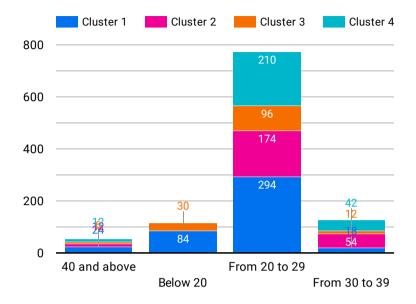
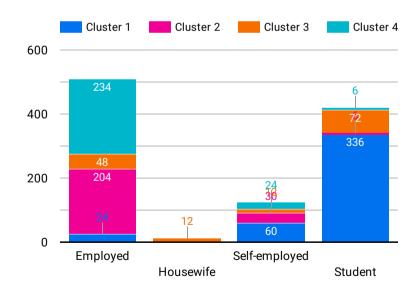
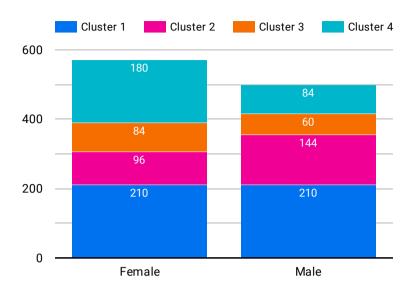
Clusters Category



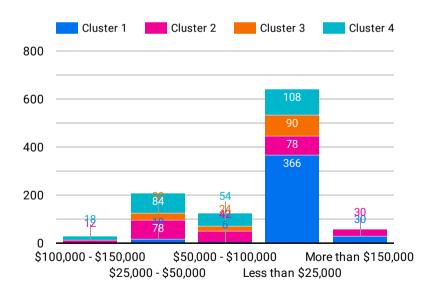
Cluster Per Age Group



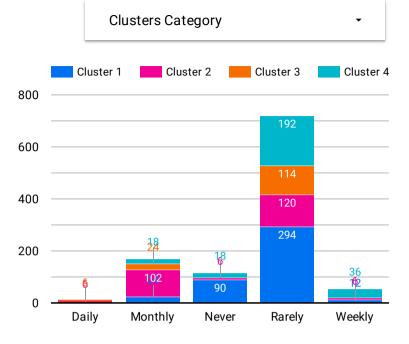
Cluster Per Status



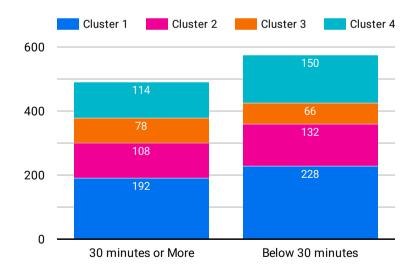
Cluster Per Gender



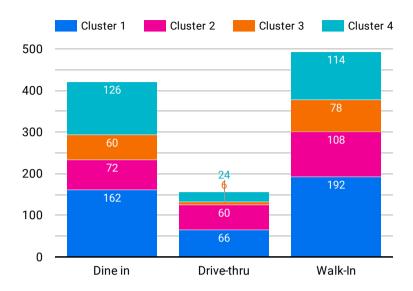
Cluster Per Income



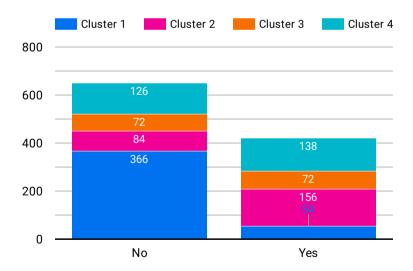
Cluster Per Visit



Cluster Per Time in Store

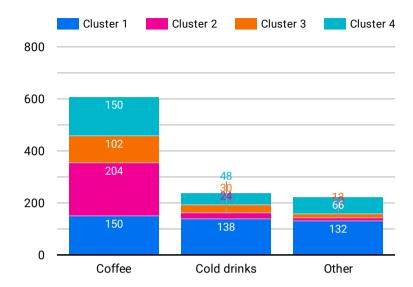


Cluster per Visitation Method



Cluster Per Membership Card

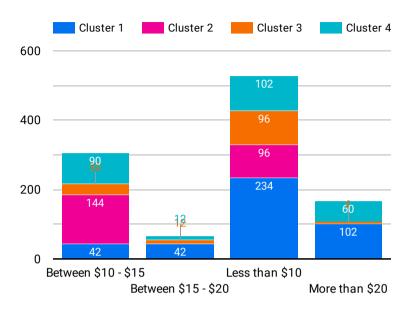
Clusters Category •



Cluster Per Type of Purchase



Cluster Per Product Quality

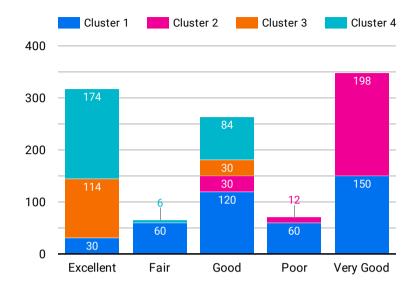


Cluster per Purchase Cost

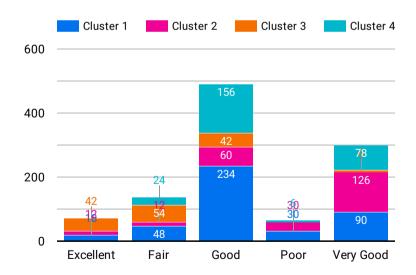


Cluster Per Price Range

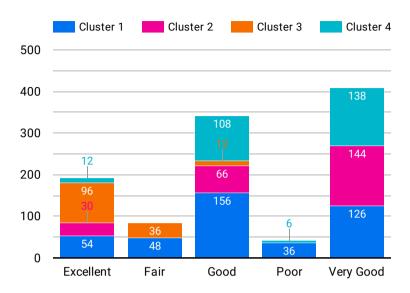
Clusters Category -



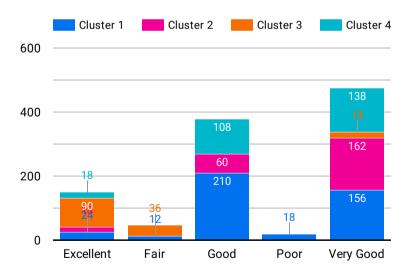
Cluster Per Importance of Sales/Promotions



Cluster Per Wi-Fi Quality

