

CHRISTINE BOHNET

IT Professional

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Profile: <https://cmbohnet.github.io/PersonalProfile/#home>

ABOUT ME

I'm a survivor. I was diagnosed with breast cancer in July 2018. My focus immediately turned to my health and treatment journey. It was important for me to keep current on my skills during treatment so I enrolled in a bachelors of web development and design program at Bellevue University. Much like my career, I worked on assignments that crossed over analyst, development and testing roles. My vast work experience includes Lead Analyst, Software Developer & QA Test Engineer roles with responsibilities in requirement elicitation, development, all phases of testing, implementation and support.

I am grateful to say that with my return to good health I am enjoying my journey back in the workforce. I am hardworking, enthusiastic and care about the customer experience and products that get delivered. My future goals are to seek a position where I may continue dependable and superior deliveries, as well as learning and discovering new opportunities or technologies with customer and quality delivery as the primary focus.

Learn more about me and see my work by visiting my online profile at <https://cmbohnet.github.io/PersonalProfile/#home>.

SKILLS

Agile	Express	MQ Series	GitHub	Powerpoint	COBOL
J2EE/Java	Pug	JMS	Eclipse	Microsoft Office	MQ Series
JavaScript	JSON	Oracle	CVS	Trello	JCL
Groovy	XML	DB2	Dimensions	UmLet	TSO/ISPF
HTML5	XSLT	SQL Server	Caliber	Figma	Librarian
CSS3	APIs	MongoDB	MDW Framework	SoapUI	Endevor
Bootstrap	SOAP/REST	SQL	Resolve Framework	Quality Center	File-AID
Angular	Tomcat	NoSQL	Visual Studio	LoadRunner	Xpediter
TypeScript	Apache	Triggers	CA Agile Central	Curl	Spufi
Material Design	JQuery	JDBC	Jira	JUnit	QMF
Node.js	Tibco Bus	Toad	Microsoft Visio	Selenium Training	Cron

WORK EXPERIENCE

IT Systems Analyst (2020 > Current)

Scooter's Coffee - Omaha, NE

- Deploy, maintain, and troubleshoot core business applications, including vendor and internal applications that support the corporate office and supply chain teams.

- Meet and coordinate with internal and external stakeholders to establish project scope, system goals, and requirements
- Develop, analyze, prioritize, and organize requirement specifications, data mapping, diagrams, and flowcharts for developers and testers to follow
- Translate highly technical specifications into clear non-technical requirements
- Manage the set-up and configuration of systems
- Define and coordinate the execution of testing procedures, and develop test cases to serve the overall quality assurance process
- Provide documentation of all processes and training
- Develop and implement maintenance procedures, monitor systems health, gather system statistics, and troubleshoot reported errors and alarms
- Perform design, implementation, and upgrades of information systems to meet the business and user needs
- Implemented the document repository and standard templates for requirements elicitation, design, development, testing and implementation plans.

Consultant (2015 > 2018)

IBM - Omaha, NE

- Led the CenturyLink Einstein Knova application and EOSL project built on a Java-based Windows client third party vendor application.
- Strong communication and troubleshooting skills in interfacing with vendors and clients to resolve authoring issues.
- Dual roles of developer/QA Tester on OCEANS Resolve Team 2 Network Project requiring SOAP, Java, Groovy, Tibco, database, CRON, DB Triggers, UCF commands.
- Increased efficiency of network technicians by defining and delivering an automated solution to run UCF command sequences on network routers and update trouble tickets both in a real-time background process and an on demand user interface option.
- Collaborated with business clients, interfacing systems, vendors and development to define business processes and functional requirements to design effective IT solutions.
- Created and maintained a flexible/scalable test-driven development framework utilizing shell scripts, CRON jobs, DB triggers and dynamic properties for Functional/Unit testing and reviewed all results ensuring accuracy, clarity and completeness.
- Built DB tables populated with dynamic table-driven test data in Oracle and Microsoft.
- Performed Regression Testing with both internally built code and interfacing systems for enhancements, bug fixes and software or environmental upgrades.
- Coordinated End to End (E2E) testing with complex interfacing systems in addition to ensuring data and access availability in test and production environments at all times.
- Led User Acceptance Testing (UAT) for both internal and external clients including collaborating with security and complying to company standards.
- Performed Optimization Testing in various environments including determining Tibco / Business Works configurations, MQ Series queue configurations, and testing users and query throughput for both web service and database optimization and connection timeout for SLA's.
- Identified, tracked and documented test cases, expected results, actual results, defects, root cause, solutions and expected delivery and communicated back to the project team, stakeholder and release team for rapid delivery by sprint end.
- Prepared and maintained user reference and training documentation.
- Member of the Agile Development team composed of onshore and offshore members and participated in the Agile ceremonies: sprint planning, daily scrum meetings, iteration review, and retrospective.

- Created user stories, tasks, estimates, QMS diagrams for projects managed in CAAC governed by Agile.

Analyst, Developer, Tester (1999 > 2015)

CenturyLink - Omaha, NE

- Collaborated with clients, QA testers, production support, change management and vendors in all phases of the SDLC to boost application performance and incorporate new features.
- Experienced all roles including project manager, analyst, developer, QA tester and release management based on project needs.
- Analyzed business systems and collaborated with users and subject matter experts to align the software solutions with business programs.
- Interacted with stakeholders to define and document Business Requirements.
- Designed, built, and maintained efficient, reusable, and reliable code based on design specifications.
- Created low-level, high-level design documents and flow diagrams while keeping disaster recovery documentation current.
- Proactively detect, diagnose, manage and monitor test environment using alarms mechanisms for the system and its interfacing systems to be responsive, test data current and password authentication reliability for end user, application server and DB.
- Built and communicated test plans with various development groups for complex systems that involved database administrators, front end, back end applications built with MQ Series, Tibco, SOAP and REST services.
- Organized integration testing with multiple interfacing environments such as mainframe, Unix, Windows and web services.
- Built test cases / plans according to user stories, analyzed business requirements and design documents for completeness and testability and led reviews of test documents with clients, developers and release team.
- White box and black box testing for success and successful fail testing.
- Acquired Visio skills to create process flows and mapping.
- Developed CMMI document, code and file naming standards and storage organization solutions that contributed to achieving the next CMMI level for the company.
- Recommended changes to established processes and policies.
- Performed system analysis, documentation, testing, implementation and user support for platform transitions.
- Resolved malfunctions with systems and programs through troubleshooting.
- Validated results and performed quality assurance to assess accuracy of data.
- Coordinated with hardware and system engineering leads to gather and develop system requirements.
- Developed, tested and supported Java, JavaScript, .Net, Visual Basic, Tibco, MQ Series, web technologies, SQL, XML, HTML, Quality Center and various tools and technologies.
- Developed, tested and supported COBOL, JCL, DB2, MQ, TSO, ISPF, QMF, Spufi, Endeavor, Xpediter, File-AID mainframe technologies.

EDUCATION

Bachelor of Science, Web Development (2020)

Bellevue University

3.7 GPA

Bachelor of Science, Management Information Systems

Iowa State University

Minors in Computer Science and Psychology

Graduated with Honors and Distinction

Member National Honors Society