

# CLAUDYNN LEE

Software Engineer and Product Champion



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## PERSONAL PROFILE

I am a passionate Full Stack Engineer committed to delivering innovative solutions with uncompromising quality and meticulous design. I firmly believe in the irreplaceable value of hard work and thrive on the challenges that push me beyond my comfort zone.

## CONTACT DETAILS

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## AREAS OF EXPERTISE

- Full Stack Development
- Agile Methodologies
- Cloud Computing
- Microservices Architecture
- Micro Front-End Architecture
- DevOps Practices
- Database Management
- Security Engineering
- Mobile Development

## TECHNICAL SKILLS

- |                |                |
|----------------|----------------|
| - PHP          | - HTML and CSS |
| - JavaScript   | - CouchDB      |
| - TypeScript   | - CSS          |
| - MySQL        | - Git          |
| - React Native | - NoSQL        |
| - React        | - TailwindCSS  |
| - React Aria   | - New Relic    |
| - PostgreSQL   | - Intercom     |
| - Serverless   | - TailwindCSS  |
| - NodeJS       | - FullStory    |
| - Redux        | - jQuery       |
| - LaunchDarkly | - Cypress      |
| - AWS          | - Jest         |
| - CircleCI     | - React-Query  |

## ACADEMIC PROFILE

### The University of Waikato

Bachelor of Computing and Mathematical Sciences with Honours | 2014 - 2018

- Vice President of the Waikato University Musician's Club
- Collective member of Ladies Inc which was a group dedicated to encouraging and advocating for more young women in the industry
- International Student Mentor

## EMPLOYMENT HISTORY

### Software Engineer

**CONQA** | 2022 - Present

Currently, I am part of a close-knit team of four, with a primary focus on enhancing self-service capabilities within the application.

Key projects I have contributed to at CONQA include:

- Streamlining the user management system to enhance the customer onboarding experience and reduce operational costs.
- Successfully migrating the application from Firebase to CouchDB, resulting in improved performance and extended application longevity.
- Enhancing internal tooling systems to better support our CX and Sales teams.

These experiences have better equipped me with skills in delivery, problem discovery and solution designing; keeping the feedback loop fast and effective. Biased to action.

### Full Stack Developer

**Spoke Phone** | 2020 - 2022

During my tenure at Spoke Phone, I undertook diverse projects ranging from small to large scale. Key initiatives included:

- Successfully migrating the React Native app to React Native Web, thereby expanding revenue opportunities for web-based clients.
- Implementing and deploying text functionality leveraging Twilio's SMS API.
- Enhancing existing features to improve overall performance and functionality.

Such experiences enabled me to contribute effectively to the team's goals while gaining valuable skills in understanding how to better scale the product with best practices in mind.

### Junior Software Engineer

**ezyVet** | 2018 - 2020

During my time at ezyVet, I contributed as a member of an agile team specialising in:

- Enhancing the user experience of the wellness plan to facilitate regular veterinary check-ups for pet owners.
- Addressing various UI and data challenges, deepening my expertise in software development methodologies.
- Collaborating on feature integrations with strategic partners such as Payjunction and Petsure.
- Modernising legacy UI components by adopting contemporary React technology.

Early exposure to diverse aspects of software development at ezyVet provided invaluable insights into effective practices that continue to benefit my career today.