

|                 |             |
|-----------------|-------------|
| Office Use Only | Reference   |
|                 | Dealer Code |
|                 | Staff Name  |
|                 | Notes       |

## Application Form

### 1 Applicant Details

|            |         |              |                     |
|------------|---------|--------------|---------------------|
| First Name | Surname | D.O.B        | D D / M M / Y Y Y Y |
| Email      | Unit    | House Number |                     |
| Street     | Suburb  | State        | Postcode            |
| Phone no.  | Mobile  | 04           |                     |

### 2 Service Plan

| ADSL  | NetCube One Lite [ADSL]    | NetCube One [NBN Lite] | NetCube FibreX [Lite] |
|-------|----------------------------|------------------------|-----------------------|
|       | NetCube One On-Net [ADSL]  | NetCube One [NBN 12]   | NetCube FibreX [12]   |
|       | NetCube One Off-Net [ADSL] | NetCube One [NBN 25]   | NetCube FibreX [25]   |
| Phone | NetCube Budget [PSTN]      | NetCube One [NBN 50]   | NetCube FibreX [50]   |
|       | NetCube Unlimited [PSTN]   | NetCube One [NBN 100]  | NetCube FibreX [100]  |

For products detail please refer to Critical Information Summaries at <http://netcube.com.au/legal/criticalinformationsummaries>

### 3 Add-Ons

|   |  |
|---|--|
| Unlimited calls to Local/National numbers [\$9.95 per month]                    | Unlimited International calls to selected countries [\$14.95 per month]      |
| Unlimited calls to Local/National/Mobiles/13 & 1800 numbers [\$14.95 per month] | Upgrade to a Premium Dual Band Wifi Gigabit Modem Router [\$99.00 RRP \$179] |
| 100 minutes International calls to selected countries [\$9.95 per month]        | Customised   |

### 4 Service Term

|                |           |           |           |
|----------------|-----------|-----------|-----------|
| Month-to-Month | 6 Months* | 12 Months | 24 Months |
|----------------|-----------|-----------|-----------|

### 5 Service Value

|                             |                       |                        |
|-----------------------------|-----------------------|------------------------|
| Standard Monthly Payment \$ | Total Minimum Cost \$ | First Month Payment \$ |
|-----------------------------|-----------------------|------------------------|

### 6 Service Installation Details

#### New line customer

ADSL2+ requires a telephone line, and if any cabling work is required, a field technician would be required for the new connection [\$59 to \$299]

#### Customers with existing line or port the existing number.

For customers with existing cabling OR customers that has a working service with another carrier. Please insert your phone Full National Number[FNN].

|                      |   |       |          |
|----------------------|---|-------|----------|
| Installation Address | Suburb  | State | Postcode |
| Preferred Username   | @netcube.com.au [Please enter 5-12 alphanumeric characters only.] |       |          |

### 7 Payment Options

#### Bank Account

Bank Name

Account Name

BSB

Account No.

#### Credit Card Account

Type

Name on Card

Card No.

CVV2

Expiry Date M M / Y Y Y Y

### 8 Terms & Conditions

#### Acceptance of the Terms & Conditions

By signing this form, I/we acknowledge that I/we have read, understand and accepted the Service Agreement and direct debit authorization terms and conditions outlined at the bottom of this form and listed at <http://netcube.com.au/help/TermsAndConditions>. Furthermore, I/we authorize NetCube and/or its appointed agent to automatically debit my/our bank account/credit-card electronically for each payment due.

Signature is not required

|               |                           |                          |
|---------------|---------------------------|--------------------------|
| Customer Name | Voice recording ref no. # | Date D D / M M / Y Y Y Y |
|---------------|---------------------------|--------------------------|

- Your personal information will be provided to a 3rd party for assessment of finance eligibility if applicable, if your application is successful, you may need to sign a finance agreement with the finance company.
- If you are switching from another supplier/carrier to NetCube, you must inform your existing provider and meet any relevant cost and terms associated with the switch of services such as early termination fee if you are still in contract.
- If you are connecting a new line, please note that we are unable to confirm DSL eligibility until your new phone service is connected. In the event that your chosen broadband service is not available then we will contact you to discuss your options. Any costs such as phone line connection fees, line rental and usage charges may still apply for the duration of the newly connected phone service.
- The delivered service will be subject to available ports, we will always ensure the fastest available port is provisioned (incl. ADSL2+ & ADSL).
- This form can be filled electronically, please email the completed signed form to sales@netcube.com.au. Alternatively a paper copy can be sent to our address.
- If you wish to acquire a NetCube Voice plan bundled with NetCube Internet, you agree to waive the rights and protections under Telecommunications [Customer Service Guarantee] Standard [the "CSG"]. It means you are not able to claim against NetCube for compensation under the CSG in connection with the NetCube Voice service that you have acquired.
- For more details of product/service plans, please refer to Critical Information Summary of the specific service at <http://netcube.com.au/legal/criticalinformationsummaries>.
- Entertainment bundle customers are subject to approval of required finance amount.
- Minimum term of 3 months applies on all add-ons except for month to month service term.
- Minimum total cost does not include optional items for example: router and it's related delivery and add-ons.

\* Dealer exclusive only