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## Objective

I bring two strong characteristics to the modern day workplace. I bring a strong analytical eye and technical expertise to help businesses push through the challenges of their IT environment. I also bring a natural networking and customer service based philosophy in order to establish a strong reputation and instill respect for the company I represent.

#### Education

1. Case Western Reserve University (CWRU) Bootcamp

Certificate: Currently enrolled in 6 month certification program learning full stack development.

2. OSU (Ohio State University)

Degree: Bachelors degree in Mathematics

Description: Bachelor of Science degree with concentrations in mathematically dependent applications: computer programming, physics, core Microsoft Office programs such as Excel, Access, etc...

3. LCCC (Lorain County Community College)

Degree: Associate of Arts Degree: Associate of Science

Description: General transfer degrees used to springboard education for Bachelor's degree programs at

a traditional 4 year university.

## Work

1. Vitalyst, LLC

Title: Corporate IT Training Specialist Employment: May 2017 - Current

Responsibilities: Vitalyst is an extension of the IT department for companies all over the world. My main responsibility is traveling to our different clients and doing hands on and lecture styled training relating to their specific environmental needs. Training consists of a wide variety of IT concepts, from cloud computing and file management, to individual applications for products like Excel, to more recently cloud based applications of Office 365. During my tenure with Vitalyst I've also worked as a support representative for all of our clients. In this position I would troubleshoot, diagnose, and fix any IT related issue that was in the realm of our contracted support. This support could vary from operating system issues, to individual software and application problems.

2. Huntington National Bank Title: Relationship Banker

Employment: January 2017 - May 2017

Responsibilities: Driving sales through service and relationship building. Strong emphasis of client management through Microsoft Outlook alongside Salesforce.

#### 3. Prudential Advisors

Title: Financial Professional

Employment: August 2015 - January 2017

Responsibilities: Primarily driving sales through service and relationship building, with a strong emphasis

on client management through Salesforce.

# **Technical Skills**

1. CSS, HTML, and JavaScript for full front end development.

- 2. Node.js for back end development.
- 3. JQuery, ipm, and AJAX.

## Summary

I love helping people by communicating beneficial information, no matter what area that may involve. I like being the face of an organization and representing it with the utmost professionalism, while at the same time bringing a practical expertise that can help make someone's work, and life, a little more efficient.