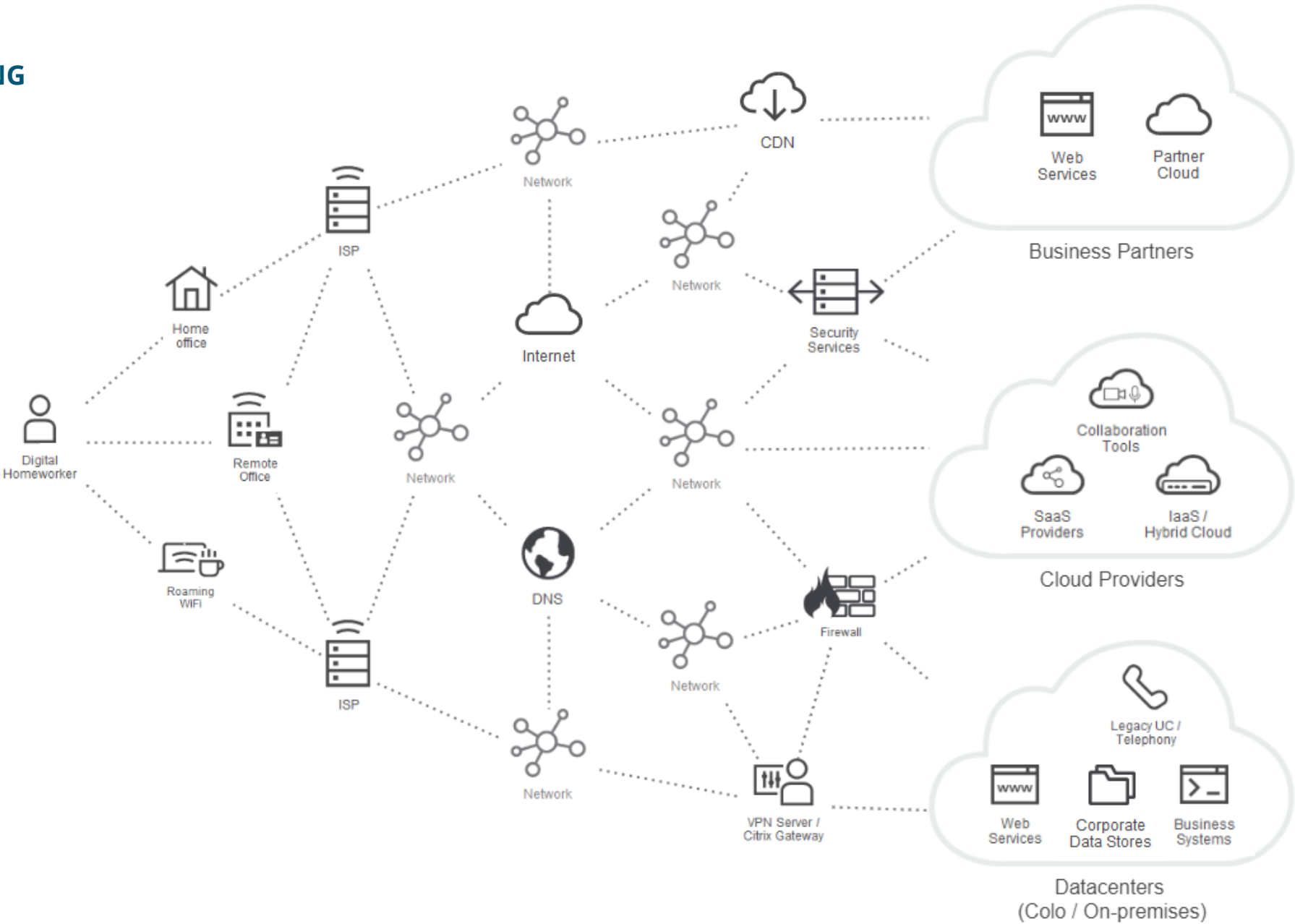# Digital Homeworking Human Experience

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Deployment Architect

**DIGITAL HOMEWORKING**

Overview of a digital supply chain.

# DIGITAL HOMEWORKING

Human Experience
Audit digital supply
chain insights.

**Insight: Security Services**
*(Poor performance, service location)*
Apply recommended traffic exclusions,
route traffic appropriately.

**Insight: CDN**
*(Incorrect service selection, latency)*
Ensure internet egress matches client
DNS geo-location detection.

**Insight: WiFi**
*(Poor connection, contention)*
Improve the local environment -
channel, location, device contention.

**Insight: Global ISP**
*(Network latency, service bottlenecks)*
Reduce network latency - use local
SaaS or CDN to support digital services.

**Insight: Local ISP**
*(Poor performance, shared service)*
Select alternate network connection -
4G/5G or alternate WiFi.

**Insight: Digital Service Providers**
*(Hosting performance, availability)*
Scale service up/out or review cloud
alternative, ensure appropriate network.

**Insight: DNS**
*(Query performance, geo-location)*
Ensure appropriate DNS server selection
with correct geo-location configuration

**Insight: Remote Access Services**
*(Network capacity, bottlenecks)*
Scale service up/out or review cloud
alternative, remove traffic from VPN.

Digital
Homeworker

Digital
User

LAN/WiFi/LTE

Local ISP

Security
Services

CDN

Internet

Global ISP

Digital
service

DNS

VPN Server /
Citrix Gateway