





\_\_\_\_\_ Europe 2023 \_\_\_\_\_

# Cortex: How to Run a Rock Solid Multi-Tenant Prometheus

Friedrich Gonzalez, Adobe & Alan Protasio, AWS

# **Agenda**



- Cortex Introduction
- What is the latest on cortex?
- Reliability with Users in mind
- Secret Sauce
- Coming up next!
- Questions



#### Cortex



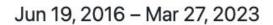


Horizontally Scalable, highly available, multi-tenant, long term storage for Prometheus

#### Cortex

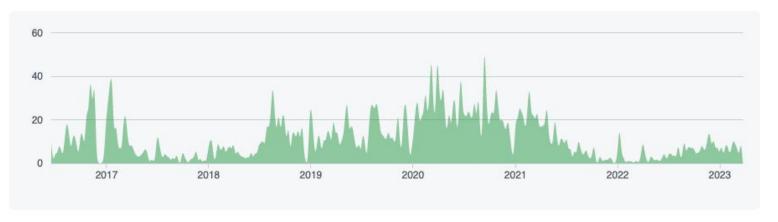


- Created in 2016
- CNCF Incubating projectApache 2 license



Contributions: Commits ▼

Contributions to master, excluding merge commits and bot accounts





## **Speakers & Maintainers**







Software Engineer Adobe

@friedrichg



Alan Protasio

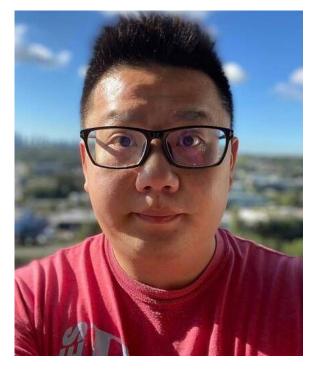
Senior Software Development Engineer AWS

@alanprot



#### **Other Maintainers**





Alvin Lin Software Dev Manager AWS

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Ben Ye Software Engineer AWS

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### **Helm Chart Maintainers**





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# **Other Key Contributors**



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Matthew Ames @SuperMatt



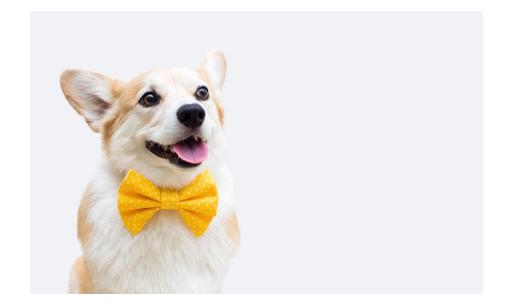


Prometheus scraping a single application (job)





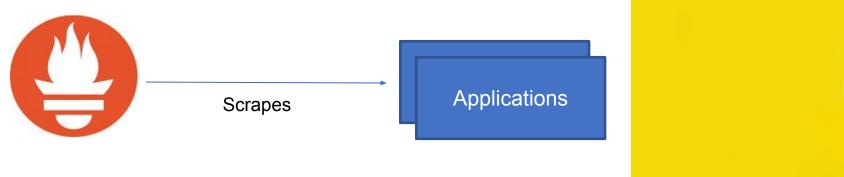
- High cardinality
  High churn
  Increasing Data Retention







B. Prometheus scraping multiple applications (multiple jobs) for single owner





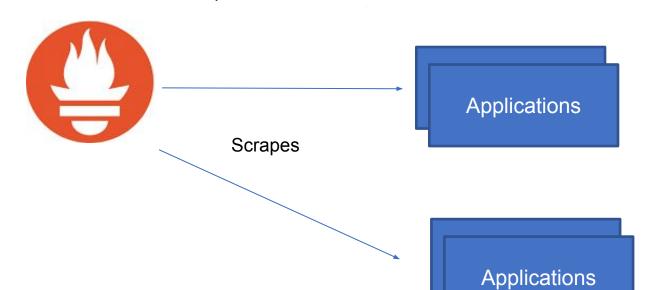
#### Scenarios:

