CALEB MITCHELL

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FULL STACK DEVELOPER

.NET Framework	**Unit Testing**
Full Stack Web Application Design	**Software Development Lifecycle**
C# Fundamentals	**Agile Scrum Methodology**
Database Management	**Continued Growth in IT Knowledge**

TECHNICAL AND PROFESSIONAL SKILLS

Front End: HTML5, JavaScript, jQuery, jQueryUI, CSS3, Responsive/Mobile Web Development, Bootstrap, ReactJS

Middle Tier: C#.NET, ASP.NET, LINQ, MVC, EF, ASP.NET Web API

Back End: ADO.NET, SQL, SQL Server

Tools: Visual Studio, Visual Studio Code, SSMS

Professional Skills: Troubleshooting, Critical Thinking, Communication, Project Management Fundamentals, Teamwork, Pair Programming, Business Analytics, Sales Presentation, Logo Design

INDEPENDENT DEVELOPMENT PROJECTS

- **Personal Site:** MVC application built within the .NET Framework, that utilizes html & cshtml to create the structure for the web pages. C# used to create custom view models and controllers, while Github was utilized for source control, to make any changes to the application. The styling of the web pages consists of CSS, bootstrap, javaScript, and jQuery to enhance the user experience.
- **StoreFront**: Created a secure application for managing product data. Application is built to simulate an online store front with a shopping cart. Administrators can manage product, category, and vendor data.
- **S.A.T. Scheduling Administration Tool:** Created a secure application for managing product data. Application is built to simulate an online class scheduling system. Administrators will have the ability to manage students, courses, scheduled classes, and enrollments.

TECHNICAL TRAINING AND EDUCATION

Full Stack Web Developer Program, Centriq Training   Anticipated Graduation 10/2021
Kansas City, MO
Core Competencies:

- MVC Framework
- Website Deployment

- Trouble Shooting & Debugging
- Source Control
- Agile/Scrum (Created Team Project)
- Pair Programming
- Code Review

Communication Studies, UMKC   05/2009
Kansas City, MO
- Journalism
- Mass Media
- Interpersonal Communication

WORK EXPERIENCE

Director of Operations, Engage Insurance Group   01/2017 – 06/2021
Overland Park, KS

- Oversaw all company operations, including facilities, operations manuals, reporting, HR, onboarding, networking, and broker relationships.
- Maintained best customer service practices, and constantly monitored protocols to improve customer experience.
- Performed budget analysis and projections for sales personnel, and the company.
- Analyzed P&L statements to make informed decisions on future growth of the company.

District Sales & Operations Mgr., PhoneMedic   04/2015 – 12/2016
Overland Park, KS

- Wrote, implemented, and monitored compliance on new Policies & Procedures.
- Coordinated continuous training and coaching for all Store Managers and Technicians.
- Helped initiate a Performance Improvement Plan for store level employees.
- Used Microsoft Excel to monitor and update sales trackers daily.
- Created Excel Spreadsheets to automate daily sales entries, and monitor/update sales trackers daily.
- Designed advanced Leadership Trainings for Management Staff.

Product & Training Manager, PhoneMedic   06/2014 – 04/2015
Overland Park, KS

- Ordered and managed inventory for 7 retail locations.
- Created accessory planograms for the entire company.
- Initiated and retained vendor relationships and ensured effective pricing.
- Assisted in launch and setup of 9 new repair centers.
- Conducted orientation of all new hires.

Store Manager, PhoneMedic   03/2014 – 06/2014
Overland Park, KS

- Managed day-to-day operations of the store.
- Created majority of the company's Operations manual.
- Instituted organizational method in which parts are stored.
- Filmed and demonstrated repairs on video for future trainees.