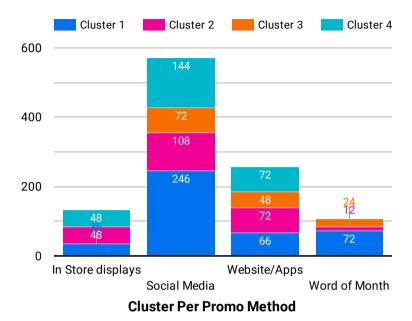


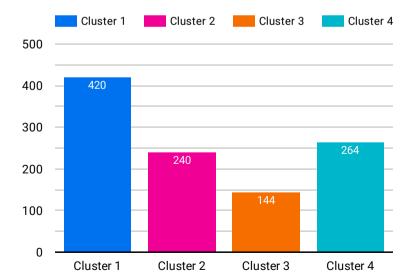
Cluster per Ambiance

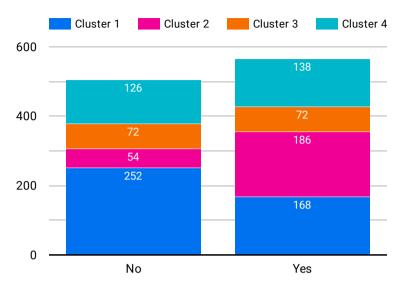


Cluster Per Service

Clusters Category •







Cluster per 'Will You Come Back?'

Cluster 1 Traits

- -Age 20-29
- -Students
- -Annual income < \$25,000
- -Spend per visit < \$10
- -Are not Starbuck Members
- -Advertising through Social Media most effective
- -Generally are not repeat customers

Cluster 2 Traits

- -Age 20-29
- -Employed
- -Annual income < \$25,000
- -Main purchase is coffee only
- -Sales/promotions very important
- -Advertising through Social Media most effective
- -Likely to Revisit

Cluster 3 Traits

- -Age 20-29
- -Students
- -Annual income < \$25,000
- -Spend per visit < \$10
- -Main purchase is coffee only
- -Advertising through Social Media most effective
- -Are Starbuck Members

Cluster 4 Traits

- -Age 20-29
- -Female
- -Employed
- -Annual income < \$50,000
- -Spend per visit < \$15
- -Main purchase is coffee only
- -Advertising through Social Media most effective