



**Innovation**  
Finance & Risk

# Certificate of Completion

Awarded to

**Cesar Robles-Gonzalez**

has completed the Customer Led Change  
Design Thinking e-Learning  
**Congratulations!**

**April 08, 2021**

A handwritten signature in black ink, appearing to read "Steve Suarez".

**Steve Suarez**

Global Head of Innovation  
Finance & Risk  
Course Executive Sponsor

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