- High cardinality
- High churn
- Increasing Data Retention





C. Prometheus scraping multiple applications from different teams (multiple jobs with different owners)





- High cardinality
- High churn
- Increasing Data Retention

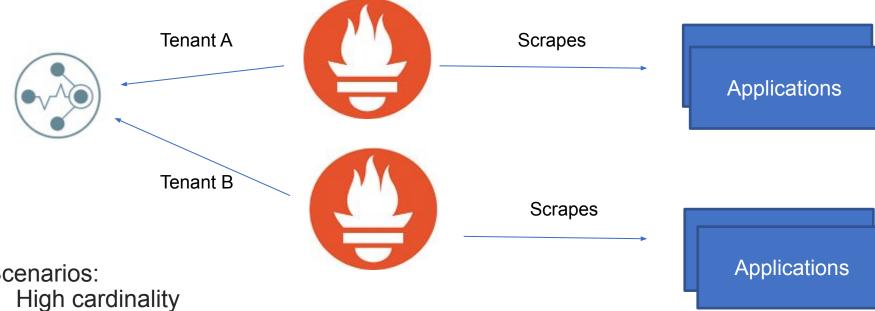


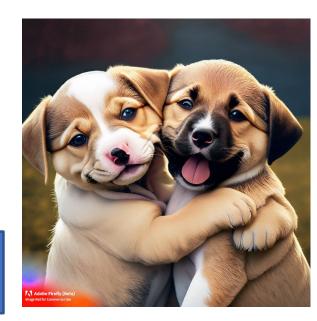






D. Cortex provides long term retention while providing tenant isolation



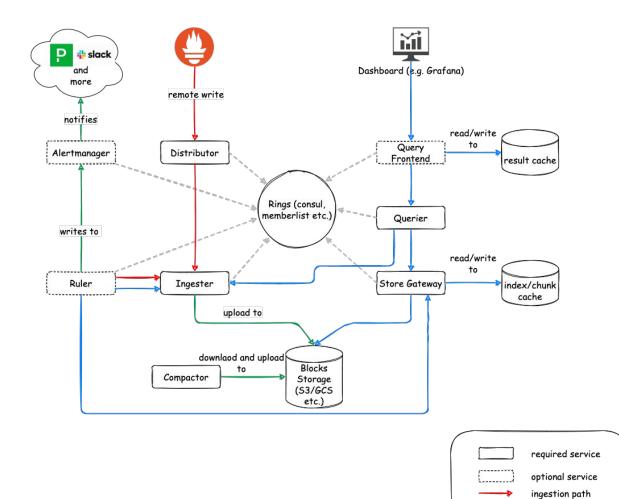


- Scenarios:
- High churn
- **Increasing Data Retention**



#### **Cortex's Architecture**





query path other path

participates in ring



#### What is the latest on cortex?



Dec 3, 2022



V1.14.0

-0- 06d7313 (€)

Compare +

#### Cortex 1.14.0

This release contains 115 contributions from 28 contributors. Thank you!

Some notable changes release are:

- · Remove support for chunks storage
- · Experimental support for vertical query sharding
- Enable PromQL @ modifier with negative offset always
- Added configurations for Azure MSI in blocks-storage
- New limits (Querier/QueryFrontend)
- · OpenTelemetry Bridge for Tracing
- · Multiples performance improvements and bug fixes



#### What is the latest on cortex?



13 hours ago



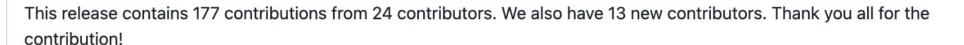






**Cortex 1.15.0** 





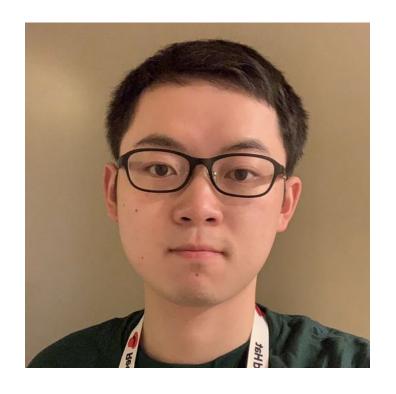
Some notable changes release are:

- · Out of order samples ingestion
- MultiKey KV ring for DynamoDB
- · Snappy-block gRPC compression
- · Redis as index cache and caching bucket backend
- Arm images support
- Thanos PromQL engine support
- Multiples performance improvements and bug fixes



