

# Connor Meeks

theconnormeeks@gmail.com | 901-634-7400

connormeeks.com | @theconnormeeks

## Data Analyst | FedEx

05/2022 - Present

- FedEx Services - Business Intelligence and Analytics
- Developed an NLP text classification algorithm to generate topics from Salesforce comments. Interpreted these topics to provide recommendations on increasing SLA performance and decreasing case reopen rates.
- Lead the analysis of Network 2.0, an initiative to improve on-time delivery performance by unifying the FedEx Express and FedEx Ground networks through last mile optimization.
- Collaborated with data science and software engineering teams to define business logic, interpret complex data sources, and develop new data pipelines.
- Created dashboards, defined key performance indicators, and provided strategic insights to executive leadership on sales and operational metrics.
- *Technologies: SQL, Python, Power BI, Jupyter, Microsoft SQL Server, Microsoft Azure, Google Cloud Platform*

## Software Developer | FedEx

08/2019 - 05/2022

- FedEx Logistics - Financial Information Technology
- Migrated all financial software supporting \$2B in annual revenue from legacy on-premise systems to the cloud.
- Integrated third party tools for accounting and business intelligence into the financial system architecture.
- Maintained financial data marts, revenue data warehouses, reporting data pipelines, code repositories, technical documentation and architecture diagrams.
- Resolved over 200 production support tickets, security vulnerabilities, and deprecated libraries.
- *Technologies: SQL, Linux Shell Scripts, Java, Git, Tomcat, Maven, Oracle Cloud Infrastructure*

## Process Improvement Analyst | FedEx

05/2018 - 08/2019

- FedEx Express - Operations Analysis and Service Improvement
- Served as a liaison between operations, engineering and customers to increase on-time delivery performance.
- Secured \$150M in revenue for customers at risk due to service.
- Created presentations and reporting for multiple global process improvement initiatives.
- *Technologies: SQL, Spotfire, Teradata*

## Mobile Development Intern | FedEx

05/2017 - 08/2017

- FedEx Express - Global Applications and Tools
- Developed a cross platform mobile application to watch training videos.
- *Technologies: C#, Xamarin*

## Software Engineer Intern | Kuehne + Nagel

05/2016 - 08/2016

- Developed a full stack web application to parse the cron scheduling daemon.
- *Technologies: Python, Django, Javascript, HTML, CSS*

## B.S. Electrical Engineering | Christian Brothers University

08/2014 - 05/2018

- GPA 3.82, Summa Cum Laude, Mathematics Minor
- Tau Kappa Epsilon, Theta Tau, Tau Beta Pi, Alpha Chi, IEEE
- Published a research paper "On Image Enhancement for Edge Detection"