



KEYERA



CMDS Validator Package

Created & Reviewed by the CMDS Team

<https://www.keyeracmds.com/>



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Logging into CMDS

Go to <https://www.keyeracmds.com/> and click “**Sign In**” (top right corner)

Enter your email address and password.

Click “**Login with Email**”.

NOTE:

- You must use the email address that matches the one used in CMDS
- If this is your first time signing in, or you have a password reset, your password will be **cmds246**
- You will be required to change your password to one that is a minimum of 12 characters long.
- If you forget your password, click “**Forgot your password?**”
- If you are having difficulties logging in, contact admin_cmdss@keyera.com



Home Page – From Top to Bottom

Sidebar



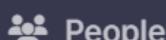
Home: click to navigate home at any time.



Reports: brings you to a list to access and run all CMDS reports.



Tools: brings you to a list of the CMDS tools available to you.



People: search for users in CMDS.



Profiles: lists the profiles assigned to your account.



Request Validation: lists the competencies for which you have assessed your skill and are ready to submit to your validator.



Self-Assessments: lists the critical and non-critical competencies assigned to you.



Training Plan: lists your assigned training (default displays incomplete training).

Home Page Box

- 7 tabs are available – **Dashboard, Shortcuts, Profiles, Contacts, Logins, Training Sessions, and Help.**
- ‘**Shortcuts**’ tab is the second tab available, where several shortcut tools are available for users to quickly access the most commonly used tools in CMDS (e.g., My Training Plan).

Dashboard

Shortcuts

Profiles

Contacts

Logins

Training Sessions

Help



My Dashboard



My Training Plan



My Education &
Training



My Profiles



Validate
Competencies



e-Learning



Change Password

- Users can view the information under each of the 7 tabs by clicking on the tab name (e.g., Profiles)



- The '**Contacts**' tab contains a list of your manager(s), supervisor(s), and validator(s). If you are a manager, supervisor, and/or validator you will also see a list of the individuals you manage, supervise, and/or validate
 - If you are a Manager and have people assigned to you, you will see them listed under "Workers"
 - Managers can click on the speedometer icon next to the user's name and be directed to the user's dashboard to see where the user currently stands in their training
 - If you are a Validator, you will see the people assigned to you listed under "Learners"

Profile(s) Required for Compliance Box

- Click "**My Dashboard**".
- Use the **dropdown** to toggle between "Primary profile only" and "All profiles requiring compliance".
- When "Primary profile only" is selected, the name of your primary profile will display, and the competency totals in the 'Compliance Summary' will reflect your primary profile only.
- When "All profiles requiring compliance" is selected, the competency totals in the 'Compliance Summary' will reflect all profiles requiring compliance.
- The 'Compliance Summary' breaks down each compliance category, showing your percent complete in each area.
To view the assigned items, click on the colored text to the right (e.g., **1 out of 3 completed**).
- The 'Learning Summary' box shows any additional training that you have been assigned. To view the assigned items, click on the colored text to the right (e.g., **3 out of 4 completed**).

Compliance Summary

■ Time-Sensitive Safety Certificates	0.0%	0 out of 1 completed
■ Additional Compliance Requirements	0.0%	0 out of 1 completed
Critical Competencies	100.0%	0 out of 0 validated
■ Non-Critical Competencies	0.4%	1 out of 280 validated
■ Corporate Safe Operating Practices	4.0%	1 out of 25 signed off
Site Safe Operating Practices		
■ e-Learning Modules	85.7%	6 out of 7 completed

Competency Summary Box

- Shows a bar graph breakdown of your Profile(s).
- Click on the status (e.g., **Expired**) to access the competencies.
- To view a bar graph on your secondary profile(s), select the profile from the dropdown.