### **New Cortex Maintainer**





Ben Ye Software Engineer AWS Thanos Maintainer

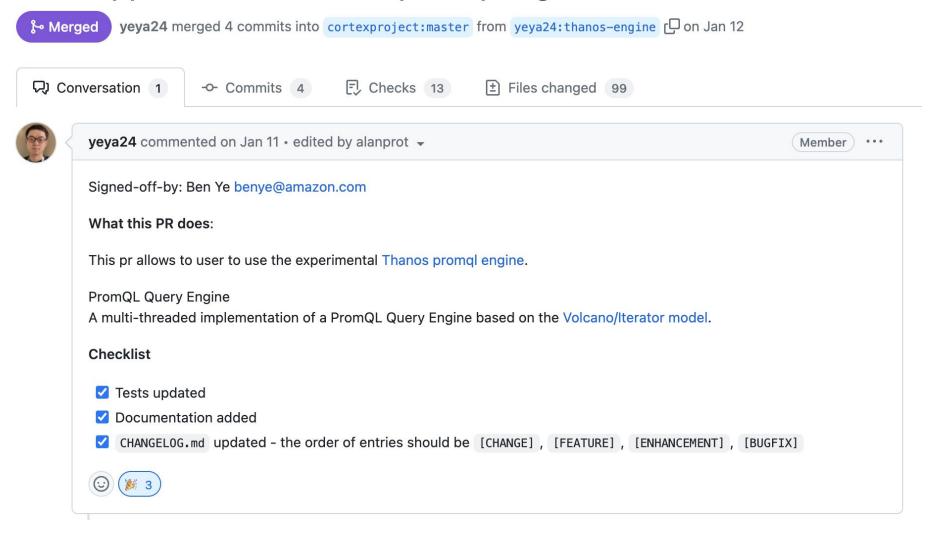
@yeya24



#### What is the latest on cortex?



#### Add support for new thanos prompl engine #5093

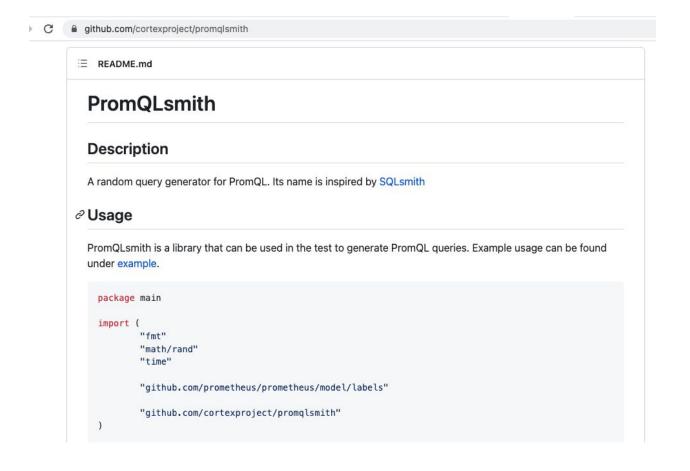




#### What is latest on cortex?



#### https://github.com/cortexproject/promglsmith





What is the single thing users want from monitoring?







#### Measure it

Service Level Indicators with errors and latency

```
sum by (job) (
  rate(
    cortex_request_duration_seconds_bucket{le="1.0",route="/cortex.Ingester/Push",status_code!~"5.."}[5m]
  )
  )
  sum by (job) (
  rate(
    cortex_request_duration_seconds_count{route="/cortex.Ingester/Push"}[5m]
  )
  )
}
```





#### Service Level Objectives

- Be realistic.
- Refine your promise over time
- Page on SLO breaches

2019-11-20 How to Include Latency in SLO-based Alerting KubeCon + CloudNativeCon, San Diego, CA, USA









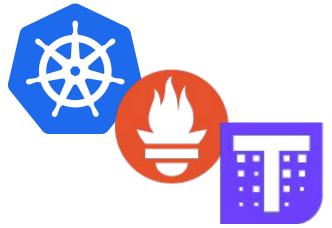
Empathize with users and help them achieve their objectives





### **Secret Sauce**





- Kubernetes Ready
- Prometheus based
- Thanos based





#### **Tenant overrides & limits**



```
medium_user:: {
  max_series_per_query: 100000,
  max_global_series_per_user: 3000000, // 3M
  max_global_series_per_metric: 300000, // 300K
  ingestion_rate: 350000, // 350K
  ingestion_burst_size: 3500000, // 3.5M

// 1800 rules
  ruler_max_rules_per_rule_group: 20,
  ruler_max_rule_groups_per_tenant: 90,
},
```

```
big_user:: {

max_series_per_query: 100000,

max_global_series_per_user: 6000000, // 6M

max_global_series_per_metric: 600000, // 600K

ingestion_rate: 700000, // 700K

ingestion_burst_size: 7000000, // 7M

// 2200 rules

ruler_max_rules_per_rule_group: 20,

ruler_max_rule_groups_per_tenant: 110,
},
```



