

FETCO® CBS 50 SERIES SINGLE & TWIN 1.5 GALLON BREWER



On this card you'll find instructions for operating, cleaning and troubleshooting minor problems with your coffee brewer plus product hold time standards and water filter ordering information.

Instructions:

- 1 Pre-heat airpot(s) with hot water.



2

Place one 15" x 5" paper filter in the brew basket (SKU# 14003, SUPC# 0205419).

3



Pour the entire portion pack into the brew basket; shake to level (full batch is 9 oz., half batch is 5 oz.).

4



Slide the brew basket into the rails of the brewer until it stops.

5



The green ready light must be on to start the brew cycle.

6



Make sure the pre-heated empty server is under the brew basket. Then, pull the start switch down to a 90° angle.

7



Do not remove the server until the coffee has stopped dripping.

8



Place twist-lock lid on server and turn to lock in order to retain heat.





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Brewer and Server Cleaning

Daily

- Rinse brew basket and airpot with hot water after each brew cycle.
- Wipe around spray head of brewer daily. Do not use soap or abrasives.
- Wipe exterior of brewer daily. Do not use abrasives.

Weekly

1. Use Urnex® cleaner or similar cleaner once a week in all airpots and brew baskets.
2. Pour ½ contents of package into airpot.
3. Add hot water and soak for 15 minutes.
4. Drain and rinse thoroughly.

Brewed Coffee Hold-Time Standard

2 hours — When using pre-heated airpots.

Tip — Set a timer or write (with an erasable marker) the time the coffee was brewed on the back of the server so you know when to discard the brewed coffee.

Brewer & Server Troubleshooting Guide

| PROBLEM | POSSIBLE CAUSE | SOLUTION |
|-------------------------------------|---|--|
| Brew cycle will not start | Power switch off | Turn on power switch |
| | No power to brewer | Make sure unit is plugged in |
| | No water to brewer | Make sure shut-off valve is open |
| Weak coffee | Improper dose | Make sure you are using recommended dosage |
| | Not waiting for ready light | Do not start brew until ready light is on |
| | Check for missing spray head | Replace missing spray head |
| Strong coffee / Coffee tastes burnt | Improper dose | Make sure correct dosage is used |
| | Server is not clean inside | Follow regularly scheduled cleaning with Urnex® |
| Brew basket overflows | Wrong dose | Make sure proper dose of coffee is used |
| | Wrong paper filter | Get correct paper filter |
| | Softened water from softener or reverse osmosis system | Check water hardness, if the water hardness is under 2 grains then talk with the site engineer |
| Short potting | Plugged water filter | Change water filter |
| | Not using a dedicated water line | Hook up to a dedicated water line, a water line not shared with other equipment |
| Coffee is cold | Coffee brewed before ready light was on | Make sure green ready light is on before brewing |
| | Server lid was not closed right after brewing | Close lid immediately after brewing |
| | Coffee remained in server more than 2 hours | Use coffee within 2 hours |
| | Vent on server lid not screwed down | Screw down lid vent |
| Coffee will not come out of spigot | Vent closed on top sight glass | Loosen vent on top sight glass |
| | Vent closed on locking lid | Open vent on locking lid |
| Server leaking from the bottom | Coffee has dripped down side of server into black cover on bottom of server | Remove cover and empty coffee |

Note — WATER FILTER changes are not covered by Starbucks.

It is the customer's responsibility to order and change water filters on a regular basis. For more info on how to order and change your water filters contact GCS at 800-654-3314 or contact your Starbucks rep who can direct you to the right place to get the right water filter.