Chanel Matlock -they/them

1 (832) 425-8072 | recruit-me@violetspark.net | Mountain View, CA

Experience

Software Engineer

Greenbits - greenbits.com

May 2019 - March 2020

- Grab JIRA tickets as they came through, to develop solutions when issues would arise on the front end.
- Monitored the database to manage and validate orders as they come through Greenbits.

Developer Program Engineer

Clover Network - clover.com

October 2017 - May 2019

- Work with teams of third-party Developers and would walk them through on how to use our PoS Software.
- Built educational material for our third-party developers.
- Created and updated product examples to go with our API documentation.
- Developed an "overview" layout which allowed Clover to better sort and answer, frequently ask questions.

Software Engineer in Test

ShopRunner - shoprunner.com

October 2014 - April 2017

- Lead a team to develop and modify Selenium tests.
- Structured reusable library code in the page-object design pattern to maximize usability.
- Manually tested usability, stability, and verification of new software features and updates for our entire platform
- Built HipChat bots that allowed better managing and interaction with JIRA.
- Refactor code to meet internal and open source standards for style, readability and correctness.
- Trained technical staff on software refactoring principles and proper Git usage.

Software Engineer

Calero Software - calero.com

December 2012 - May 2014

- Developed and modified code for Citigroup organizations that properly rates and charges thousands of international calls from around the world.
- Created daily reports that query Citigroup call records of interest (CSIS Reports).
- Developed and modified reports to summarize call records, call sites, department information, and more.

Known Languages

Ruby
Python
Javascript
Java
C#
Python
Rspec
Ember
SQL
HTML
CSS

Skills

Project Management | Team Leadership | Creative Strategy | Client Onboarding | QA

Software

JIRA | Github | Confluence | Google Suite | Excel Slack | HipChat