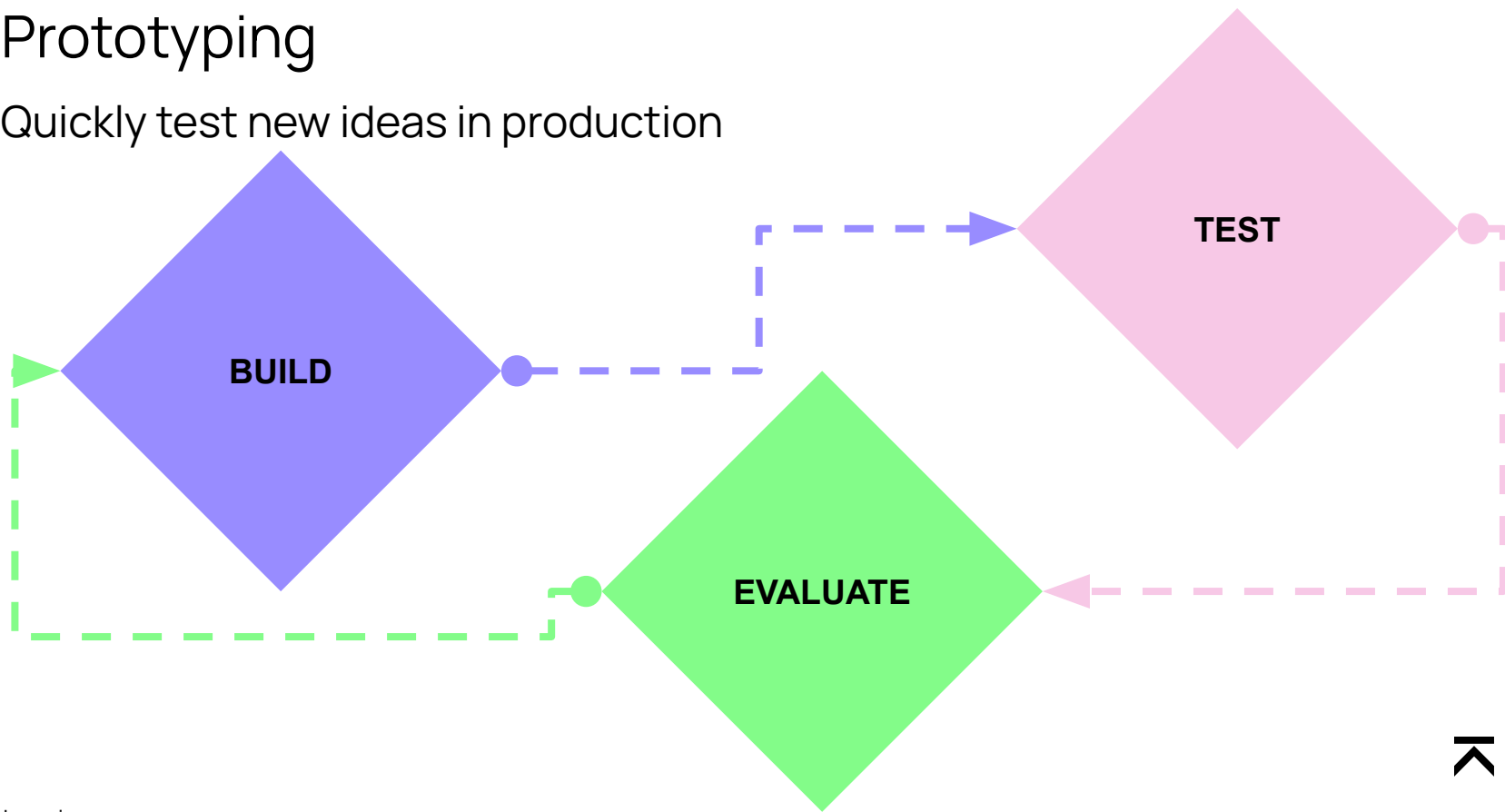
ExternalDNS

Unblocking developers



Prototyping

Quickly test new ideas in production



DNS allocation process before

1. Build app
2. Deploy app → get IP
3. Ask for DNS
4. Wait ←--- BLOCKER
5. Get DNS record
6. Keep developing



github.com/kubernetes-sigs/external-dns



Easy to install

- Cloudflare API token → running

Tracks ownership with the help of TXT record

Type ▲	Name	Content
A	hello-argo	[REDACTED]
TXT	hello-argo	"heritage=external-dns,extern...



