

# SMPW

SEPTEMBER 2024

*In this issue...*

p.2 Letter from Oversight  
& 2024 Tally Totals

p.4 **APPLY YOURSELF—Tips for  
Offering Bible Studies**

p.5 Meet the Team  
Behind-the-Scenes!

p.6 **TECH TIPS: Your  
Volunteer Profile**

p.9 Zone Updates!

p.17 FAQs

*Pictures  
throughout  
the CLT  
program!*



A “**GOOD REPORT**” to  
invigorate your **SMPW** ministry!  
—Prov 15:30





September 2024

Dear SMPW Family,

We are very happy and excited to release our latest Newsletter to all of you hardworking friends! It is beyond our pleasure to work shoulder-to-shoulder with you all as we endeavor to witness to and teach as many people as possible. We do this by our “constant presence” at the carts and on our informal witnessing breaks. As a result, we have had hundreds of positive experiences from you volunteers, some of which will be highlighted in this Newsletter. We, of course, give all praise, honor and glory to our Almighty God, Jehovah, for any success we have in this all-important work. (Rev. 4:11) In fact, every time we make it to a shift or try to start a conversation, that is SUCCESSFUL in Jehovah’s eyes! What a wonderful God we serve!

We truly take to heart the words of our King, Christ Jesus, as stated at Matt. 9:38 where he admonishes us all to “beg the Master of the harvest to send out workers into his harvest.” No doubt, you make our SMPW work a matter of prayer and do your best to “recruit” other workers for this cherished privilege of service. As a result, we continue to see growth in our program, even to the point where the Branch has taken the Greenville Zone and made it its own SMPW program! How happy we are to have experienced “multiplying by dividing” as we “rejoice” with the Greenville volunteers! - Rom. 12:15.

As an added invigoration and display of our appreciation for all of you, please be sure to view the “Encouragement Program” video that bolsters our faith, endurance, and love for the SMPW work as we embark on our 2025 Service Year. [Click here to watch the program.](#)

We truly appreciate all of you dear friends and keep you all in our regular prayers to Jehovah. We thank Him for the amazing way he uses us as “fellow workers” of his to successfully carry out His work in our area of service. May each of you enjoy this Newsletter, but most importantly, enjoy the privilege of sharing in our ministry to the fullest extent possible!

May Jehovah continue to bless you all for all you do!

Your Brothers,

CLT SMPW Program Oversight



### 2024 Service Year Tally - All Locations

Enjoy Life Brochures	6,442
Magazines	9,225
Other Literature	3,500
Videos Shown	256
Quality Conversations	22,339
Studies Started	689



## SMPW ESSENTIALS

### What makes a **QUALITY CONVERSATION**?

**1. It's friendly.** The person may not agree with our beliefs, but we are not arguing.

**2. It's natural.** We don't do all the talking, we allow the other person to express themselves.

**3. We are able to make an expression of our faith.**

We may not place literature or get to read a scripture, but perhaps we share our Bible-based hope, a principle, an explanation of our work, or that we are Jehovah's Witnesses.

Tell your Keyman if you have a Quality Conversation at the carts or on break so he can include it in the tally sheet.

### EXPERIENCE: Comfort at the Right Time

A Bible student, who deals with anxiety, was traveling through the Charlotte Airport and prayed to Jehovah for strength. Soon after her prayer, she spotted our SMPW Airport volunteers. With tears in her eyes, she approached and said **"You have no idea how happy I am to see you."** The volunteers shared 2 Corinthians 1:3,4 and the student said she wished she could take them with her to the gate. She asked for a magazine, so they gave her the Mental Health Watchtower and helped her download it on her JW Library app. She was so happy to have it at her fingertips!

The student then offered to exchange contact information to perhaps attend a meeting together the next time she visits her son in Charlotte. The friends later texted her when her flight landed that evening and she replied: **"I cannot thank you both enough for your comfort, kind words, and beautiful scripture. Jehovah knew I needed his people, no other way to explain it."**



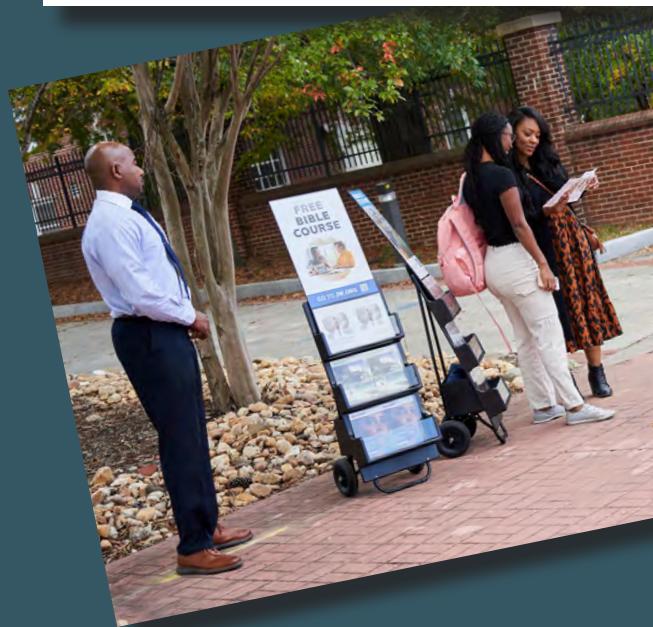
## SMPW ESSENTIALS

### What is a **STUDY STARTED**?

This is a Quality Conversation in which we **arrange to continue the conversation** – such as by obtaining contact information, helping them fill out a request for visit on JW.org, or make an appointment to continue the conversation in-person. Of course, the next conversation may not happen, but the arrangement and intention is there.