#### **Tenant overrides & limits**



ingestion rate: 700000 ingestion rate strategy: local ingestion burst size: 7000000 accept ha samples: false ha cluster label: cluster ha replica label: replica ha max clusters: 0 drop labels: [] max label name length: 1024 max label value length: 2048 max label names per series: 30 max labels size bytes: 0 max metadata Tength: 1024 reject old samples: false reject old samples max age: 2w creation grace period: 10m enforce metadata metric name: true enforce metric name: true ingestion tenant shard size: 60 max exemplars: 0 max series per query: 100000 max\_series\_per\_user: 0 max series per metric: 0 max\_global\_series\_per\_user: 6000000 max global series per metric: 600000 max metadata per user: 8000 max metadata per metric: 10 max global metadata per user: 0 max global metadata per metric: 0 out of order time window: 0s

```
max fetched chunks per query: 0
max fetched series per query: 0
max_fetched_chunk_bytes_per_query: 0
max fetched data bytes per query: 0
max query lookback: 0s
max query length: 0s
max query parallelism: 14
max_cache_freshness: 1m
max queriers per tenant: 0
query_vertical_shard size: 0
max_outstanding_requests_per_tenant: 100
ruler evaluation delay_duration: 0s
ruler tenant shard size: 0
ruler max rules per rule group: 20
ruler max rule groups per tenant: 110
store_gateway_tenant_shard size: 0
compactor blocks retention period: 0s
compactor tenant shard size: 0
s3_sse type: ""
s3 sse kms key id: ""
s3 sse kms encryption context: ""
alertmanager receivers firewall block cidr networks: ""
alertmanager receivers firewall block private addresses: false
alertmanager notification rate limit: 0
alertmanager notification rate limit per integration: {}
alertmanager max config size bytes: 0
alertmanager_max_templates count: 0
alertmanager max template size bytes: 0
alertmanager max dispatcher aggregation groups: 0
alertmanager max alerts count: 0
alertmanager max alerts size bytes: 0
```



# **Instance limits - Ingesters**



```
instance limits:
 # Max ingestion rate (samples/sec) that ingester will accept. This limit is
 # per-ingester, not per-tenant. Additional push requests will be rejected.
 # Current ingestion rate is computed as exponentially weighted moving average,
 # updated every second. This limit only works when using blocks engine. 0 =
 # unlimited.
 # CLI flag: -ingester.instance-limits.max-ingestion-rate
 [max ingestion rate: <float> | default = 0]
 # Max users that this ingester can hold. Requests from additional users will
 # be rejected. This limit only works when using blocks engine. 0 = unlimited.
 # CLI flag: -ingester.instance-limits.max-tenants
 [max tenants: <int> | default = 0]
 # Max series that this ingester can hold (across all tenants). Requests to
 # create additional series will be rejected. This limit only works when using
 # blocks engine. 0 = unlimited.
 # CLI flag: -ingester.instance-limits.max-series
 [max series: <int> | default = 0]
 # Max inflight push requests that this ingester can handle (across all
 # tenants). Additional requests will be rejected. 0 = unlimited.
 # CLI flag: -ingester.instance-limits.max-inflight-push-requests
 [max_inflight_push_requests: <int> | default = 0]
```



#### **Instance limits - Distributors**



#### instance\_limits:

```
# Max ingestion rate (samples/sec) that this distributor will accept. This # limit is per-distributor, not per-tenant. Additional push requests will be # rejected. Current ingestion rate is computed as exponentially weighted # moving average, updated every second. 0 = unlimited. # CLI flag: -distributor.instance-limits.max-ingestion-rate [max_ingestion_rate: <float> | default = 0]
```

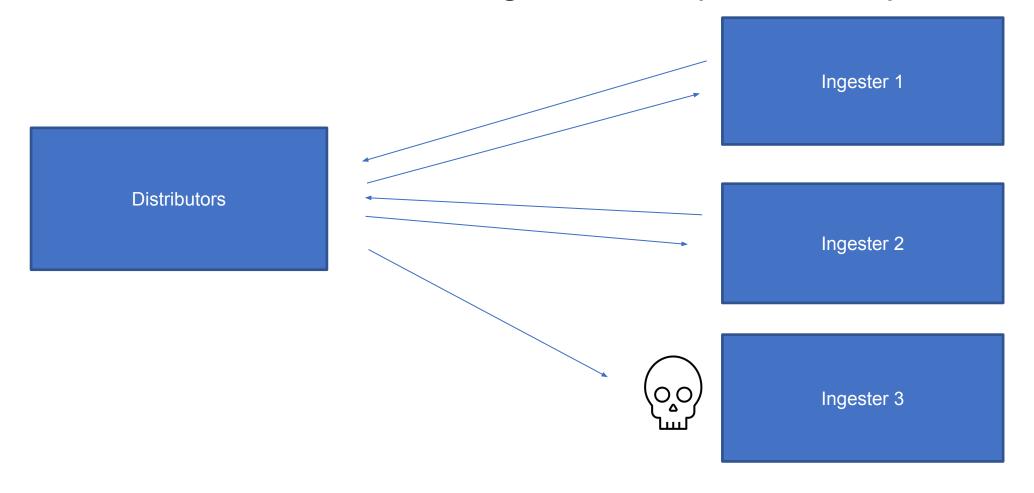
- # Max inflight push requests that this distributor can handle. This limit is # per-distributor, not per-tenant. Additional requests will be rejected. 0 = # unlimited.
- # CLI flag: -distributor.instance-limits.max-inflight-push-requests [max\_inflight\_push\_requests: <int> | default = 0]



