

Claudiu Ionita

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Education

Cleveland State University

Cleveland, Ohio

Aug 2016 to Present

Bachelor of Business in Information Systems - Degree expected May 2021

Work Experience

2020 – Present *Sherwin-Williams HQ Cleveland, Ohio*

End User Support Configuration & Deployment

- Image, Deploy, Troubleshoot Software/Hardware
- Worked with Active Directory, Remedy, Remote Desktop Support

Oct 2019 – Jan 2020 *First Federal Lakewood Bank, Ohio*

Enterprise Systems Intern

- Developed an ASP.Net C# Inquiry Tool for the Finance team
- Helped transition from Oracle KnowledgeShare to IBM Cognos

Sep 2015 – Oct 2018 *Bernie Moreno Mercedes-Benz of North Olmsted, Ohio*

Inventory Specialist

- Managed car inventory database to maintain a diverse stock of cars
- Assisted in the sales department and coordinating vehicle arrangements to boost sales
- Provided tech support and explanations to team members

Field

Experience

Navicat – database management software - MySQL

Private online game server owner and creator

- Knowledge of hosting, domains, server administration and troubleshooting
- Familiar with VPN technologies
- Managed user database, account creations and modifications

Raspberry Pi – bits and projects

uovoc.com – Teacher Supply Store

Freelance Work

- Knowledge of HTML5 and CSS
- Knowledge of user experience best practices
- Developed responsive UI optimizations for a variety of devices
- Knowledge of W3C standards and SEO principles
- Used Adobe Illustrator and Photoshop for marketing and logo creation
- Knowledge of advertising, marketing and vendor management

Additional Experience

- Certificate in AZ-900T01 Microsoft Azure Fundamentals
- Experience installing, supporting PCs, laptops, printers, and telecom equipment
- Experience installing and supporting Mac OSX, Windows 7/10, MS Office/O365, and other desktop related applications
- Experience with virtual machines: VMWare, Parallels, VirtualBox
- Proficient in MS Word, Excel, PowerPoint
- Intermediate - SQL, Java, C#, Git, Python, HTML5, Linux
- Innovation Labs Hackathon Bucharest, Romania 2nd place out of 50 teams

Special skills

- Fluent in Romanian language and learning Hungarian
- Engage in online projects and creating websites for entrepreneurs
- Creative, good ability to think outside of the box
- Team player

Hobbies/Interests

- Studied abroad: attended school in Romania until the age of 16, one year of business at Economic College “Maria Teiuleanu”
- UI/UX Design, IT Governance (COBIT), BPMN, Project Management, Web Developing