Note: this would not be counted on your Field Service Report as a Bible Study.

When reporting a Study Started on the tally sheet, the keyman will also report a Quality Conversation.



# APPLY YOURSELF

## Offering Bible Studies in SMPW

Use the tips below to be more effective offering Bible Studies during your next SMPW shift.

Whenever someone takes literature, tell them about our Free Bible Course.

- Point out the QR code on the back of each publication.
- If the person is not in a rush show them the website, or use another tip below.

"Scan the QR code on the back to learn more about our free Bible Course, and find answers to any Bible question you have!"



**Be ready with Bible Course Contact Cards.**

- Carry them with you at all times.
- Whenever you have a quality conversation, give them your card. Mention you conduct free Bible studies and they can learn more by scanning the code.
- Remember: we don't pass out cards to everyone. First determine if there may be genuine interest. Heed any location-specific direction about literature distribution.

**Ask the Question "Have you ever studied the Bible?"** After starting a conversation, try this question at an appropriate time. There is no wrong answer...

- If they reply 'Yes': continue the conversation to learn more. Then, tell them what you enjoyed in an interactive Bible course you completed...
- If they answer 'No': you might acknowledge many people think studying the Bible won't be enjoyable but millions are doing an interactive Bible course that they love...
- Remember: You can tell people what you enjoyed because you studied *Enjoy Life* during the past Congregation Bible Studies. Then, offer to demonstrate it, or use another tip.



**Be ready to show a video.** Have these videos downloaded and ready to play:

- Why Study the Bible? (1:17)*  
*Why Study the Bible? - Full Length (3:34)*  
*What Happens at a Bible Study? (2:13)*

**Remember: People we meet in SMPW may be more inclined to initially study at a location other than their home.** Why not suggest meeting again at or near the place you first met them - a coffee shop, a bench, or other safe public area?

**Before each shift, pray for Jehovah to help you offer Bible Studies at every opportunity. "Do not let your hand rest... for you do not know which will have success" - Ecclesiastes 11:6**





# MEET THE TEAM BEHIND-THE-SCENES

Maintaining a constant presence requires constant work by a team of dedicated volunteers. They work side-by-side with you on-scene at the carts, but also work behind the scenes to help SMPW succeed. In this feature series we'll get to know more about the roles filled by these brothers and sisters.



## ZONE CONTACTS

These elders are assigned to oversee the activity at locations in each zone. They coordinate efforts of a team of brothers and sisters to secure cart locations, prepare location information, plan scheduling needs, oversee day-to-day activities, and deal with situations or emergencies that arise.

In addition, Zone Contacts support all the volunteers assigned to that zone. Overseeing field training, keymen, and shepherding work. They address volunteer needs and challenges in cooperation with local Congregation Service Committee. Zone Contacts also provide support to the Special Events team for large events.



Brian Harris  
CLT-1



Mark Jones  
CLT-2



Jason Derbyshire  
CLT-3



John Garvetski  
CLT-4



Tony Gilliam  
CLT-5



Kelvin Fogle  
CLT-7



Gershon Scott  
CLT-8



Shem Banks  
CLT-12

### What do you enjoy most about this assignment?

*"It gives me the privilege to see how Jehovah is helping and supporting different brothers and sisters throughout their lives." - Brian Harris, CLT-1*

*"Through caregiving for family, cancer treatments, death of loved ones, our friends continue to preach at the carts. It truly has been wonderful to see how Jehovah gives support to his sheep." - Kelvin Fogle, CLT-7*

*"Working with our friends...Their eagerness and willingness to do all they can to contribute to the preaching work. And also the willing support staff. They spend hours, even days tirelessly supporting special events and it's always heartwarming." - Shem Banks, CLT-12*

### What have you come to appreciate about the SMPW program?

*"Seeing Jehovah's hand in the program. When we speak with city officials, police, or building managers, we always sense Jehovah is with us. When it comes to cart locations we've learned that in the end Jesus will place the carts where he wants them. We follow his lead, not our own." - Kelvin Fogle, CLT-7*

*"The work behind the scenes is unending, but it's just a small part of what happens. The fact that daily, hundreds of brothers and sisters choose to do God's will and make a personal sacrifice for the Kingdom really puts our work and our efforts in perspective. Only Jehovah's spirit makes that possible." - Brian Harris, CLT-1*

