CALEB MITCHELL

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FULL STACK DEVELOPER

.NET Framework	**Unit Testing**
Full Stack Web Application Design	**Software Development Lifecycle**
C# Fundamentals	**Agile Scrum Methodology**
Database Management	**Continued Growth in IT Knowledge**

TECHNICAL AND PROFESSIONAL SKILLS

Front End: HTML5, JavaScript, jQuery, jQueryUI, CSS3, Responsive/Mobile Web Development, Bootstrap, ReactJS

Middle Tier: C#.NET, ASP.NET, LINQ, MVC, EF, ASP.NET Web API

Back End: ADO.NET, SQL, SQL Server

Tools: Visual Studio, Visual Studio Code, SSMS

Professional Skills: Troubleshooting, Critical Thinking, Communication, Project Management Fundamentals, Teamwork, Pair Programming, Business Analytics, Sales Presentation, Logo Design

INDEPENDENT DEVELOPMENT PROJECTS

- **Personal Site: www.c-mitchell.com**
- **StoreFront**: Created a secure application for managing product data. Application is built to simulate an online store front with a shopping cart. Administrators have the ability to manage product, category and vendor data.
- **S.A.T. Scheduling Administration Tool:** Created a secure application for managing product data. Application is built to simulate an online class scheduling system. Administrators will have the ability to manage students, courses, scheduled classes, and enrollments.

TECHNICAL TRAINING

Full Stack Web Developer Program, Centriq Training   Anticipated Graduation 10/2021
Kansas City, MO
Core Competencies:

- MVC Framework
- Trouble Shooting & Debugging
- Source Control
- Agile/Scrum (Created Team Project)
- Website Deployment
- Pair Programming
- Code Review

EDUCATION

Communication Studies, University of Missouri – Kansas City
Kansas City, MO
Core Competencies:

Graduation 05/2009

- Journalism
- Mass Media
- Interpersonal Communication

WORK EXPERIENCE

Director of Operations   01/2017 – 06/2021
Engage Insurance Group
Overland Park, KS

- Oversee all company operations, including, but not limited to, facilities, operations manuals, reporting, HR, onboarding, networking, and broker relationships.
- Maintain best customer service practices, and constantly monitor these protocols to improve the customer experience.
- Perform budget analysis and projections for sales personnel, and the company.
- Analyze profit and loss statements to inform decisions on future growth of the company.

District Sales & Operations Manager   04/2015 – 12/2016
PhoneMedic
Overland Park, KS

- Wrote, implemented, and monitored compliance on new Policies & Procedures.
- Coordinated continuous training and coaching for all Store Managers and Technicians.
- Helped initiate a Performance Improvement Plan for store level employees.
- Used Microsoft Excel to monitor and update sales trackers daily
- Created Excel Spreadsheets to automate daily sales entries, and to monitor and update sales trackers daily
- Designed advanced Leadership Trainings for Management Staff

Product & Training Manager   06/2014 – 04/2015
PhoneMedic
Overland Park, KS

- Ordered and managed inventory for seven retail locations
- Created accessory planograms for the entire company
- Initiated and retained vendor relationships while bartering for better pricing
- Helped launch and setup nine new repair centers
- Conducted Orientation of all new hires

Product & Training Manager   03/2014 – 06/2014
PhoneMedic
Overland Park, KS

- Ordered Managed day-to-day operations of the store
- Wrote majority of the company's operations manual
- Instituted organizational method in which parts are stored
- Filmed and demonstrated repairs on video for future trainees