

Clarisa Zapata

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SOFTWARE DEVELOPMENT ENGINEER

I am a highly motivated and skilled software engineer with a strong sense of urgency and passion for creating innovative and efficient solutions to complex problems. With 3 years of experience in the software development industry, I have honed my technical expertise and gained a deep understanding of the entire software development lifecycle. My strong work ethic drives me to consistently produce great results.

SKILLS

Javascript, Typescript, React, jQuery, Node.js, Next.js, HTML, CSS, Tailwind CSS, Material UI, REST, GraphQL, Apollo, Git, Github Actions, Gitlab, Terraform, Jest, Cypress, AWS - S3, Cognito, Cloudfront, Cloudwatch, Cloudsearch, DynamoDB, Lambda, API Gateway, Secrets Manager, Google OAuth, Wordpress, Elementor, Canva

PROFESSIONAL EXPERIENCE

Lunch Payments

Remote

Software Development Engineer

2022 - 2024

- Owned the delivery of UX, APIs, services, components, and libraries.
- Collaborated with the Founders and Head of Engineering to design and implement customer-focused solutions, improving quality through unit testing and deployment automation.
- My responsibilities included operational excellence, such as on-call duties, running OE meetings, monitoring dashboards, and interviewing SDEs to ensure technical and cultural fit.
- Designed and implemented the Lunch Operations Tool, addressing gaps in order, payment, and collection processes. Using React and AWS technologies, I created an extensible UX platform and received positive feedback for my clean and easy-to-use design.
- Led the design and implementation of the "Paid by Customer" feature for the Lunch App and migrated its architecture from jQuery to React without production interruptions, enhancing risk monitoring and user experience.
- Spearheaded the development of the Lunch marketing website and B2B Vendor Portal.
- Launched the Learn More marketing funnel, and developed CloudWatch metrics that were reported in the Monthly Business Review to the board to understand the marketing funnel, keyword, SMB behavior and improve conversion.

- Migrated existing apps to React and GraphQL, designed self-service features for channel partners, and ensured compliance with KYB and KYC regulations. My consistent delivery and ability to incorporate feedback significantly contributed to the success and continuous improvement of the projects.

Allo Communications

Remote

Junior Software Engineer

2021 - 2024

- Owned the delivery and design of new or existing UI/UX features and bug fixes for both customer portal and agent portal.
- Owned and created the Figma Design System for both customer and agent portal.
- Owned and led the integration of LaunchDarkly to implement feature flags, making all deployments smoother.
- Participated in new feature design session meetings, collaborated with stakeholders to gather requirements and feedback.

WhiskerCloud

Remote

Web Designer / Web Support Specialist

2021

- Responsible for designing new pages for all websites
- Led redesigns and improvements of existing web pages.
- Owned customer support issues, ensuring timely and effective resolutions through HubSpot.
- Provided technical support and troubleshooting assistance.

EDUCATION

Santa Rosa Junior College

Santa Rosa, CA

AS Degree: Computer Studies Full Stack Web Development

2021

Computer Studies: Web Full-Stack Developer Certificate

2021

Computer Studies: Web and Mobile Front-End Development Certificate

2021

Coursera

Google Technical Support Fundamentals - courser.org/verify/MW45L3DDHH8W 2020

REFERENCES

Cam Riley

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Head of Engineering

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Ben Fox

ben@nullfox.com

Previous Team Supervisor

+1-707-478-4151

Vini Bartling

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Previous Supervisor