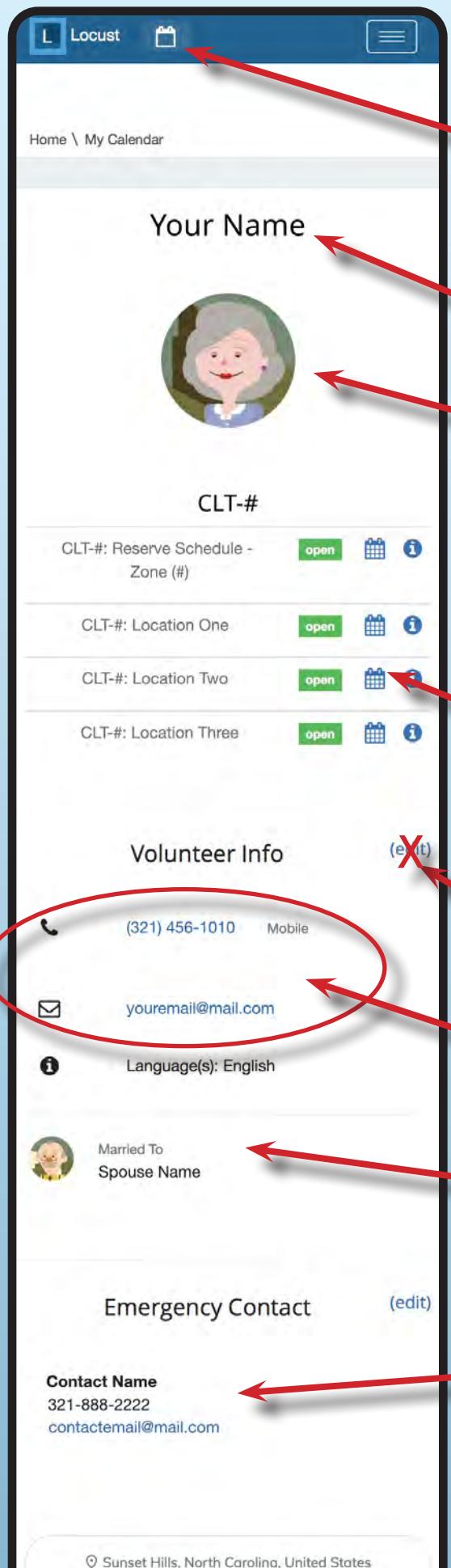
*"Our constant presence allows Jehovah to draw people. We only have to do our part and apply our training: smiling, greeting everyone, showing love and being conversational. Jehovah and the angels do the rest and we have so many experiences to prove he is using this work!" - Jason Derbyshire, CLT-3*

### How has SMPW benefited you personally?

*"I've become more effective in the ministry, becoming more conversational with people. This has helped me realize that there is no pressure to give a tremendous witness. We just need to show people who we are and how Jehovah has helped us and that is always going to attract those who are sincere." - Brian Harris, CLT-1*

*"It's helped me draw closer to Jehovah by highlighting the importance of being a loving shepherd in the context of the Keyman arrangement. Remembering how much Jehovah loves and appreciates the volunteers coupled with Jesus' sacrifice for them, gives me the courage to protect them." - Gershon Scott, CLT-8*

# TECH TIPS



Please sign in to [Locust](#) and follow along the tips below to learn how to use your Volunteer Profile!

To get to your Profile page in Locust, just click on the calendar icon at the top!

## Check your personal information:

Is your name accurate?

Does your photo still look like you? Your keyman or other volunteers will be looking for the person in this photo. If the picture is outdated, send a new one to [SMPW.CLT.IT@gmail.com](mailto:SMPW.CLT.IT@gmail.com)

## Did you know?

You can see all the locations you are assigned listed here! Have you tried to work a shift at each location?

Click the calendar to go to the schedule page.

## Check your personal information:

Tip: don't try to edit this yourself, just send an email to [SMPW.CLT.IT@gmail.com](mailto:SMPW.CLT.IT@gmail.com) and we'll update for you!

## IMPORTANT: Confirm your phone number and email address are accurate.

If you are married and your spouse is also an SMPW volunteer, they will be linked here. Let us know if this needs to be updated.

It's best if your Emergency Contact is NOT your spouse and NOT someone you regularly work with in SMPW.

Tip: Consider using your alternate agent on your Healthcare DPA.



# TECH TIPS continued

Powered by the Weather API

September 1 — 30

Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	1	2	3	4	5

Shifts: September 1 — 30

Tue Sep 03	Location One 1p-3p	
Wed Sep 04	Location Two 8a-11a	
Tue Sep 10	Location Three 1p-3p	

Time Away

Add Time Away Record

Start

to

End

**Keep scrolling down your Profile Page, let's learn about schedule and availability tools...**

### Did you know?

You can see a calendar with all your upcoming scheduled shifts on your profile page. Check this regularly to help keep your commitments to SMPW - Matthew 5:37

See the individual shift details in the list below the calendar.

Tip: You can click the Location name to open that location's schedule page and review the Location Information before your shift!

### Need to cancel?

Click the red X next to the shift to easily cancel. We understand sometimes you must cancel, please try to do this as far in advance as possible.

If you are canceling within 48 hours (2 days) before the shift, please notify your keyman and the scheduling team for that location.