One time investment - migration

- **Figure out what we have**
- **Annotate services with the right DNS**

```
apiVersion: v1
kind: Service
metadata:
  annotations:
    external-dns.alpha.kubernetes.io/hostname: hello-argo.domain.com
  name: hello-argo-01
```

- **Fake TXT records in Cloudflare**

```
"heritage=external-dns,external-dns/owner=prod,external-dns/resource=service/namespace/hello-argo-01"
```

- **Deploy ExternalDNS in cluster**
- **Success!**



DNS allocation process after

1. Build app
2. Deploy app → get IP
3. Ask for DNS
4. Wait ←--- BLOCKER
5. Get DNS record
6. Keep developing



DNS allocation process after

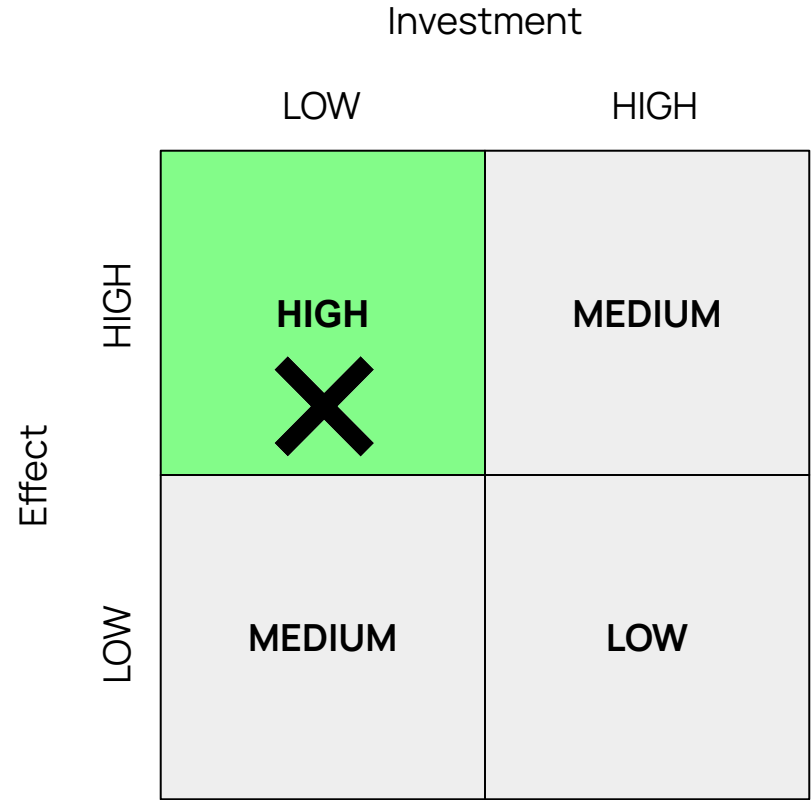
1. Build app
2. Deploy app → get IP
- ~~3. Ask for DNS~~
- ~~4. Wait ← BLOCKER~~
5. Get DNS record
6. Keep developing

1. Build app
2. Deploy app with annotation
3. Get DNS record
4. Keep developing



> ROI

- **Self serve**
- **Easy to use**



Removing manual work

cert-manager

Removing time consuming tasks from the team



Certificate renewal process before

1. Use custom shell scripts in local terminal to create new certificates
2. Manually edit secrets in kubernetes to contain the new certificates
3. Rolling restart all deployments





<https://cert-manager.io/docs/>

```
apiVersion: kustomize.config.k8s.io/v1beta1
kind: Kustomization
resources:
- https://github.com/cert-manager/cert-manager/releases/download/v1.10.0/cert-manager.yaml
- clusterissuer.yaml
```

- Set up cluster issuer to connect to letsencrypt + Cloudflare
- Can track multiple DNS zones
- Plays nice with Ingress resources



Certificate renewal process after

- 1.



> ROI

- **Removed manual process**
- **Less cognitive load**
- **No rolling restart of all the things!**

		Investment	
		LOW	HIGH
Effect	HIGH	HIGH	MEDIUM
	LOW	MEDIUM X	LOW

Argo CD

Removing time consuming tasks from developers



Deployment process before

- Build pipeline posted to slack channel
 - Pick up new image tag from slack
- Run script locally with new image tag and application name
 - `kubectl set image`
 - `kubectl rollout status`
 - Post to slack



Problems

- Black box
- Hard to debug
- Lacking version control of kubernetes resources
 - What is deployed and why?
 - Changing configuration scary
 - No way to restore



Needs

- Transparency
- Less time spent debugging failures
- Resilience



GitOps

1. Declarative
2. Versioned and Immutable
3. Pulled Automatically
4. Continuously Reconciled

<https://opengitops.dev/>



GitOps

1. Declarative ← .yaml files
2. Versioned and Immutable ← In GitHub
3. Pulled Automatically ← Argo CD
4. Continuously Reconciled ← Argo CD

<https://argoproj.github.io/cd/>



Migration

1. Figure out what is running ...
2. ... and add to GitHub repo
3. Set up Argo CD with sync disabled
4. Announce migration window → enable sync
5. Success! → ?



