

## Caitlin Clifford

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### Education

**Rutgers University**, New Brunswick, NJ  
**B.S. Biomedical Engineering** (GPA 3.22)  
**Certificate in Packaging**

**May 2016**  
**May 2016**

### Experience

**Labcorp Drug Development**, Somerset, NJ  
**Study Technician II**

**1/2021 - Present**  
**9/2021 - Present**

- Formulates several different types of studies including: fast pharmacokinetic, carcinogenic, and controlled substances

Study Technician I

1/2021 - 9/2021

**Quest Diagnostics**, Teterboro, NJ  
**Problem Resolution Representative**

**3/2018 - Present**  
**9/2019 - Present**

- Main objective: Plays major leadership role in the company transitioning from legacy programming system to new programming system
- Assigns TIQs (test in question) on problem requisitions to trigger communication with clients
- Works directly with Specimen Technicians to insure quality of work within department
- Works with Medical Technicians/Technologists to locate missing samples and create additional accessions when needed
- Communicates directly with hospitals for correcting electronic transmission of manifests
- Specialized in problem-solving within the Microbiology department to smooth transition from legacy program to new program
- Pulls samples from various labs to ensure proper processing and labelling
- First group in department to undergo training regarding changes in specimen types, testing/coding, sample stability, and aliquoting procedures
- Overall, works to ensure quality remains intact in order to best serve Quest's clients and patients

Specimen Technician II

9/2018 - 9/2019

Specimen Technician I - Data Entry

3/2018 - 9/2018

**Yankee Candle Company**

10/2014 - 3/2018

First Assistant Manager

10/2017 - 3/2018

- Overall, worked up the ladder from lowest in store to second highest position; held management position for just under 3 years

### Skills

- Microsoft Word, Powerpoint, Excel
- Goal/detail-oriented
- Laboratory experience
- Strategic thinking
- Mathematical aptitude
- Interpersonal skills
- Problem resolution experience
- Staff training/development

### Coursework

- Biology I & II
- Chemistry I & II
- Transport Phenomena
- Intro to Biomaterials
- Cytomechanics
- Intro to MATLAB
- Physiology
- Intro to AutoCAD
- Musculoskeletal Mechanics
- Numerical Modeling in Biomedical Systems
- Senior Design I & II

### Volunteer Activity

O- Blood Donor for American Red Cross

2014 - Present