Competency Summary

Status	Competencies
Not Completed	275
Needs Training	0
Self-Assessed	0
Submitted for Validation	4
Validated	1
Expired	0
Not Applicable	0

Secondary Profile

Status	Competencies
Not Completed	27
Needs Training	0
Self-Assessed	0
Submitted for Validation	0
Validated	2
Expired	0
Not Applicable	0

Select Secondary Profile Here

2023: Maintenance Scheduler (Safety & OE ▾)

Definitions:

- Primary Profile (Required for Compliance):** The job profile that best matches the job you are performing the majority of the time.
- Secondary Profiles (Required for Compliance):** Job profiles that contain a mandatory skill set for supporting or additional functions required for your job.
- Secondary Profiles (Not Required for Compliance):** Job profiles not required to safely and effectively complete your current job role (often roles you are training in).

Learning Portal

- Contains 4 sections – Profiles, College Certificates, Competencies, and Achievements.
- Each section contains various tools designed to assist validators in performing their responsibilities efficiently and effectively.

 Profiles My Profiles ▶ KEYERA General Safety (Onboarding)	 Competencies Begin Self-Assessment View My Self-Assessments Request Competency Validation Validate Competencies	 Achievements My Training Plan e-Learning Modules Organization-Specific Achievements ▶ Additional Compliance Requirements ▶ Codes of Practice ▶ Human Resources Documents ▶ Safe Operating Practices ▶ Site-Specific Operating Procedures ▶ Training Guides
 College Certificates View My Eligibility		

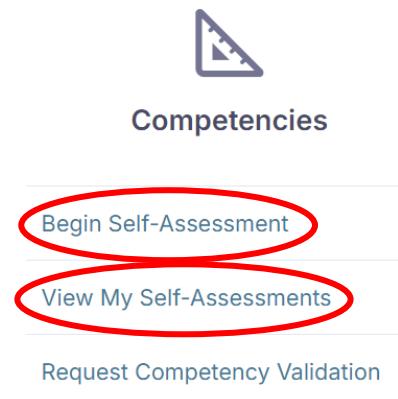


Self-Assessment Guide

There are a variety of ways to access your competencies to perform your self-assessments.

Method #1: Using your learning portal

- From your home page, scroll down to your 'Learning Portal'.
- Listed under 'Competencies', click "**Begin Self-Assessment**" or "**View My Self-Assessments**".
- "**Begin Self-Assessment**" will bring you to the next competency waiting to be self-assessed.
- Once you click "**View My Self-Assessments**" click on the competency number for which you would like to self-assess.
 - NOTE: you can use Criteria to locate a specific competency, category, or criticality.



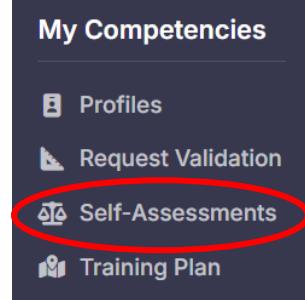
Method #2: From your profile(s)

- From your home page, select the "**My Profiles**" under 'Shortcuts'.
- Click on the Profile name that you would like to self-assess on.
- Click on the competency number for which you would like to self-assess.
 - NOTE: you can use Criteria to locate a specific competency, category, or criticality.

Number	Summary	Category	Priority	Self-Assessment	Validation
100.0082	Explain the purpose, describe the process, and demonstrate the knowledge of the Management of Change (MOC) process.	EH&S	Critical		Not Completed
100.0119	Describe the event reporting process.	Safety	Critical		Not Completed

Method #3: From the side menu

- The side menu is available from any page in CMDS, except when completing an e-learning module.
- Click "**Self-Assessments**" under 'My Competencies' on the side menu.
- Click on the competency number for which you would like to self-assess.
 - NOTE: you can use Criteria to locate a specific competency, category, or criticality.





Method #4: Using your competency summary bar graph

- From the 'Dashboard' tab on your homepage, scroll down to see your "**Competency Summary**"
- Click **Not Completed** in the Competency Summary bar graph
- To access your expired competencies in your primary profile, click **Expired** in your 'Competency Summary' bar graph.
- To generate a bar graph on any of your secondary profiles, use the dropdown under 'Secondary Profile'.