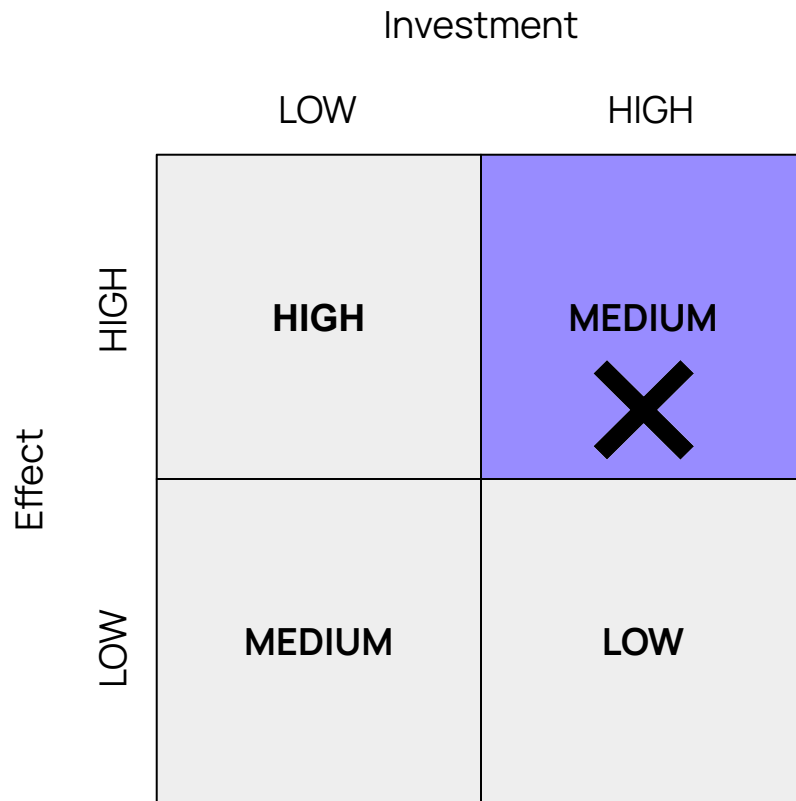
Deployment process after

- Get latest master image tag
- Add to git repository



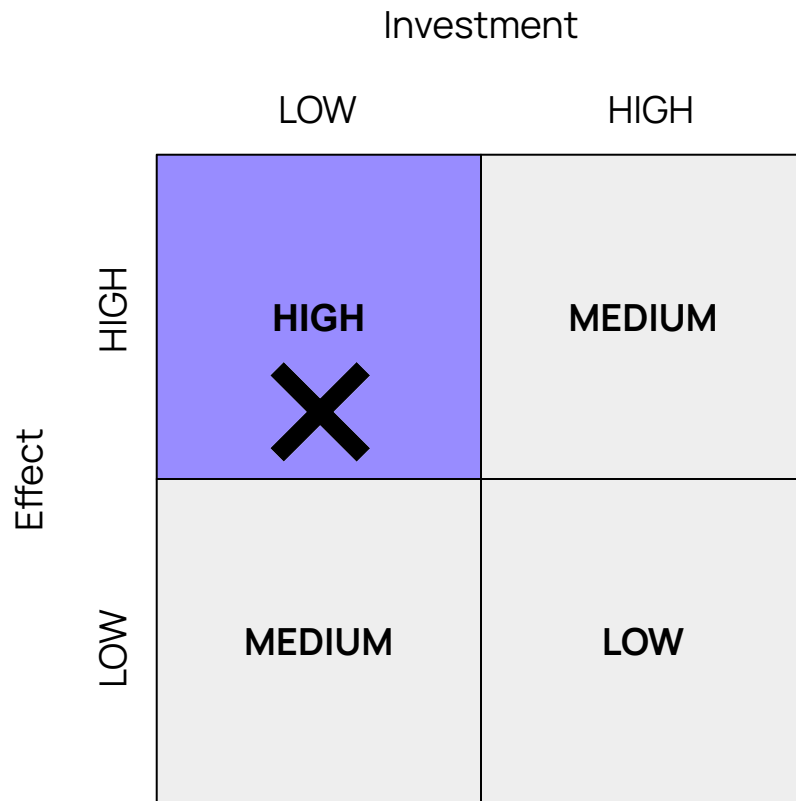
> ROI

- **Transparent process**
- **Resilience**
- **Easy to use***



> ROI

- **Transparent process**
- **Resilience**
- **Easy to use***





Fredrik 4:50 PM

Kudos to [@plateng](#) and their work on making my life easier as a developer. ArgoCD together with automatic DNS and all that good stuff really helped me today ❤️



11



6



5



* see “Rebranding”

Things we more or less* stopped thinking about:

DNS records

Certificates

Deployments



Strategy as a small platform team

1. Unblocking developers
2. Removing time consuming tasks from the team
3. Removing time consuming tasks from the developers



Thanks!



Please scan the QR code above to
leave feedback on this session



Links

[GitOps As a Journey - Dan Garfield, Codefresh; Scott Rigby, Weaveworks & Chris Short, AWS](#)

[From Kubernetes to PaaS to ... Er what's next? - Daniel Bryant, from KubeCon + CloudNativeCon EU 2022](#)

<https://github.com/kubernetes-sigs/external-dns>

<https://cert-manager.io/docs/>

<https://argoproj.github.io/cd/>

<https://opengitops.dev/>

