HULDREVEIEN 85, 1388 BORGEN

MOBILE: 942 78 553 | EMAIL: LOUISEZHOU1125@GMAIL.COM Date of Birth: 25/11/1988 | Marital Status: Married (No Child)

LOUISEZHOU.COM



# LUJIANG — ZHOU

"Passionate about creating great user experiences"

#### ■ FRONTEND DEVELOPER

#### OVERVIEW

- Love to develop beautiful and user-friendly websites, in accordance with current W3C web standards and semantic principles.
- Bachelor's degree in computer science, master's degree in interaction design, nine years + of work experience in IT and data.
- Been described by colleagues and customers as reliable, curious, creative and a fast learner who can easily empathize and communicate with others.
- Comfortable working in English and Mandarin, both written and spoken, could be communicate with limited Norwegian and still learning now.
- Enjoy working in a fast-paced environment.

## EDUCATION

2018 - 2020

## INTERACTION DESIGN

M.SC.

#### NORWEGIAN UNIVERSITY OF SCIENCE AND TECHNOLOGY (NTNU)

- $\cdot$  User Centered Design  $\cdot$  Usability and human factors
- · Tangible interaction design with Arduino · Color theories
- · Experts in Teamwork

2007 - 2011

# I SOFTWARE ENGINEERING

B.SC.

## HUAIYIN INSTITUTE OF TECHNOLOGY

- · Mathematics · Operating Systems
- $\cdot$  Algorithms and Data structures
- · Computer Architecture · Networking · Linux

#### WORK EXPERIENCE

3/2019 - dd

## **FREELANCER**

#### WEB DEVELOPER / INTERNATIONAL

- Freelance web developer for my previous employer mainly.
- Develop web pages based on design PSD files using standard HTML/ CSS/ JavaScript.
- Responsibility for the admin panel in Drupal, Magento and WordPress.
- Optimizing the performance of the website.
- Providing support for employer.

5/2016 - 3/2019

# TEKTRONIX INC.

WEB DEVELOPER / SHANGHAI, CHINA

- Create website layout and user interface using standard HTML/ CSS/ JavaScript.
- Responsible for the daily maintenance work on global websites using Drupal (using JIRA system).
- Designing the website's visual imagery and ensuring it is in line with company branding policy or the requirements of the Marketing team (mostly banners and sliders).
- Advocating excellent website User Experience.
- Editing content, debugging code and creating web pages.
- Working with USA based web team members and liaising regularly with them.
- Providing support for regional marketing teams.

5/2014 - 5/2016

## PO LABS CO.

## FRONT-END UTVIKLER / SHANGHAI, CHINA

- Developing web pages and new features based on design PSD files (e.g.: multitouch.com/magic-3d-ppt.html)
- Managing the admin panel of Magneto. E.g. Managing the products, storage, price, coupon, etc.
- Customized subsidiary company website by WordPress.
   E.g. Customize a theme, managing different plugins, set up menu, updated pages, etc.
- Optimizing the performance of the website.



#### SKILLS

HTML/CSS Microsoft Office CMS Management Responsive Design (Drupal/Magento/Wordpress) Git / SVN **Browser Compatibility** Troubleshooting/Debug Color Theories Optimizaer Speed **Usability Testing** User Centered Design Windows/MacOS/Linux Photoshop / Ai / InDesign Prototype Javascript /PHP Figma / Miro SEO WCAG 2.1

#### LANGUAGE

Mandarin

Engelsk

Norwegian

#### **WORK EXPERIENCE**

2/2012 - 5/2014

# PQ LABS CO.

TECHNICAL SUPPORT ENGINEER / SHANGHAI, CHINA

- Interact with customers' technical issue and quality standards by English or Mandarin Chinese.
- Solving customers' complaints and issues to ensure customer satisfaction by Email, call, remote control.
- Handled and managed major customers all over the global.
- Troubleshoot and undergo various hardware test (Touch Screen Overlays up to 300 inches) and related software released test (Windows & Android).

# The International Students' Union of Norway

## OTHERS

11/2020 - d.d.

# LEARNING NORWEGIAN

Folkeuniversitetet (B2 Level)

3/2022 – 4/2022

# **WORK TRAINING**

NAV IT (WCAG test)

8/2018 - 6/2019

# **TREASURER**

International Students's Union (Gjøvik)

#### HOBBIES

Reading, Drawing, Travel

## REFERENCES

References are available upon request.