Select a profile to display chart

Status	Competencies
Not Completed	42
Needs Training	0
Self-Assessed	6
Submitted for Validation	0
Validated	0
Expired	0
Not Applicable	0

Completing your self-assessment:

- Using any of the above methods, once you are viewing the competency for which you would like to self-assess on, review attached 'Achievements and Downloads', if required, review the 'Knowledge and Skills', then complete your "Self-Assessment".
- Click "**NEXT**" to be taken to the next competency. This saves your response. You do not have to click "Submit for Validation" after every self-assessment.
- Once you have completed several self-assessments, and are ready to notify your validator, click "**Submit for Validation**".
 - This sends an email notification to your validator informing them that you are ready to be checked out on your submissions. NOTE: For competencies which have been self-assessed, but not submitted, no notifications are sent to your validator.

Locating Specific Competencies for Validation

- When using any of the above methods, you can isolate a specific competency number, search for key words, isolate critical competencies, and/or search for expired competencies
- Expand the 'Criteria' box
- Using the dropdowns and search boxes, enter the applicable information and click "**Search**".

Criteria	
CMDS Test Inc. #2	Category
Tutorial Administrator	Priority
CMDS Testing II KEYERA General Safety (I	Self-Assessment
Test Department	Validation
Competency #	
Old Competency #	Person Competencies
Keyword	

Search **Clear**

Submitting Your Competencies for Validation

Once you have completed a number of self-assessments, and would like to notify your validator that you are ready to be validated on your self-assessments:



- From your home page, scroll down to your “Learning Portal”.
- Under ‘Competencies’, click **“Request Competency Validation”**.
- You will see a list of all your self-assessed competencies that are ready for validation, click **“Submit for Validation”**. This will send an email to your assigned validator informing them that you are ready to be validated on the competencies listed.
 - NOTE: Your validator will only be able to validate you if they themselves are validated in that competency.
 - You can verify who your assigned validator(s) are by going to your home page, clicking on the **“Contacts”** tab, and looking for your listed Validator(s). If no one is listed, contact your manager, administrator, or account manager.



Reviewing and Signing Off on Items in your Training Plan

If you have been **assigned** a document for review, an eLearning module for completion, or a safety certificate that is required, you will see this reflected on your dashboard.

Option #1:

- To view what you have been assigned for completion, click “**My Training Plan**” under the ‘Shortcuts’ tab.
- Display will default to show **ONLY items NOT COMPLETE**.
 - To see BOTH complete and incomplete training, click the **box** next to “Show all of the achievements in my training plan.”
- Click on the **name** of the achievement you are looking to complete.
- Review the attachments under “Training Achievements” / “Achievement Downloads” and click “**Sign Off**”.



Option #2:

- To view what you have been assigned, click “**My Education & Training**” under the shortcuts tab.
 - NOTE: Everything you are assigned, regardless of if it is or isn't in your training plan, can be found here. If you are working on completing required training, please use Option #1 to find your required training.
- Based on the flags, you can tell what education you have completed and what is waiting to be completed.
 - A green flag means that the training is completed and valid.
 - A red flag means that the training is pending or expired.

Status	Completion	Expiration	Files	Flags
Valid	Jul 5, 2022			-green flag-
Expired	Jul 31, 2021	Jul 31, 2022		-red flag with clock icon-
Pending (30%)				-red flag-

- Click on the **name** of the achievement you are looking to complete.



- Review the attachments under "Training Achievements" / "Achievement Downloads" and click "**Sign Off**".

For Codes of Practice, Safe Operating Practices, Additional Compliance Requirements, Site-Specific Documents, and Training Guides:

- To view what you have been assigned for completion, click "**My Training Plan**" under the 'Shortcuts' tab. OR click "**My Education & Training**" under the 'Shortcuts' tab.
- For any of the categories listed above, you are required to **READ/REVIEW** and **SIGN OFF** that you **understand** the content.
- Click on the document you would like to sign off on.
- Open the document(s), under "Training Achievements"/"Achievement Downloads", read/review its content.
- Click "**Sign Off**".
- This will remove the achievement from your training plan and show it as complete.

Codes of Practice

CSOP TESTING

CSOP TESTING

Status: Pending

By clicking the "Sign Off" button I am confirming I have read the document, fully understand the content, and accept any requirements.

