# Catherine Ward

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# **Experience**

June 2019 - January 2021

#### Web Development Intern, Little Rock, AR USA

Support multiple development projects. Backend data entry. Sitefinity maintenance. Help clients change their websites. Maintaining multiple client websites.

February 2018 - May 2019

### Computer Support Specialist, Little Rock, AR USA

Troubleshoot client problems and communicate solutions. Handle phone calls in a call center. Create and work on tickets for all incidents that clients submit. Remain polite and professional while under stress.

May 2018 - July 2018

#### Web Design/Development Internship, Valencia, Spain

Worked on building and designing websites for start up businesses. Coded in HTML, CSS, JavaScript, and worked with Bootstrap.

## **Education**

August 2017 - Current

#### University of Arkansas at Little Rock, Little Rock, AR USA

Accepted into the Donaghey Scholars Program. Currently working towards a major in Web Development & Design, an associate degree in Computer Science, and a Technical Certificate in Graphic Design. Extensive course work in Spanish.

August 2014 - May 2016

#### Arkansas School for Mathematics, Science, and the Arts, Hot Springs, AR USA

GPA: 3.7 – Specialty in Computer Science. Additional course work in history, literature, and writing. Advanced courses in computer science, literature, history, mathematics, science, and writing. Graduated high school with a total of 43 transferable college credits.

### Volunteerism

- Sack Lunch Program with St. John's Episcopal Church
- Raised money for Heifer International
- Cooking/Serving meals at the Salvation Army
- Miles for Mission (Walking to raise money for the Salvation Army)

# **Skills**

- Microsoft Word, Excel, PowerPoint
- Google Suite
- Adobe Creative Cloud Suite
- Conversational Spanish Proficiency
- Programming Languages: HTML, CSS, JavaScript, Java (basics), Python (basics)