Chris Lino

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EDUCATION

Rensselaer Polytechnic Institute | Troy, NY　　　　　　　　　　　　　　　Aug. 2018 – May 2022
B.S. Cognitive Science, Minor Computer Science

TECHNICAL SKILLS

Documentation: MadCap Flare, MadCap Capture, Snagit, Adobe InDesign, Adobe Acrobat, Confluence
Software: HTML/CSS, XML, Python, Jupyter Notebooks, C/C++, R, Git, Visual Studio Code
Hardware: Arduino, LTSpice, MATLAB

EXPERIENCE

Technical Writer, Kollmorgen | *HTML/CSS, XML, MadCap Flare*　　　　　　Jan. 2023 – Present
- Published and maintained AKD2G installation guides using MadCap Flare
- Worked directly with engineers to document functional safety features
- Wrote internal guides to encourage consistency in formatting and language across company documentation
- Monitored web help builds in TeamCity and debugged issues as they arose

Technical Writing Co-Op, PathAI | *HTML/CSS, XML, MadCap Flare*　　　　June 2022 – Dec. 2022
- Developed 12 FDA-approved topics for medical professionals and system administrators
- Edited 20 documents submitted by peers for quality project delivery
- Standardized release note template for DITA-based authoring
- Wrote documentation style guide for developing department

Lab Assistant, RPI Language & Artificial Intelligence Lab | *Python, XML*　　Jan. 2021 – Sep. 2021
- Used natural language processing tools to design and evaluate models for sentiment analysis and emotion detection
- Investigated correlations between emotions and psycholinguistic properties of words
- Improved word-emotion lexicons used within the lab
- Participated in group meetings and presented research findings to the lab group

PROJECTS

Robotic Maze Solver | *C*
- Documented TI-RSLK Robotic Car that solves mazes with user input on an I2C keyboard
- Developed architectural decision record and hardware schematics
- Communicated troubleshooting and results on a cross-functional team

MicroShark | *Python*
- Wrote user guide and white paper for an app that scans barcodes and identifies presence of microplastics
- Edited and proofread engineer's contributions to create a consistent voice in documentation
- Managed communication across team and planned quarterly progress reports in a Scrum environment

LEADERSHIP

Treasurer for Association for Computing Machinery-Women (ACM-W), RPI　　Jan. 2020 – Dec. 2020
- Managed chapter finances, including handling donations, budgets, and reimbursements
- Worked with other executive board members to organize events for chapter members and the RPI community
- Collaborated with other CS club officers to develop and present informative workshops