Sign Off

Achievement Downloads

CMDS-Administrator-Guide.pdf

For Assigned eLearning:

- To view what you have been assigned for completion, click "**My Training Plan**" under the 'Shortcuts' tab. OR click "**My Education & Training**" under the 'Shortcuts' tab.
- Click on the eLearning module title to open/complete the module.
 - You must complete the associated quiz with a grade of 90% or higher.

For Time-Sensitive Safety Certificates:

- Your organization may choose to track your required safety tickets in CMDS.
- If your required / assigned TSSC is expired or not complete it will show in your 'Training Plan'.
- You cannot remove this achievement or mark it as complete. **You must contact your local administrator and show proof of completion. Your administrator will then update your completion status.**

Further Information

- **Clock icons** mean there is a time clock on that achievement. Once you sign off on that achievement, it will expire at a set interval from the sign off date (e.g., 1 year), at that time you will have to re-review the achievement.
- **Red flags** mean you have not yet signed off on or completed that achievement.
- **Green flags** mean you have completed reviewing the achievement and signed off.



eLearning User Guide

- Access “**e-Learning**” from the ‘Shortcuts’ tab on the home page OR scroll down to your ‘Learning Portal’ and click “**e-Learning Modules**” under “Achievements”.
- You will see a list of the available modules open in a new screen or tab – modules are displayed alphabetically.
 - You can also search by category by expanding the ‘Catalogue’ name and clicking on the name of the category you are looking for.
- To access a module, click the title and register for the course by clicking “**Start**”.
- The module will then display.
 - NOTE: Modules can contain multiple lessons and multiple quizzes.
- Review the lesson content and take the quiz by clicking “**Start Quiz**”.
 - NOTE: Quizzes contain at least 5 questions and a grade of 90% or higher is required to pass.
- Complete the quiz, answering every question, and click “**Complete**”.
- You will get a confirmation message asking you to confirm your submittal. Click “**Confirm**”.
- Your quiz results are then displayed. You are given the option to attempt the quiz again by clicking “**retry this assessment**”.
 - You will **not** be given the same quiz twice.
 - Generally, you are allowed 3 attempts, and then the system will lock you out of the quiz for 24 hours.
- Viewing the quiz counts as an attempt.
- A passing mark will generate a certificate for your records. **If you would like a copy of the certificate, you can find it on the left-hand side under the Module name at any time:**

Course Outline

02 Applied Mathematics

Overview Achievements Restart

Module

- ✓ 02 Applied Mathematics
- ✓ Quiz

02 Applied Mathematics

Achievements

Achievement	Granted	Expiry	Status
02 Applied Mathematics Module	Jul 5, 2022	Valid	Download

- When viewing the quiz, to return to the module, click “**Return to Course Outline**”.
- To return to the list of available modules, click the company logo in the top left corner.



- From the list of available eLearning modules, you can search for a specific module using the “**Search catalog**” bar.
- Type in a keyword related to your search and click the **magnifying glass**.
- Once you have searched for something you **MUST** clear your search criteria to obtain the full list of available modules again. You can do this by clicking the “**X**” next to the ‘Search catalog’ bar.

Please Note:

- If a module contains multiple lessons, with more than one quiz, an average grade of 90%+ must be achieved to pass.
- CMDS records your most recent grade, not necessarily your highest mark.
- Modules are organized by category; the same module may appear in more than one category.
- For a record of completed eLearning, see your “**My Education & Training**” in CMDS.
- There is **NO FEE** per module and users can “register” for as many modules as they would like.
- You do not have to attempt the quiz.
- We have done our best to make all videos and images viewable to all users. If a file is not loading, please try accessing the eLearning on an alternate browser.
 - We encourage the use of these browsers with CMDS:
 - Microsoft Edge
 - Google Chrome
 - Firefox



Validating

There are a variety of ways to access user validations and validating users/competencies.