### Did you know?

If a volunteer cancels within 72 hours (3 days) of the shift, Scheduling will usually not search for a replacement. They can ask a volunteer on Reserve to fill your space, or perhaps move from another location. Otherwise, if the shift does not have a keyman or enough volunteers it will need to be canceled for everyone.

**After the list of shifts you'll see Time Away, we'll explain this on the next page...**

# TECH TIPS continued

## Add Time Away Record

Start \_\_\_\_\_ to \_\_\_\_\_ End \_\_\_\_\_

Note ...

Add

Manage Away Time

**Start:** Tuesday, October 8, 2024  
**End:** Monday, October 14, 2024  
**Note:** Unavailable  
Created: 7/5/24

## Availability

Hello Friends,  
Please update your availability if it differs from your initial application.  
Morning generally means 7 - Noon  
Afternoon= Noon - 4p  
Evening - anything after 4p.

	Mon	Tue	Wed	Thu	Fri
Morning	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Afternoon	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Evening	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Short Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Sat

Morning	<input checked="" type="checkbox"/>
Afternoon	<input checked="" type="checkbox"/>
Evening	<input checked="" type="checkbox"/>

### Why use Time Away Records?

This tells the scheduling team dates you will not be available for your normal availability.

Just enter the Start and End dates, the Note is optional. Then click Add!

You can remove past Time Away Records, just click the red X.

### Did You Know?

When Schedulers need to find volunteers to help fill a shift, Locust can show them a list of everyone who says they are available for certain days or times. *This valuable tool only helps if each volunteer keeps their Availability up-to-date.*

### Please check your Availability is accurate!

Please take a moment to update your availability, to show when you are generally able to do SMPW.

This does not restrict you from signing up for shifts on other days.

For example, this volunteer is generally available to do SMPW shifts on Wednesday, Friday, and Saturday. They indicated they can help on Short Notice on Friday.

After updating, make sure to click the **Save Availability** button by scrolling to the bottom of the page.

Save Availability

Thanks for taking a few minutes to confirm your profile and update your availability!

# ZONE 1-2-8 CHARLOTTE



## Greetings from Charlotte Zones 1, 2, and 8!

Zone 1 locations in uptown Charlotte offer opportunities to speak with both residents and visitors. **The Green** and **Romare Bearden** are both outside parks with access to many areas for informal witnessing. **Wells Fargo** is alongside the public plaza where families and coworkers enjoy lunch and relaxation, and close to the *Welcome CLT* shop, where tourists get answers on what to see, explore and experience in Charlotte.

In Zone 2, **Brooklyn Village** reaches nearby business people, visitors to several unique museums, as well as heavy foot-traffic during events at Bank of America Stadium. **NASCAR District** is home to the NASCAR Hall of Fame and Charlotte Convention Center. Just 10 miles away is **UNC Charlotte**, providing excellent opportunities to witness to the over 30,000 students from 108 countries.

Three of the four Zone 8 locations are in **South End Charlotte** a vibrant, dog centric, foodie destination. Zone 8 also includes the bustling **Charlotte Airport** that ranks among the busiest worldwide. These popular pedestrian hot spots provide countless opportunities to share the good news to people of all nationalities and walks of life.



## EXPERIENCE: Runaway Carts

Ever had a cart tip over in the wind? On a shift at Camden & Park, one cart was blown into the street and the other tipped over, spilling magazines all over. A young lady came over to help pick up the magazines, as she brought them over to the Keyman, she asked if she could keep one!

The next day, at UNCC, a cart tipped over twice but resulted in two magazine placements and two quality conversations!

Our volunteers wondered: **are the angels flapping their wings and making the carts tip over?**