# Replication Factor and Quorum



- Succeed write request when receiving at least 2 out of 3 positive responses.
- Succeed read when receiving 2 out of 3 positive responses.





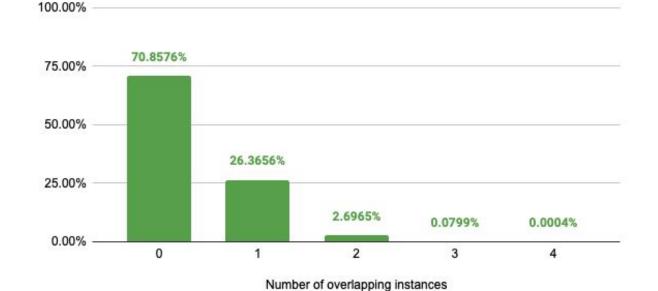
# **Shuffle Sharding**



- Known best practice for workload isolation
- Reduce the blast radius of an outage
- Reduce impact of a misbehaving tenant affecting other tenants.

#### Probability of overlapping instances between two tenants

50 instances, each tenant with a shard composed by 4 instances





# **Consistent Hashing: Why?**



- · Ease scaling: Add new nodes without much rebalancing
- Requires a key/value database.

#### Rings:

- Consul (2016)
- Etcd (2019)
- Memberlist (2019)
- Dynamodb (2023)

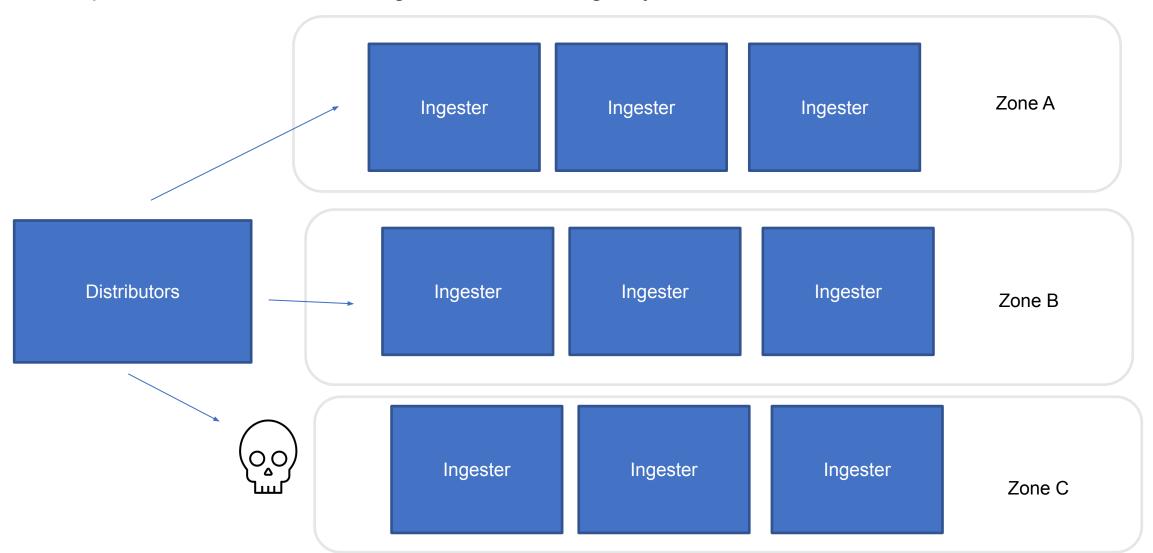
Now also with multikey the hot key problem is gone



# Zone aware replication



One replication zone can fail and ingestion and reading stays unaffected





# Coming Up Soon



- Auth-Gateway (LFX mentoring project)
- Importing Prometheus TSDB (LFX mentoring project)
- Downsampling
- Federated rules
- Native Histograms





# Community



- Join <u>Cortex CNCF channel</u> and let's talk
- · Vote on issues, tell us what is important to you
- Help is welcomed!











