HULDREVEIEN 85, 1388 BORGEN

MOBILE: 942 78 553 | EMAIL: LOUISEZHOU1125@GMAIL.COM Date of Birth: 25/11/1988 | Marital Status: Married (no Child)



LUJIANG — ZHOU

"PASSIONATE ABOUT CREATING GREAT USER EXPERIENCES"

■ FRONTEND DEVELOPER

OVERVIEW

- Love to develop beautiful and user-friendly websites, in accordance with current W3C web standards and semantic principles.
- Bachelor's degree in computer science, master's degree in interaction design, nine years + of work experience in IT.
- Described by colleagues and customers as reliable, curious, creative and a fast learner who can easily empathize and communicate with others.
- Comfortable working in English and Mandarin, both written and spoken. Able to communicate in Norwegian while still learning.
- Enjoy working in a fast-paced environment.

EDUCATION

2018 - 2020

INTERACTION DESIGN

M.SC.

NORWEGIAN UNIVERSITY OF SCIENCE AND TECHNOLOGY (NTNU)

- · User Centered Design · Usability and human factors
- · Tangible interaction design with Arduino · Color theories
- · Experts in Teamwork

2007 - 2011

SOFTWARE ENGINEERING

B.SC.

HUAIYIN INSTITUTE OF TECHNOLOGY

- · Mathematics · Operating Systems
- \cdot Algorithms and Data structures
- · Computer Architecture · Networking · Linux

WORK EXPERIENCE

3/2019 - dd

FREELANCER

WEB DEVELOPER / INTERNATIONAL

- Freelance web developer mainly for my previous employer.
- Develop web pages based on design PSD files using standard HTML/ CSS/ JavaScript.
- Responsibility for the admin panel in Drupal, Magento and WordPress.
- Optimizing the performance of the website.
- Providing support for customers.

5/2016 - 3/2019

TEKTRONIX INC.

WEB DEVELOPER / SHANGHAI, CHINA

- Create website layout and user interface using standard HTML/ CSS/ JavaScript.
- Responsible for the daily maintenance work on global websites using Drupal (using JIRA system).
- Designing the website's visual imagery and ensuring it is in line with company branding policy or the requirements of the Marketing team (mostly banners and sliders).
- Advocating excellent website User Experience.
- Editing content, debugging code and creating web pages.
- Working with USA based web team members and liaising regularly with them.
- Providing support for regional marketing teams.

5/2014 - 5/2016

PO LABS CO.

FRONT-END DEVELOPER / SHANGHAI, CHINA

- Developing web pages and new features based on design PSD files (e.g.: multitouch.com/magic-3d-ppt.html)
- Managing the admin panel of Magneto. E.g. Managing the products, storage, price, coupon, etc.
- Customized subsidiary company website by WordPress.
 E.g. Customize a theme, managing different plugins, set up menu, updated pages, etc.
- Optimizing website performance.



SKILLS

HTML/CSS Microsoft Office CMS Management Responsive Design (Drupal/Magento/Wordpress) Git / SVN **Browser Compatibility** Troubleshooting/Debug Color Theories Optimizaer Speed **Usability Testing** User Centered Design Windows/MacOS/Linux Photoshop / Ai / InDesign Prototype Javascript / PHP Figma / Miro SEO WCAG 2.1

LANGUAGE

Mandarin

English

Norwegian

WORK EXPERIENCE

2/2012 - 5/2014

PQ LABS CO.

TECHNICAL SUPPORT ENGINEER / SHANGHAI, CHINA

- Help customers with technical issue and quality standards by English or Mandarin Chinese.
- Solving customers' complaints and issues to ensure customer satisfaction by Email, phone and remote control.
- Handling major customers all over the world.
- Troubleshooting and testing hardware test (Touch Screen Overlays up to 300 inches) and related software test (Windows & Android).

OTHERS

11/2020 - d.d.

LEARNING NORWEGIAN

Folkeuniversitetet (B2 Level)

3/2022 – 4/2022

WORK TRAINING

NAV IT (WCAG test)

8/2018 - 6/2019

TREASURER

International Students's Union (Gjøvik)

HOBBIES

Reading, Drawing, Travel

REFERENCES

References are available upon request.