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📍 Manila, Philippines

in clpagaduan

WORK EXPERIENCE



Quality Assurance Team Lead

MindArc Pty Ltd

April 2022 - Present

- Pioneered the **software quality assurance processes** of MindArc
- Worked closely with the senior leadership team and operations on **strategy and implementing best practices** for the quality assurance team
- Worked closely with project managers on **scoping, estimates, test results, and pre/post launch testing for existing and new projects**
- Worked closely with cloud operations and developers in **integrating automation tests with the CI/CD pipeline**
- Worked closely with human resources in **recruitment, training, and onboarding** for new QA team members
- Worked closely with design team in Figma **UI/UX review**
- **Managed and mentored a team of 4** with team members from Philippines and Vietnam
- Developed a skill matrix for intern, junior, mid, and senior level QA team members
- Tested e-commerce projects running on **Shopify, middleware applications, Magento, and third-party app integrations**
- Setup an automation framework using **Virtuoso, Ghost Inspector, and Selenium/PyCharm**



Software Quality Analyst

Canada Computers and Electronics Inc.

November 2021 - April 2022

- Pioneered the **manual and automated testing** and agile/waterfall software development release cycle for the website, ERP, HRMS, POS, and CRM systems of Canada Computers Inc
- **Built an automation framework** for the Canada Computers official website using Robot Framework and Jenkins pipeline with Github integration. Written smoke and regression test suites
- Executed **performance testing** for the website for the Black Friday sale



Quality Assurance Analyst - Associate

Infor PSSC Inc.

November 2019 - November 2021

- Contributed to the **agile software development** of the assigned team as a software quality assurance analyst and BA-in-training in a span of 25 releases
- Performed **manual and automated testing** for a SaaS e-commerce platform's 9 new modules and maintenance tickets
- Executed and tested the weekly and monthly deployment of the development, release, and production environments in the US/EU regions
- Presented monthly **feature demos and release training sessions** for stakeholders in the US/EU
- Documented user guides, integration guides, and quality assurance best practices in the company Wiki



Software Test Engineer - Internship

Metropolitan Bank and Trust Company

June 2019 - September 2019

- Performed **manual software testing and execution** for Metrobank's remittance front and backend systems for clients in Taiwan and Canada

PROJECTS

Department of Transportation, Philippines

- Developed an executive dashboard using data warehousing and analytics from DOTr's rail lines (LRT1, LRT2, MRT3, and PNR) with PHP/MySQL, Power BI, and Pentaho Data Integration

EDUCATION



De La Salle University-Manila

Bachelor of Science in Information Technology

May 2014 - August 2019

- Consistent Dean's Lister, Gawad Lasalyano Awardee, and Thesis Nominee for Social Relevance Award
- Founding member and President of *Archers Network*, DLSU's first student TV organization

MANAGEMENT SKILLS

Strategy and roadmap initiatives, Training and development, skill matrix performance review, recruitment/onboarding

TECHNICAL SKILLS

Software Quality Assurance

Selenium/Robot Framework, Postman, JMeter, Virtuoso, TestLink, BrowserStack, Ghost Inspector

Testing Experience

Test Management, Functional and Non-Functional Testing, Performance Testing, Cross-browser Testing, Smoke Testing, Regression Testing, API Testing, Log Analysis, Integration Testing, Bug Triage, Automation Testing, UI/UX review

Project Management

Jira, ClickUp, Figma, Sharepoint, Notion, Trello, Slack, Teams, Zoom

e-Commerce

Shopify, Magento, CenPOS, 2C2P, Rhythm for Commerce

Software Development/Dev Ops

Java, MySQL, PHP, Python, GitLab, GitHub, Jenkins, AWS

Data Integration/Analytics

Power BI, Pentaho Data Integration

CERTIFICATIONS

- **Business Analysis Fundamentals**, Udemy
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