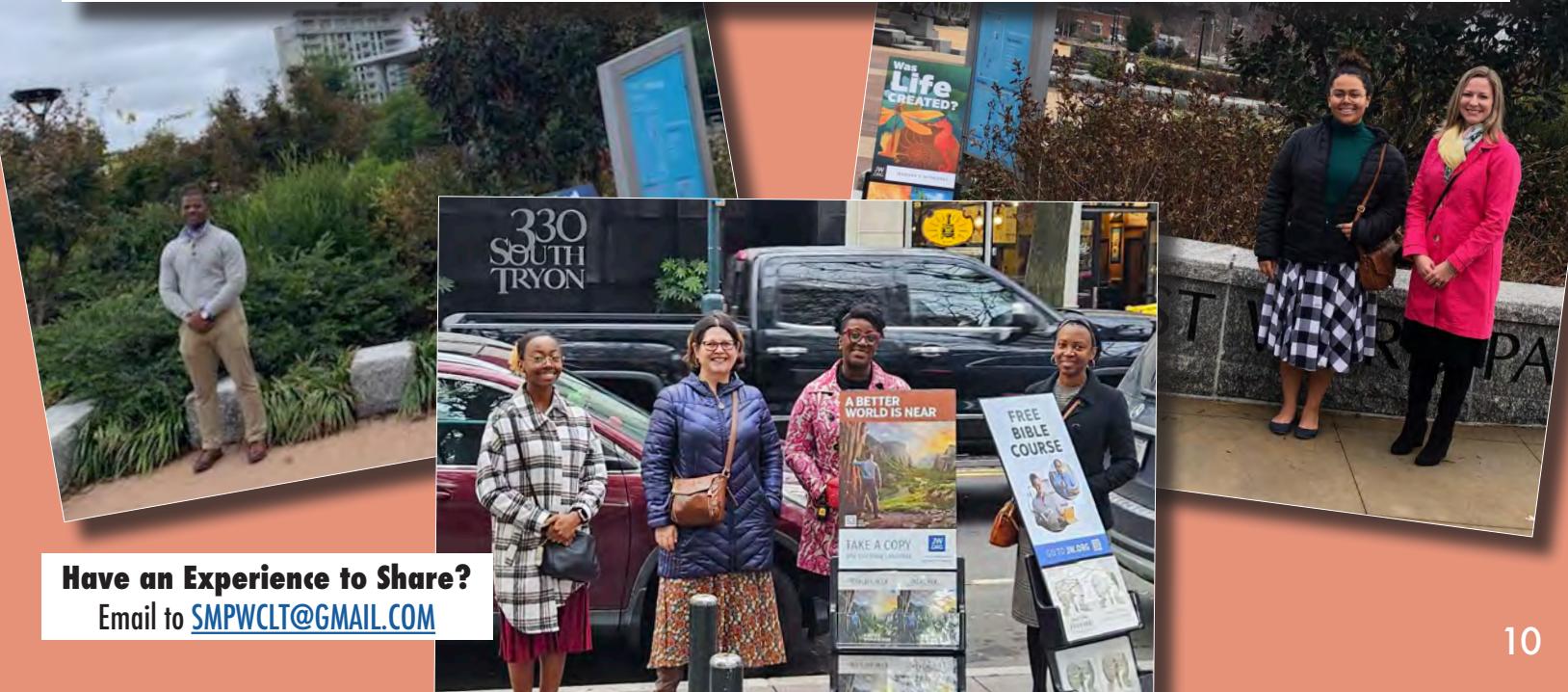


## EXPERIENCE: What a day for les Français!

While on their informal witnessing break, two French-speaking SMPW volunteers met a number of delegates of a large religious conference being held in Charlotte. Some of whom were from the French-speaking country of Congo. The volunteers warmly welcomed them to the United States and invited them to come by the carts. The visitors were thrilled that, despite being so far from home, they could meet two people on the street who speak their same language! When the volunteers told them we are Jehovah's Witnesses it made the visitors comfortable and happy.

Later that day the friends encountered more from the same conference. One gentleman said he was a pilot. The volunteer explained they also work for an airline and their brother is a retired pilot. It made the man so happy to hear that others in that line of work were occupied with the Bible too. He then introduced his acquaintance as a "Congressman" in their country (Congo). They began speaking about the government and violence and wars. Our friends then directed them to God's Kingdom as the only real solution. They thoroughly agreed. They thanked the friends for stopping to meet them.

As our friends continued walking they met two more men with the same happy response. This time one of the gentlemen told them that he had been to Douala, Cameroon, which was the homeland of one of the volunteers. They briefly had a lovely conversation about that.



**Have an Experience to Share?**  
Email to [SMPWCLT@GMAIL.COM](mailto:SMPWCLT@GMAIL.COM)

# ZONE 3 GREENSBORO

## Greetings from Zone 3!

SMPW started here on the campus of **UNC Greensboro** and we were excited to open our location on **NC A&T** in fall 2023. These two high-traffic locations are truly special, allowing us to reach over 30,000 students, many of whom live on campus. Many progressive Bible studies have resulted.

Our **Transit Depot** continues to be the most productive spot with nearly double the placements, quality conversations and studies started compared to other locations.

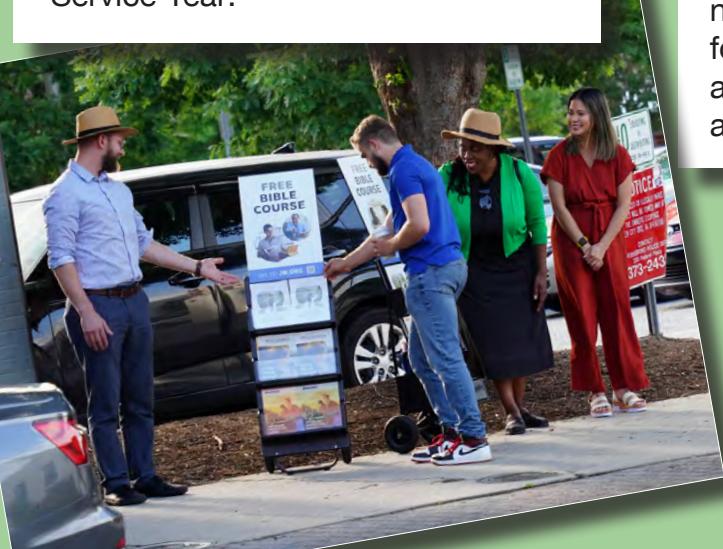
Along with the growing number of residents, an estimated 1.8 million people visit downtown Greensboro each year and our **South Elm** and **Center City** locations are ideally situated to share the good news.

