Clarisa Zapata

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SOFTWARE DEVELOPMENT ENGINEER

I am a highly motivated and skilled software engineer with a strong sense of urgency and passion for creating innovative and efficient solutions to complex problems. With 3 years of experience in the software development industry, I have honed my technical expertise and gained a deep understanding of the entire software development lifecycle. My strong work ethic drives me to consistently produce great results.

SKILLS

Javascript, Typescript, React, jQuery, Node.js, Next.js, HTML, CSS, Tailwind CSS, Material UI, REST, GraphQL, Apollo, Git, Github Actions, Gitlab, Terraform, Jest, Cypress, AWS - S3, Cognito, Cloudfront, Cloudwatch, Cloudsearch, DynamoDB, Lambda, API Gateway, Secrets Manager, Google OAuth, Wordpress, Elementor, Canva

PROFESSIONAL EXPERIENCE

Lunch Payments   **Remote**
Software Development Engineer   2022 - 2024
- Owned the delivery of UX, APIs, services, components, and libraries.
- Collaborated with the Founders and Head of Engineering to design and implement customer-focused solutions, improving quality through unit testing and deployment automation.
- My responsibilities included operational excellence, such as on-call duties, running OE meetings, monitoring dashboards, and interviewing SDEs to ensure technical and cultural fit.
- Designed and implemented the Lunch Operations Tool, addressing gaps in order, payment, and collection processes. Using React and AWS technologies, I created an extensible UX platform and received positive feedback for my clean and easy-to-use design.
- Led the design and implementation of the "Paid by Customer" feature for the Lunch App and migrated its architecture from jQuery to React without production interruptions, enhancing risk monitoring and user experience.
- Spearheaded the development of the Lunch marketing website and B2B Vendor Portal.
- Launched the Learn More marketing funnel, and developed CloudWatch metrics that were reported in the Monthly Business Review to the board to understand the marketing funnel, keyword, SMB behavior and improve conversion.

- Migrated existing apps to React and GraphQL, designed self-service features for channel partners, and ensured compliance with KYB and KYC regulations. My consistent delivery and ability to incorporate feedback significantly contributed to the success and continuous improvement of the projects.

Allo Communications   **Remote**
<u>Junior Software Engineer:</u>   2021 - 2024
- Owned the delivery and design of new or existing UI/UX features and bug fixes for both customer portal and agent portal.
- Owned and created the Figma Design System for both customer and agent portal.
- Owned and led the integration of LaunchDarkly to implement feature flags, making all deployments smoother.
- Participated in new feature design session meetings, collaborated with stakeholders to gather requirements and feedback.

WhiskerCloud   **Remote**
<u>Web Designer / Web Support Specialist:</u>   2021
- Responsible for designing new pages for all websites
- Led redesigns and improvements of existing web pages.
- Owned customer support issues, ensuring timely and effective resolutions through HubSpot.
- Provided technical support and troubleshooting assistance.

EDUCATION
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Santa Rosa Junior College   **Santa Rosa, CA**
AS Degree*:* Computer Studies Full Stack Web Development   2021
Computer Studies: Web Full-Stack Developer Certificate   2021
Computer Studies: Web and Mobile Front-End Development Certificate   2021

Coursera
Google Technical Support Fundamentals - courser.org/verify/MW45L3DDHH8W   2020

REFERENCES
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Cam Riley   Head of Engineering
cam.riley@gmail.com   +1-480-285-9432

Ben Fox   Previous Team Supervisor
ben@nullfox.com   +1-707-478-4151

Vini Bartling   Previous Supervisor
vini@lunchpayments.com