From your Home Page

- Under the 'Shortcuts' tab, click "**Validate Competencies**" OR scroll down to your 'Learning Portal' and click "**Validate Competencies**".
- You will see a list of the individuals for who you are the validator and who have submitted competencies for validation.
 - NOTE: If someone is missing from this list, they may not have submitted their competencies for validation OR you may not be validated in the competencies that they have submitted.
 - To confirm who your 'Learners' are (individuals for which you are the validator), from your home page, click the '**Contacts**' tab and you will see your 'Learners' listed.
- Click on the **individual's name** that you would like to validate.
- Click on the **competency number** you would like to validate them on.
- Scroll down and indicate whether or not you agree with the person's self-assessment.
- You will then have to give a reason for your validation. You can select a canned comment from the list or type your own, or both.
- Click "**Next**" to move to the next competency submitted for validation.

The screenshot shows the 'Validate Competencies' button circled in red, indicating it is the target for the 'Validate Competencies' link mentioned in the text.

Bulk Validating

- Click "**Tools**" under 'General' in the side menu.
- Under 'Bulk Update' click "**Validate Competencies**".
- Use the '**Person** dropdown to find the person you would like to validate. To filter the list, start to type the first name of the person you are looking for until they display.
- Use the '**Profile** dropdown to find the profile you would like to validate them in.
- Use the **radio buttons** to select the '**Self-Assessment Status**'.
- You can then **check the box** next to the competencies you would like to apply the validation to, or "**Select All**".
- Select "**Yes**" or "**No**" to indicate whether you agree with the self-assessments and give a reason for your validation.

Profile and Person

Person

Validator Tutorial

Profile

CMDS Testing II ERP Public Safety Test (CMDS Testing II-0011)

Self-Assessment Status

All
 Self Assessed (Yes)
 Not Applicable



- NOTE: This validation, including your comments, will be applied to all the competencies you have selected.
 - Click “**Save**”.

Things to Remember

- You can only validate competencies that you yourself are validated in.
 - When you disagree with a person's "Yes" self-assessment, CMDS automatically assigns "**Needs Training**" to the competency.
 - During the validation, you are verifying that the person is competent, and their self-assessment is valid.
 - During the validation, you may want to check the individual's "**My Education & Training**" to see if they have completed their assigned sign offs, eLearning, and are up-to-date on all their Safety Certificates.
 - To view a person's "**Education & Training**", click "**People**" under 'General' in the side menu.
 - Expand 'Criteria' to search up the person.
 - Click "**Education**" to the right of the person's name.

Admin CMDS_Access_Testing admin_cmds@keyera.com Oct 15, 2024 0

Keyera Profiles Education
Competencies Training Plan

Validation

Do you agree with this self-assessment?

Yes No

Validator Comments

- Add Comment As a validator, I have personally tested the candidate with respect
- Add Comment As a validator, I have personally tested the candidate with respect
- Add Comment This candidate has adequate experience in this area and has been
- Add Comment The candidate has previously been validated and is continuously u
- Add Comment I agree that this competency is not applicable for this person.
- Add Comment As a validator I have tested this person on their knowledge of this _____ (name)
- Add Comment The candidate's certificate was obtained on _____ (date).
- Add Comment I disagree because the candidate needs training with the knowledge
- Add Comment I disagree because the candidate needs training with the skills of t

Or add your own comments here.

As a validator, I have personally tested the candidate with respect to the knowledge and skills of this competency.

REMINDER: You must enter a comment in order to finish your validation of this competency.

Previous Next Cancel



Applying for College Certification

View your Eligibility

- Scroll down to your 'Learning Portal'.
- Under 'College Certificates', click "**View My Eligibility**".
- Available College Certificates are listed; if you are eligible to apply, green flags will be displayed.
 - If you are not yet eligible, a red warning icon will show.
- If **nothing is displayed** in the "View My Eligibility" screen, then it is possible your assigned profiles do not meet college requirements, contact your account manager to discuss further.

Applying for a Certificate

- To apply for a certificate, click the **radio button** next to "Lakeland College", and then click "**Send Request**".

