Chris Lino

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Education

Rensselaer Polytechnic Institute | Troy, NY   Aug. 2018 - May 2022
B.S. Cognitive Science, Minor Computer Science

Skills

Enterprise tools: MadCap Flare, Adobe Suite, Microsoft Suite, Snagit
Technical skills: HTML/CSS, API Documentation, Markdown, Git, DITA

Experience

Technical Writer, Kollmorgen | *MadCap Flare, HTML/CSS, Adobe Suite*   Jan. 2023 - Present
- Created comprehensive user manuals, installation guides, and quick start manuals for motor hardware and software projects
- Served as sole editor and maintainer of several manuals published for end-users
- Produced a 200-page user manual for Kollmorgen Space software and motor hardware
- Created user manual for Kollmorgen Studio software and associated quick guide
- Converted engineering images to graphics using Adobe InDesign
- Edited SME contributions to create a consistent voice in documentation
- Streamlined the onboarding process by creating a style guide and documenting internal procedures

Technical Writer Co-op, PathAI | *MadCap Flare, HTML/CSS, Confluence*   June 2022 - Dec. 2022
- Wrote 12 FDA-approved articles for medical professionals and system administrators
- Created a style guide to enforce consistency in formatting and language across company documentation
- Proofread and edited 20 documents submitted by team members
- Created templates for release notes to enforce DITA-based authoring

Lab Assistant, RPI Language & Artificial Intelligence Lab | *Python, XML*   Jan. 2021 - Sep. 2021
- Used natural language processing tools to design and evaluate models for sentiment analysis and emotion detection
- Investigated correlations between emotions and psycholinguistic properties of words
- Improved word-emotion lexicons used within the lab
- Participated in group meetings and presented research findings to the lab group

Projects

Ripe API Documentation | *React, Node.js*
- Wrote comprehensive API documentation for Ripe, a project that tracks the freshness of your produce
- Developed API using Node, MongoDB, and JWT Tokens, ensuring robust functionality
- Authored documentation leveraging Node.js and React, accompanied by cURL code samples for seamless integration