Have you been able to do a shift at each location? We look forward to working with you all in the 2025 Service Year!



## EXPERIENCE: Curiosity on Campus

At A&T University a young man approached the cart out of curiosity, he said he **wanted to get closer to God**. A brother commended him and then showed Enjoy Life lesson 1, they were able to step to the side and cover the first three paragraphs. Arrangements were made to meet the following week and he **has been studying consistently ever since**. When invited to his first meeting he recalled coming to the Kingdom Hall when young, he later found out his mother had been one of Jehovah's Witnesses but was no longer, though she has not stopped him from studying. While home in Durham for the summer he continued his study on Zoom and attended local meetings. He's now returned to campus and his study has resumed in-person.



# ZONE 4 COLUMBIA

## We're Getting Noticed in Zone 4!

"I do not know how you do it, but I commend your endurance to stand here as long as you do in this heat." This is just one word of commendation from a passerby that has been echoed several times by others during these sweltering summer days in Columbia.

What do these comments show? That **people are observing us**. Here are a few more comments made to the friends.

On Saturday mornings, at the Soda City Market thousands come from near and far. At one of the five locations there is a preacher yelling and condemning people on his bullhorn. Many stop to let the friends know how much they appreciate we do not go about our ministry as he does!

At the University of South Carolina, seeing the happy volunteers every day with smiles on their faces moved the student media department to recently inquire about the beliefs and activities of Jehovah's Witnesses. They were directed to our official website and are considering doing a story about us on their podcast.

Currently we have four weekly locations, **Statehouse, Art Museum, USC, Vista** and five additional weekend locations at the **Soda City Market**. In September we will set up carts around **Williams-Brice Stadium** on **Saturdays for eight USC Football home games**, which attract a crowd of 70,000 spectators each weekend!



## EXPERIENCE: Seeking to Learn

A woman approached the cart asking, "where do you hold the classes?" The volunteers asked if she was referring to a Bible discussion, and she answered "yes". She had family members who were witnesses before they died and knew the witnesses teach the Bible. A volunteer offered if she would like a personal Bible study, she said "yes!" and they exchanged contact info.

Arrangements were made with a pioneer sister in the nearest congregation to follow-up and the Bible study continues to be conducted weekly!



# ZONE 5 FAYETTEVILLE

## Greetings from Zone 5 Fayetteville

In the spring of 2024, we moved from the Transit Center (FAST) to the **Cumberland County Courthouse**. The Courthouse and adjoining Law Enforcement Center are a hub of activity. The result has not only been more placements, but we have the opportunity to converse with people from all walks of life.

Many people are familiar with Jehovah's Witnesses—some inactive, others were never baptized but attended meetings as youths—and see the need to return to Jehovah. One woman recognized a brother from the congregation she attended as a child. Her mother left the truth so she'd lost contact with the witnesses. However, she remembered some of the things she learned at the Kingdom Hall and desires to come back. Our brother offered her the brochure and gave his contact information. The brother and his wife have since had several visits with her and hope to start a Bible Study soon.

Many people have approached the friends at the carts with questions and some stop by to express their appreciation for the work we are doing. The friends are really enjoying the opportunity to have conversations and make the "Good News" available in our community.



## EXPERIENCE: He Kept Looking

A gentleman passed by and exchanged a greeting with the volunteers. One volunteer noticed he kept looking at the carts, so they mentioned the literature was free of charge. He returned, and discerning that he spoke with an accent, they asked what other language he speaks. He said "Haitian Creole." The volunteers then used TCS to connect him with a Haitian Creole speaking brother, and they talked for fifteen minutes. Arrangements were made to speak again within the week.



# ZONE 7 WINSTON-SALEM

## Greetings from Zone 7 Winston-Salem!

As the summer comes to an end we look back on a busy service year! In July there were 20 studies started. The **Transportation Center** continues to be a hub of activity. As we say here “if you want to talk to someone, take a shift at the Transportation Center, you’re guaranteed to talk to someone.” In July we set up the carts at our **Convention Location** near the Lawrence Joel Coliseum—this year for four convention weekends. Volunteers waved to the delegates and were noticed by other passerby with literature placed and conversations started!

### Here is an experience from one shift at the convention location:

At the start of the shift a young man brought three bottles of water to the volunteers. He complimented them for our work and said he'd heard of Witnesses since he was six years old, he's now 26. He attends a church but wanted to know how we are different and why there are so many religions, which the friends answered from the Bible.

They offered to meet again to answer more questions, he excitedly agreed saying “I have so many questions.” They exchanged numbers and agreed when to meet.



### EXPERIENCE: He Would Never Open His Door

A man approached the cart to ask what they were doing. After explaining he asked, “which Bible?” They explained the benefits of the New World Translation and how we use other translations also. This impressed the man. He mentioned he had heard we didn’t believe in Jesus so this made him hesitant to talk to Jehovah’s Witnesses in the past. The volunteers assured him this wasn’t true and that we follow Jesus command to preach to others. The man seemed relieved and said he would never open his door to strangers but he felt much more comfortable approaching the carts, and if the volunteers cared enough to be out in the adverse weather he felt he should at least come and say hello. He told the friends he lived close to a Kingdom Hall so they showed him the video *What Happens at a Kingdom Hall?*, and encouraged him to attend a meeting. Before leaving he accepted an *Enjoy Life Forever* brochure.



