Recommendation Engine – Responses to the clarifications

1. Whether most customers using triple play – Please refer the existing customer base information

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| --- | --- |
| CATOGORY | PERCENTAGE |
| DOBLE PLAY VOICE+BB | 40% |
| DOBLE PLAY VOICE+PEOTV | 9% |
| SINGLE PLAY | 35% |
| TRIPLE PLAY | 16% |

1. Other clarifications – Please refer the below table and the referenced document at the shared location. Also refer the “ 0b.Sample\_Data\_Information\_V5” for the additional details.

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| --- | --- | --- | --- |
| S/N | Requirement | Document | Remarks |
| 1 | BC & RTOM for the given list | 4. Product\_details\_from\_BSS\_V2 | Additional BC & RTOM information included |
| 2 | Rental VAS products New Data Set | 7. VAS\_Products\_PurchasedDates\_Rental | Additional data samples have been removed |
| 3 | Extra GB Usage Detail Report | 15. Extra\_GB\_Detail Report | Available extra GB information. No historical data older than 6 months |
| 4 | Products listed under SP/DP VAS Bundle | 16. Products\_VAS Bundle | Single/double/triple play VAS bundles are included |
| 5 | Package mapping in BSS & CRM | 17. Products mapped to BS tariff | BB package mapping to the IT systems |
| 6 | Available default packages | 18. Default\_Products | Default products delivered with the packages |
| 7 | Peo TV Channels Details | 19. Peo\_TV\_Channels\_Mapped\_To\_ Packages |  |