

## Schedule of Fees and Charges

<b>Fixed Voice Service (PSTN) new connection charges- Once off</b>	<b>Charges inc GST</b>
Inplace- Standard or Additional	\$59.00
Inplace - Tech Visit - Standard	\$125.00
Inplace - Tech Visit - Additional	\$76.00
New Service/ Connection - Standard	\$299.00
Additional Connection with New Service	\$179.00
Messagebank Away Installation	\$44.00
Line Hunt Installation	\$47.00
<b>Fixed Voice Service ISDN Connection Charges: (once-off charges)</b>	
New Connection for ISDN 2	\$430.00
New Connection for ISDN 10	\$2,685.00
New Connection for ISDN 20	\$3,630.00
New Connection for ISDN 30	\$4,065.00
In-place connection of ISDN 2 or ISDN 2 Enhanced	\$145.00
Activation of additional/idle 10 Channels on existing ISDN 10/20/30 service	\$1,089.00
Addition ISDN2 at same time as first	\$300.00
<b>Fixed Voice Service ISDN Conversion Charges: (once-off charges)</b>	
Conversion from PSTN to ISDN 2 or ISDN 2 Enhanced	\$250.00
Conversion from PSTN with Indial to ISDN 2 Direct Indial (one service)	\$250.00
Conversion between ISDN 2 Direct Indial & ISDN with Multiple Number	\$250.00
Conversion from ISDN 2 to ISDN 2 Enhanced (one service)	\$250.00
Conversion from ISDN 2 Enhanced to ISDN 2 (one service)	\$250.00

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<b>Fixed Voice Service PSTN Value Added Features Charges: (charged per month unless stated otherwise)</b>	<b>Charges Inc GST</b>
Messagebank	\$7.20
Messagebank Away	\$19.50
Virtual Messagebank	\$7.50
Line Hunt (per line)	\$4.50
Silent Line Non Business	\$4.99
Number Redirection (postpaid) (per line)	\$36.00
Number Redirection (3 months prepaid)	\$40.00
Number Redirection (6 months prepaid)	\$80.00
Number Redirection (12 months prepaid)	\$155.00
Call Control	\$4.00
Call Return (per call)	\$0.45
Calling Number Display	\$6.50
Duet Monthly Rental	\$9.00
FaxStream FaxBank	\$6.50
FaxStream Never Busy Fax	\$6.50
Remote Access	\$4.00
<b>Fixed Voice Service ISDN Value Added Features Charges: (charged per month unless stated otherwise)</b>	
Charge for Direct Indial (per 100-number block)	\$39.00
Reservation of numbers for ISDN 2 with Direct Indial and ISDN 10/20/30	\$72.60
ISDN 10/20/30 Calling Number Display (per 2 Mbit/s link)	\$14.50
Extension Level Billing on ISDN 2 with Direct Indial (per Indial group)	\$14.50
Extension Level Billing on ISDN 10/20/30 (per Indial group)	\$72.60

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<b>Miscellaneous Fees and Charges:</b>	<b>Price Inc GST</b>
Paper billing	\$2.50
Bill Reprints	\$5.50
Change of Ownership by Company	\$45.00
Late Payment	\$22.00
Suspension Fee	\$30.00
Credit card surcharge-Payment by Visa/ Mastercard	1.50%
Cheque Processing Fee	\$2.75
Direct Debit Dishonoured Fee	\$11.00
Cheque Dishonoured Fee	\$27.50
Non Direct Debit Fee	\$2.50

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