# ZONE 12 SPECIAL EVENTS



## Special Events is Thriving!

This year The **Masters Tournament** in Augusta was a great success. The experiences and the loving support of the brothers and sisters there was truly a reflection of Jehovah's spirit.

Recently the **Copa America** soccer event was an international success! The experiences were outstanding and being able to work alongside our brothers and sisters in the Spanish speaking congregations was truly a privilege.

Additional brothers and sisters have joined the team to help support upcoming events. Their effort is evidence of Jehovah's support in this zone, and is immensely appreciated.

In October we will work the **Carolina Classic State Fair**, and the **High Point Market**. And of course more events to come.

We encourage all of our SMPW volunteers to do what you can to support special events. These events give opportunities to work side by side with local publishers who are not a part of the SMPW program. What a wonderful chance we have to encourage and build them up. So **if you receive an invitation to work on a special event please prayerfully consider if you can help**, we would love to have you!

## EXPERIENCE: at Copa America

Volunteers were sitting on break at a coffee shop when they noticed a boy sitting across, they commented he looked tired. "Yes I am" he replied. Then he noted our volunteers were conversing in Spanish, he told his mom excitedly, "they all speak Spanish just like you!"

The volunteers asked if they were visiting for the event. The family then asked why the volunteers were there, they used the opportunity to explain the Bible study program and she accepted contact information. The volunteers also told her about the JW Language app since the mother was trying to teach her children English.





## EXPERIENCE: "I've fallen into this!"

While transitioning between shifts at the Spring 2024 High Point Market, a volunteer heard a thud and people gasped, a woman had fallen into the street. Four buyers (market attendees) were at her side when our volunteer ran to assist. Once they got her to a bench, the buyers disappeared. The volunteer asked about her friends and she replied she was traveling alone. Another brother ran to get her water while the volunteer sat with her and provided comfort and reassurance. She couldn't believe the kindness shown.

The woman admitted, despite our presence at several locations, she had not paid attention to our carts because she was too focused on appointments to buy furniture for her store. She realized she needs to slow down in life to reflect on spiritual things. As the conversation continued the brothers were able to explain the extent of our global preaching work, and our love for people that motivates us. She said: "you know what, I'm not even going to my appointment! This right here is 10,000 times better than anything else here! And if I wouldn't have fallen I would have never met you all. I have literally fallen into this!"

The volunteer then walked with her to get a bus back to her hotel so she could ice her arm. On the way she met more friends at the next cart location and thanked them. She accepted an *Enjoy Life!* brochure and said "I'm going to read this. I don't know how I could have done this without y'all. This was the purpose of my trip!"

Later, when returning to the cart location, two women commented to the volunteer "you did all that for a stranger?" They were amazed there really are people in the world who care. So the volunteer explained why we were there and pointed to where the cart was set up. They said "wow, we really need this message in the world today." Both went to JW.org on the spot to learn more.

What blessings result from demonstrating love for people!



**Have an Experience to Share?**  
Email to [SMPWCLT@GMAIL.COM](mailto:SMPWCLT@GMAIL.COM)

# Frequently Asked Questions

## **How often should I participate in SMPW?**

We do not have rules as each volunteer's circumstance is different. However, we recommend doing at least one shift each month if possible. This will help you continue to be effective and will help ensure our program is supported.

## **Is there a limit to how many shifts I can do?**

We do not have rules, however all volunteers should be balanced. Many pioneers have a weekly schedule to support SMPW while also making sure to participate in the house-to-house ministry with their local congregation each week.

## **How can I serve as a keyman?**

We always need qualified brothers to help as keymen. If you participate regularly (monthly if possible) and would like to reach out as a keyman, please speak with your Zone Contact. Brothers who are not serving as Elders or Ministerial Servants must be approved by their local Elders before receiving keyman training.

## **Can I join a friend to do a SMPW shift in another CLT zone?**

Yes, your friend should contact their Zone Scheduling Contact as far in advance as possible. They can coordinate for you to join a shift.

## **What if my circumstances allow me to regularly do shifts in another CLT zone?**

While we recommend working the locations you've been assigned, if you have unique circumstances where it would be better to regularly support a different zone, you can email the details of your situation to your Zone Contact.

## **Who do I contact if I want to do SMPW shifts in another program within the United States - like Myrtle Beach, New York, Los Angeles?**

Please send an email to [SMPWCLT@gmail.com](mailto:SMPWCLT@gmail.com) with your request. Please include the dates, if you would like to work with a specific volunteer or a specific location. Do this as far in advance as possible. Please remember it may not always be possible to fill your request.

