

Carlos Manuel Barrientos

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SUMMARY

Result-driven IT student with a commitment to continuous learning and a goal of advancing into a leadership role where I can leverage my technical expertise to lead and manage IT projects, ensuring timely delivery and successful implementation.

EDUCATION

Bergen Community College, Paramus NJ May 2023

Degree: Associates in Applied Science in Engineering Technology

New Jersey Institute of Technology, Newark NJ December 2025

Degree: Bachelor of Science in Information Technology

SKILLS

Technical Skills

- **IT & Cloud:** Cloud Computing (AWS, Azure), Cybersecurity, IT Ticketing/Support
- **Data & Analytics:** Data Analysis, Visualization, Reporting
- **Software:** AutoCAD, MicroStation, Carlson, SketchUp 3D

WORK EXPERIENCE

Naik Consulting Group, PC NY,NY May 2018 to January 2023

Intern

Project: NYSDOT Total Design and Construction Support Services for the Rehabilitation of BQE (I-278) From Sands to Atlantic Avenue, Triple Cantilever, Brooklyn, NY

- Assisted in field investigation for sign survey verification within the limits of BQE and all side streets within the project.
- Prepared sign survey report which included a photolog and MUTCD ID # of each sign

McLaren Engineering Group Woodcliff Lake, NJ February 2024 to Present

Intern

- Provided IT support by troubleshooting system crashes and resolving technical issues through a ticketing system.
- Assisted with hardware/software setups and maintenance in an office environment.
- Gained hands-on experience with Carlson software and various surveying equipment.
- Supported field crews in New Jersey and New York, collecting and uploading site data including images, scales, and elevations.

Banfield Pet Hospital Garfield, NJ February 2023 to February 2024

Client Service Coordinator

- Schedule and coordinate client appointments, meetings, and services, ensuring that all logistical aspects are handled efficiently to meet client expectations.
- Address and resolve client issues or concerns promptly, collaborating with internal teams to find effective solutions and prevent recurrence.
- Collaborate with internal departments such as sales, customer support, and operations to streamline processes and enhance the overall client experience.
- Maintain open and clear communication channels with clients to understand their needs, address inquiries, and provide timely updates on services.