01. Profile

Connor Meeks

Data Scientist

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02. Experience

Data Analyst

FedEx May 2022 - Present

- Analyzed Salesforce comments using natural language processing (NLP) techniques to recommend changes resulting in a 20% increase in service level agreements.
- Developed data pipelines to consolidate data from multiple sources, created business intelligence dashboards, and automated reporting for sales and operational initiatives.
- Team: FedEx Services, Business Intelligence and Analytics
- Technologies: SQL, Python, Pandas, PySpark, Power BI, DAX, Jupyter Notebooks, Databricks, Microsoft Azure, Google Cloud Platform

Software Developer

FedEx

Aug 2019 - May 2022

- Migrated all financial software supporting \$2B in annual revenue from on premise systems to cloud infrastructure increasing reliability and performance by 50%.
- Resolved 225 production incidents, security vulnerabilities and deprecated libraries.
- Developed data pipelines to integrate third party tools for accounting and tax reporting.
- Team: FedEx Logistics, Financial Information Technology
- Technologies: SQL, Linux, Java, Git, Tomcat, Maven, Oracle Cloud

Business Analyst

FedEx

May 2018 - Aug 2019

- Served as a project manager between operations, engineering and customers to implement supply chain enhancements securing \$180M in revenue.
- Gathered data, analyzed dashboards and reported on multiple global process improvement initiatives targeting on time delivery performance.
- Team: FedEx Express, Operations Analysis and Service Improvement
- Technologies: SQL, Excel, PowerPoint

03. Education

Bachelor of Science, Electrical Engineering

Christian Brothers University

Aug 2014 - May 2018

GPA: 3.82