## **I have friends or family visiting, can they join me in SMPW?**

If your friends are approved SMPW volunteers in their city they must be scheduled as a guest in our city. Please send an email to [SMPWCLT@gmail.com](mailto:SMPWCLT@gmail.com) with the name and contact info of your friend(s), what SMPW program they are in, and the dates of their visit. Please do this as far in advance as possible.

## **I'm moving to a new congregation what do I need to do?**

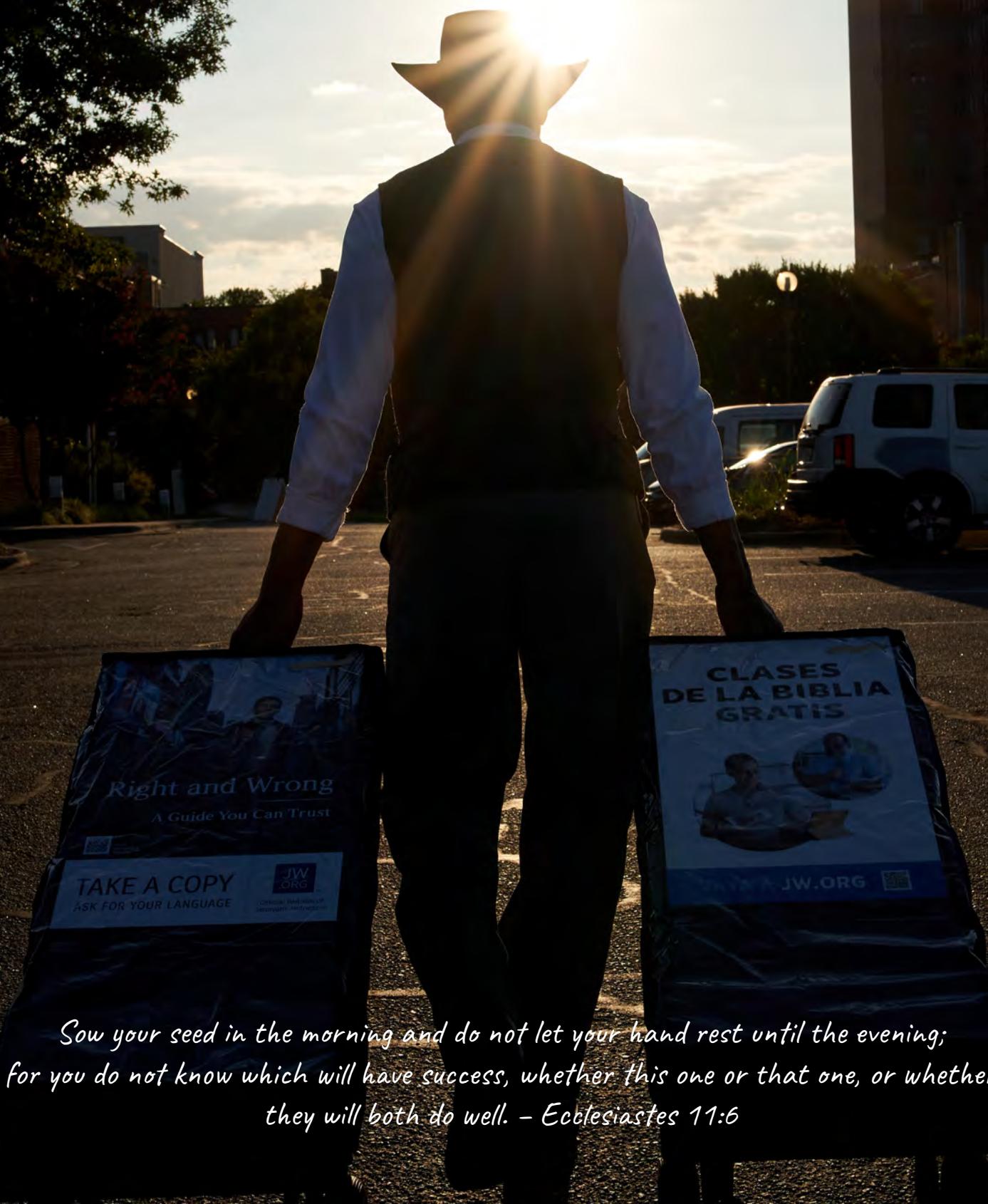
It is very important that you fill out an updated S-73 Application for SMPW and submit to your new Congregation Service Committee as soon as possible to avoid being deactivated. When answering question #9 mark "yes" and list the Zone/City you worked in. If you are moving to another congregation in the CLT program, you might also write "Moved Congregation".

## **How do I update my photo?**

It's important to keep your photo up to date so other volunteers can identify you. Please email your new photo to [SMPW.CLT.IT@gmail.com](mailto:SMPW.CLT.IT@gmail.com)

## **How do I sign in to TCS (Telephone Contact System)?**

New volunteers will usually receive an invitation email within a few months after training. It's important to sign in regularly to keep your account active – we recommend each month. If your account is deactivated, please email [SMPW.CLT.IT@gmail.com](mailto:SMPW.CLT.IT@gmail.com)



Sow your seed in the morning and do not let your hand rest until the evening; for you do not know which will have success, whether this one or that one, or whether they will both do well. - Ecclesiastes 11:6