

## Connor Meeks

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## Experience

### Data Scientist

Stryker, Orthopedic Commercial Operations

8/2023 – Present

- Developed multiple customer service dashboards to monitor KPIs for 500 reps, supporting \$10B in annual revenue
- Conducted an A/B test to optimize inventory distribution across branches, saving \$1M in excess manufacturing costs per year
- Built data engineering pipelines and trained time series forecasting models using machine learning (Prophet)
- Supported an ERP transition from Oracle to SAP by migrating the reporting backend from Microsoft SQL Server to Databricks

### Data Analyst

FedEx, Business Intelligence and Analytics

5/2022 – 8/2023

- Leveraged text analytics (LDA topic modeling, N-grams, NLP) to classify 18k customer requests, increasing SLA compliance by 14%

### Software Developer

FedEx, Financial Information Technology

8/2019 – 5/2022

- Migrated legacy financial systems to the cloud, supporting \$2B in annual revenue and boosting reliability and performance by 50%
- Resolved 200 production issues, security vulnerabilities, and deprecated libraries

### Business Analyst

FedEx, Operations Analysis

5/2018 – 8/2019

- Supported numerous global process improvement initiatives to enhance on-time delivery performance, securing \$150M in revenue for customers at risk

## Education

### Bachelor of Science, Electrical Engineering

Christian Brothers University

8/2014 – 5/2018

- GPA: 3.82, Tau Kappa Epsilon, Theta Tau, Tau Beta Pi, Alpha Chi, IEEE

## Skills

- SQL, Python, Power BI, Azure, Databricks, Git, Linux