Requirements and Eligibility Status	Institution
<p>Core Hours: Total 214.50 Required 193.05 Completed 214.50 (100%)</p> <p>Non-Core Hours: Total 598.00 Required 418.60 Completed 491.00 (82%)</p> <p>You have met the requirements for this certification.</p>	<p><input type="radio"/> Lakeland College</p> <p>Click the "Send Request" button to send an email application for this certificate.</p> <p>Send Request</p>

- By clicking "Send Request", you **automatically notify** Keyera CMDS Administration, and the required paperwork will be emailed to you shortly. There is NO need for you to contact the college.
- Once you receive the required paperwork, please **FULLY** complete the forms, and send them back to Keyera CMDS Administration. We will make sure your application is received by the college.

Assessing your Qualifications

- If you do not currently qualify for the certificate that corresponds to your experience/area of expertise in, you can click "**View missing competencies**".
- Competencies showing "**Not Completed**" can be completed by accessing your assigned profiles.
- Competencies showing "**Not Assigned**" have not been assigned to you via any of your profiles. Please contact your account manager to discuss competency assignment.



Terms and Definitions

- **ACR** – Additional Compliance Requirements; general compliance category, allows each organization to track and assign training requirements that may not fall into one of the existing categories.
- **CMDS** – Competency Management and Development System.
- **CMDS blog** – information sharing platform where news and updates are posted <https://www.keyeracmds.com/blog>
- **COP** – Code of Practice; generally segregated due to the Alberta OH&S Code requirement stating that organizations must have a code of practice for all listed harmful substances (e.g., Benzene and Asbestos).
- **Critical Competency** – a competency that addresses a high-risk activity or subject. Generally, this competency is marked time sensitive and requires revalidation at a set interval (e.g., 1 year).
- **eLearning Modules** – unique to CMDS, these modules provide users with additional information and short quizzes to test their understanding. Generally, completing an eLearning module is optional unless otherwise indicated by your organization / manager / validator.
- **HRD** – Human Resource Document; a document that requires employee review and sign off (e.g., a corporate drug and alcohol policy).
- **Primary Profile** – Required for Compliance; the job profile that best matches the job you are performing the majority of the time.
- **Secondary Profiles (Not Required for Compliance)** – profiles not required to safely and effectively complete your current job role.
- **Secondary Profiles (Required for Compliance)** – profiles that contain a mandatory skill set for supporting or additional functions required for your job.
- **SOP** – Safe Operating Practice
- **SSOP** – Site-Specific Operating Procedure; generally, a document that describes the steps that must be followed to perform a task, typically the start-up, shut down, or maintenance of a piece of equipment or process.
- **TG** – Training Guides
- **TSSC** – Time Sensitive Safety Certificates; certificates that are generally time sensitive in nature (e.g., First Aid and Ground Disturbance).



Additional Information

- If you require help or have a question, you can:
 - Contact your local admin
 - Contact your account manager
 - Submit a help request from the “**Help**” drop down in CMDS
 - Email admin_cmds@keyera.com
- If you are interested in registering for the Validator Training Course, go to <https://www.keyeracmds.com/>, click “**VALIDATOR TRAINING**” on your home page, and click on the upcoming session you would like to attend. You will be contacted with the course details within 2 working days of submitting your registration.
 - Please note: you must be finished your self-assessments prior to attending the Validator Course.
- Check out the CMDS Blog for up-to-date CMDS information <http://www.keyeracmds.com/blog>. “**SUBSCRIBE**” to stay in the loop!

CMDS Terminology & Hierarchy

In an **Organization**, Learners are assigned to **Departments** created in CMDS. Each **Department** has a set of **Profiles** and **Programs** available for assignment to its Learners. Each **Program** contains a list of **Achievements** based on premise of the Program. Each **Profile** has a set of **Competencies** that best represent the role and function of the Profile. **Competencies** have **Achievements** attached to them to fulfill the 'Knowledge' needed to safely perform a task. **Achievements** are classified by their **Type**, and depending on the **Achievement Type**, a **File or Link** may be attached to be reviewed and signed-off by the Learner. Learners use their **Accounts** to complete the **Achievements** that are assigned to them.

